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**Introduction**

*Why a Resource Guide?*

We provide this guide to help you make informed decisions when making funeral arrangements. On average a person may make or assist in planning funeral arrangements only 2 or 3 times in their lifetime. We hope this information answers many questions and concerns you may have about making funeral arrangements for a loved one.

*How to use this Resource Guide*

We feel the layout of our resource guide is designed to be easy to read and easy to understand. The guide has been divided up into sections making it easy to locate specific information. You can use the guide to read specific information that is immediately important to you, or you can read the guide as book or magazine, from the start to the finish. Located at the back of the book is a section to write down notes or questions that you would like answered. There are also forms useful for writing an obituary, planning a funeral or memorial service, and gathering information for the death certificate.
We pledge to provide a superior and unprecedented level of service to those families who entrust us with the care of their loved one. We will provide a **safe, supportive and comforting environment** for all faiths to gather and to grieve. It is our commitment to exceed the expectations of the individuals and families we serve. We remain involved in community and local issues, with a promise to endeavor to make our valley the best place to live.

We facilitate the funeral details, making it a **fulfilling experience**, while allowing families to concentrate on the necessary healing process when vital relationships have become vacated in their lives. We acknowledge there is little that can be done to alleviate the sorrow, but we hope to **lighten the burden** during one of life’s most difficult milestones.

We anticipate the decision to allow us to be a part of one of life’s most challenging trials, **will always be valued**. We offer our complete **satisfaction guarantee**. If for any reason complete satisfaction cannot be achieved we offer a complete refund on that portion of our services.
When Death Occurs

When Somebody you Love
Becomes a Memory,
That Memory becomes a
Treasure.

Death In A Health Care Facility

When death occurs at a hospital or nursing home, the medical staff should take care of all necessary legal steps. Inform the medical staff of your decision to have Wilks Funeral Home care for arrangements. They will prepare any necessary release documents for your authorization as next of kin. The medical staff will typically offer to notify our funeral home on your behalf. We respond to the hospital or nursing home upon receiving notification of death.

Anticipated Death At Home

Today more people with terminal illnesses are electing to spend their final days at home under the care of hospice. Notify the hospice staff of your decision to have Wilks Funeral Home care for arrangements. When death occurs, the hospice nurse on duty should be notified first of the death. They will direct the funeral home to come to the residence at the appropriate time.

Unexpected Death At Home

In these situations, immediately call 911. The police and emergency personnel will then respond and determine the appropriate steps to be taken. Emergency personnel will notify the Physician or County Coroner to secure the release of the individual to the funeral home. Inform emergency personnel of your decision to have Wilks Funeral Home care for arrangements and they will notify the funeral home to respond at the proper time.

Death Away From Home

If the death occurs outside of our local area, you should first call Wilks Funeral Home toll free at (866) 929-9717. We will coordinate with a local funeral director at the place of death. As a member of the largest national association for funeral directors, Wilks Funeral Home can usually save families time and resources by having our firm make the transportation arrangements.
Facilities

Wilks Funeral Home

We saw a need to transform the interior design of a funeral home where the family and guests’ comfort are paramount. We feel when a building is designed specifically for certain functions, events go smoother and are more memorable for the experience rather than the process.

We often hear that there is a different, more comforting feel at Wilks Funeral Home.

Chapel

When working with families within our community, we observed a need for a non-denominational chapel, capable of accommodating large attendances.

Our chapel seats up to 275 attendees, and we have the ability to extend that number with overflow seating. With a variety of seating configurations we can also provide an intimate atmosphere for even the smallest service.
**Children’s Room**

Our facility is child friendly, offering an area for children to view videos and play games during visitations and funerals. The purpose of this room is not to exclude, but rather allow parents the flexibility to participate in services as much as desired or needed.

**Reception Hall**

Our reception area provides families and friends a convenient place to gather together for meals and share remembrances. The meals may be served after funerals and viewings or as the primary service of remembrance.

The facility comes provided with a full kitchen, serving area and serving utensils. Families can choose from having complete catering services to hosting potluck style meals.
**Viewing Rooms**

Our two viewing rooms have been designed with personalization as priority. The rooms are versatile and can be arranged to fit the preferences of each family we serve. Each room has been furnished with a gas fireplace to give a warm, calming ambience to the room and the occasion.

We have provided special furniture for the family in these rooms. The chairs we have chosen, often called Widow’s Chairs, are higher allowing family to remain at eye level while seated to greet guests.

The tribute wall is another unique design to our funeral home. It provides a venue for the display of personal items important to the family during viewings or visitations. We encourage floral arrangements, tributes, photos, artifacts, and cremation urns to be displayed during a visitation.

**Selection Room**

Personal experience and extensive market research indicate that consumers often feel intimidated by traditional full-sized casket display rooms. For this reason our selection room is made up of closed, quarter-sections of caskets. This type of merchandising system focuses on creating a warm comforting environment that helps consumers make a more informed purchasing decision.

The most important benefit of this type of display is the increased comfort for families, who find this merchandising system much less distressing than traditional selection rooms. It is a result that goes to the heart of funeral service: helping families deal with one of life’s most painful experiences. The selection room provides a warm, comforting environment that helps consumers feel at ease. All the information they need to make a confident decision is clearly displayed and easy to understand.
Transportation

We put great effort and attention into every detail of the funeral home and our fleet is no exception. We have carefully selected the cars in our fleet to ensure reliability, class and functionality.

Our family limousine features a new design with a fifth door, making it easier for passengers of all mobility types to enter and exit the vehicle more easily.

Arrangement Room

The arrangement rooms are areas where the funeral director meets with the family and together they discuss service arrangements and other information vital to the funeral process. In lieu of conference style seating that is typically used, we have designed a more comfortable approach for this setting.

Family Room

We have also provided a family room. This room can be used for intimate, private family viewings before public viewings are held. Also, if families desire, this room can be utilized to prepare the deceased for services by assisting the funeral director in dressing or styling the hair.
A funeral represents a unique meaningful opportunity to reflect on a life that has been lived, and to honor the memory of that life for family and friends. Funerals provide a time for human interaction in its deepest sense. You and your loved ones are at the very center of the process, and the choices you make will determine a funeral’s significance for you. By participating in the arrangement conference you will help create a meaningful experience for everyone.

What is the Arrangement Conference?

The arrangement conference is an opportunity to meet with the funeral director and discuss all aspects concerning funeral arrangements. You should plan on the arrangement lasting 1½ to 2 hours. To ensure that one of our funeral directors is immediately available and can devote the personal attention and time needed to make the arrangements, WE REQUEST THAT YOU CALL TO SCHEDULE A MUTUALLY CONVENIENT ARRANGEMENT TIME. Although the vast majority of arrangement conferences are handled at our funeral home during business hours, we are available to come to your residence or meet in the evenings or weekends. One of our funeral directors is always on call twenty-four hours a day, every day of the year.

The choices you make will determine a funeral’s significance for you.
Who Should be Involved?

If prearrangements have not already been made, important decisions about funeral services are made during the arrangement conference. Preference in cremation or burial, location, date and time of services are typically outlined during this appointment. For these decisions a surviving spouse, next of kin and family should attend the arrangement conference. This meeting may also include any person or persons that have been designated as the executor of the individual’s estate.

If possible, try to make planning the funeral a joint effort with other family members or very close friends. Working together can sometimes lessen the burden and further enable the healing process. If you would like additional support, religious leaders are welcome to attend and can be invited to participate in the arrangement conference.

Every Funeral Is Unique

There is no single proper funeral service. Each person is an individual, special and unique. A funeral can be an opportunity to reflect that. Personalization is one way to make a funeral meaningful for you. Don’t be afraid to make special requests. The funeral director is there for you and willing to help in every aspect of the funeral process. Among other things, at no additional cost to you, your funeral director can:

- Arrange hotel accommodations for family
- Help to notify friends and family
- Arrange catering options
- Coordinate with Clergy for the funeral services
- Coordinate with the Cemetery
- Notify insurance companies to obtain claim forms
- Notify Social Security

Saying Goodbye

Losing a loved one is the most life-altering experience that a family will ever be confronted with. Regardless if it is your father, mother, brother, sister or a child, this loss will change your family forever.

Whether choosing burial or cremation, during the arrangement conference you and your family will have the opportunity to make the often difficult decision to view the body or leave the casket closed. Ultimately having a viewing is your personal decision, and your wishes will be respected by our staff. However here are a couple of points we would like you to consider when deciding whether to view your loved one:

- **Viewings do not have to be a formal gathering.** A viewing can be a small, intimate gathering for just family and close friends, if desired.
- **Viewing the deceased gives you a period of transition to adjust from your life with your loved one into a new life without them.**
- **We often hear, “I want to remember them the way they were.”** Viewing the deceased will not void or replace all memories of that person. Typically that statement can be an indication of somebody attempting to postpone their grief.
- **Viewing your family member is the most important and personalized aspect of the funeral process.**
- **We need this time to say our goodbyes face to face.**
- **Not only is it necessary, but it is also comforting to have a period of time to adjust to the reality of the death that a viewing can provide. In death situations, sometimes seeing is believing.**
Items To Bring

This is a check list of items that you may want to bring with you to the arrangement conference:

- **RECENT PHOTOGRAPH** - for obituary & other memorial items
- **CLOTHING** - all items including undergarments. Long sleeves and clothing close to the neck line are preferred.
- **JEWELRY & PERSONAL ITEMS INCLUDING COLOGNE OR PERFUME**
- **MILITARY DISCHARGE PAPERS (DD-214)**
- **INSURANCE PAPERS**

Obituary

During the arrangement conference we will discuss obituary details. An obituary is a notice or announcement of a person’s death typically published in newspapers. Often the obituary will include a short account of the person’s life. Included in this resource guide on page 50 is a guide and instructions to help you write the obituary for your loved one. Wilks Funeral Home will submit the obituary to the newspapers you desire. The obituary will also be posted on our website, enabling family from out of the area an opportunity to see and read the obituary.

Don’t be afraid to make special requests. The funeral director is there for you.

Death Certificates

We oversee all processes necessary in filing for and obtaining certified copies of the death certificate. During the arrangement conference we will collect the necessary information for the death certificate. We then coordinate with a doctor or coroner for their certification on the document. You can request as many certified copies of the death certificate as you desire. There is a charge from the state for each certified copy ordered. Typically death certificates are required by insurance companies as proof of death in order to release funds relating to life insurance policies. Death certificates are also often utilized by banks to close accounts and change names on property and car titles. Generally you will need to have a certified copy for each life insurance policy and several to have for account closures. The funeral director meeting with you during the arrangement can help you determine how many certified copies you might need.
Benefits for Veterans

Although monetary benefits from the Veterans Administration to cover funeral expenses are uncommon, each honorably discharged veteran is eligible to receive the following:

• AMERICAN FLAG
• MONUMENT
• MILITARY HONORS
• BURIAL IN NATIONAL CEMETERY

We consider it our honor and responsibility to apply, on your behalf, for any of the benefits you desire. The information needed to apply for any one of these benefits can be found in the military discharge form, DD-214.

Is a Viewing Possible?

Medical treatments, long term illness or trauma can all affect and alter an individual’s physical appearance and facial features. In some instances these changes can be so drastic that the individual may no longer resemble their past self.

At times, well-meaning hospital staff, nurses, police officials, emergency responders or coroners may advise against the possibility of a viewing. Rather than relying completely on these recommendations a consultation with one of our funeral directors should be considered.

For many families this could be their first time making funeral arrangements and it is often not known that even after a long term illness or traumatic death an open casket or private family viewing is often possible.

We Are Here for You

Above all, we are here for you. We are honored to have your trust and hope you feel free to talk to us about your concerns or questions. We are committed to providing solutions that are best for you.

“You gave great comfort to my family by taking the time to actually sit and talk with us.”

- Actual Testimonial
Planning is essential in almost every milestone in life, from graduation and attending college, to weddings and planning for retirement. Planning ahead for these milestones can play a vital role in recognizing opportunities and avoiding mistakes. Still the majority of us fail to make plans for something that will deeply impact those that we love and care about. Planning for your own passing admittedly is a chore that no one wants to face. Still, like any other milestone in life, crossing our fingers and hoping everything will work itself out is not the best pathway to take.

The Process of Planning a Funeral

Following the death of a loved one, family members are left facing important, and often difficult, decisions in regards to funeral arrangements. Without any advanced planning, the family quickly realizes how much must be completed in a short amount of time. This is often a difficult experience for them, full of emotion, anxiety and uncertainty about how funeral arrangements should be planned and what the deceased would have wanted.

Now think of how your family would react if while making funeral arrangements, the funeral director mentions that Wilks Funeral Home has a file containing your final wishes. How do you suppose your spouse and/or children would feel when they discover
the guesswork has been eliminated? By making personal choices about your funeral arrangements well in advance, you remove the decision-making burden from the family you leave behind. Unfortunately, most people procrastinate this planning until it is literally too late.

**Guaranteed Prices**
Once you have planned your final arrangements with Wilks Funeral Home you have the option of pre-paying for those expenses. Once the funeral plan has been pre-paid with us, the costs are guaranteed. We offer flexible payment plans available for preplanned funerals that can fit any budget. From groceries to movie tickets, costs continually rise, and funeral expenses are no exception. However, a big advantage to preplanning is that you lock in at today’s costs. No matter how much the costs rise in the future your family will never pay more for the funeral goods and services you select. Not only is providing a funeral plan for family and friends kind and considerate, but it makes good sense as well.

**Scenario:**
Joe is a retired 61-year-old male. He lives on a fixed income and knows that he needs to wisely use his money. Like most individuals his age, life insurance plans are not cost effective. If he were to purchase a $10,000 funeral plan today and live 20 more years, this same plan could cost $40,000 (based on inflation), yet his family members would not have to pay more for this plan since the prices and services have been guaranteed.

**Planning ahead can play a vital role in recognizing opportunities and avoiding mistakes.**

**Plan For Those You Love**
Pre-planning with Wilks Funeral Home means your family and friends will not have the burden of making difficult decisions when you die. They may be emotionally or financially unable to deal with the situation. Planning ahead for your own funeral arrangements at Wilks also ensures that your wishes will be honored.

No one has ever regretted having a plan on file and available when the family needs it the most. Most regrets come when the opportunity of having ones wishes planned out have been missed.

One point to keep in mind as you plan your final arrangements is that you are doing this for your family. Some feel that a service on their behalf would be unnecessary, but that does not mean that loved ones left behind will feel the same way. Provide your family and friends with an opportunity to memorialize and heal from their loss. Seek out your family’s input as you plan and organize your funeral arrangements.
**Medicaid and Funding Funeral Plans**

To qualify for Medicaid certain requirements must be met. These may include your age, income and other assets. Because Medicaid eligibility is based on need, a person is not eligible to receive benefits if they have income or assets that exceed the limits established by each state or county. If someone’s assets are more than the state allows, he or she will have to liquidate their assets to pay for care before they will receive aid from the program. Assets include checking/savings accounts, mutual funds, stocks and bonds, deferred annuities, the cash value of most life insurance policies, revocable living trusts, and retirement funds.

Prepaying your funeral with Wilks Funeral Home is one of the ways you can protect your assets from being considered a liability against Medicaid approval. Funds in our prepaid funeral plans are exempt and not considered part of your assets. This must be done properly in order to be legally binding. This process ensures that you have the money you need for the remembrance that you want. It will also relieve your family of the burden of funeral expenses during their time of loss. Finally, it is a lawful way to reduce your assets and make sure you are eligible for the health care assistance you need.

**Secure**

Pre-paying for funeral expenses with Wilks Funeral Home is also secure. The funds are held by a third party insurance company. Making them transferable in the event of relocation.

**Conclusion**

Kari May, our funeral planning advisor, can assist you in pre-arranging your funeral plan at Wilks Funeral Home. Planning with Wilks will give you such a feeling of alleviation and accomplishment once your plan has been completed and in hands you can trust. Once finished you can assure your family that everything is in order at Wilks Funeral Home.

**QUICK FACTS**

- The cost of pre-paid funeral plans are guaranteed
- Pre-planning relieves stress and creates peace of mind for self and loved ones.
- Payment options are available to fit any budget
- Life insurance does not take the place of pre-planning
- Medicaid does not cover final expenses.
Brock started his funeral service career in 2002 at a local area funeral home. He obtained his degree in Mortuary Science from Arapahoe Community College in Littleton, Colorado in 2004. He now looks forward to many years of dedicated loyal service to the bereaved in his hometown of Chubbuck, Pocatello and the surrounding area.

Brock is a lifelong resident of Pocatello. He was raised and attended schools here, graduating from Highland High School and completing his undergraduate work at Idaho State University.

Brock and his wife, Laci, have six children. The Wilks family loves living in an area that affords them with the opportunity to experience the beautiful outdoors. They love to spend as much time as they can camping in the mountains. They also love to travel and take road trips.

Being raised in Marsh Valley, Craig Barnes grew up loving Southeast Idaho and the great outdoors. He graduated from Marsh Valley High School in 1988. During his senior year a close friend of his died in a skiing accident; thus, introducing him to the funeral profession. Craig has been in the funeral profession since 1992, working in both Utah and Idaho.

Craig values the principles of hard work, integrity, and service taught to him by his family and community. He is involved in his church, Boy Scouts of America, Every 15 minutes, many other community sporting groups and service projects.

When not at work, Craig takes great pride in spending time with his wife, Brandi, and their four children at home. Their family too enjoys many of the outdoor adventures offered throughout Southeast Idaho.
Aaron started his funeral service career in 2016 at a funeral home in Utah. He obtained his degree in Mortuary Science from Salt Lake Community College in Salt Lake City, Utah in 2016. He is also completing his Bachelor’s degree in Psychology from Utah State University.

Aaron was introduced to the funeral profession by his wife’s grandfather. He began working with a funeral home in Utah and fell in love with the profession. He was born and raised in Aberdeen, Idaho and is excited to be back in Idaho with his family.

Aaron and his wife Aumberly have two children. They love being outside, spending time with family, and going on walks. The Rowbury family is huge BYU fans and love playing and watching sports together.

Caleb was born in Pocatello. Growing up in Pocatello, and eventually moving to Moreland, he graduated from Snake River High School in 2001. He is active in his church and is always willing to help in any way he can. Caleb served a full-time mission for his church in Nashville, Tennessee, and went on to complete a local service mission in Pocatello.

Caleb started his career in funeral service in 2004 at a local funeral home. He obtained his degree in Mortuary Science from Mt. Hood Community College, dedicating himself to the bereaved and their loved ones. He honors and strives in all aspects of his life to live up to the trust others place in him; recognizing that trust is a truly sacred gift.

Caleb and his wife Jexi are parents to five amazing children. The Burkes love everything outdoors! They particularly enjoy family camping, fishing and hiking trips. They love going to sporting events and spending time in Island Park.

Kari May has been with Wilks Funeral Home since 2009. Kari was born and raised in Southeast Idaho where she graduated from Marsh Valley High School. After graduation, Kari went on to earn her life and health insurance license and also attended Idaho State University majoring in public health. Kari then served a mission for her church to Santiago, Chile. Upon returning from her mission, she continued her education and graduated from Idaho State University with a degree in health education and a minor in Spanish.

Kari lives in Pocatello with her husband, Kurt and their five children. She enjoys reading, jogging, softball, cycling, cooking, camping and anything that is family oriented. Kari has enjoyed serving the people in our community with their funeral planning for the past 8 years and looks forward to many more years of service.
Jared Wilks
Embalmber

Deanna Williams
OFFICE MANAGER

Gordon & Tamra Wilks
FUNERAL ASSISTANTS

Jared was born and raised in South Eastern Idaho, graduating from Highland High school and attending Idaho State University where he completed his Bachelors of Science degree in Zoology. Jared has worked both in the information/technology industry and in Real Estate sales.

Deanna was born in the small town of Moore, Idaho. There she was raised along with her three sisters. She attended schools in Moore and Arco, Idaho, graduated from Butte County High School in 1974. She then moved to Pocatello in 1979. In 1994 Deanna married the love of her life, Richard Williams. They met while she was working at a bank. Richard wanted to thank her for her kindness and so asked what he could do for her, she off handedly said, “Send me flowers.” They spent 18 years together until Richard passed away in 2012 after being diagnosed with cancer.

Deanna spent 35 years in the banking industry, working for Idaho Bank & Trust, Key Bank and D.L. Evans Bank. With a widely known reputation for kindness and caring she decided to make a career change and began working at Wilks Funeral Home in 2015.

Deanna enjoys reading in her spare time. She loves anything to do with family and spending time with good friends. Deanna looks forward to many years of kindly serving those who have lost loved ones.

Jared and his wife have four children and enjoy spending time in nature, camping, hiking and trail riding. They have recently discovered a love of travel but also very much enjoy spending time together at their home in the canyon near Pocatello where they garden and raise animals.

Gordon and Tamra Wilks are proud to be principals in Wilks Funeral Home. Gordon was born in Bloomington, Idaho, Tamra in Pocatello. They were both educated in the Pocatello School System, and Gordon graduated from Idaho State University in 1968. Gordon and Tamra raised and educated 6 children in Pocatello. All have attended Idaho State University. Gordon served aboard the guided missile destroyer PARSONS in the South China Sea and Gulf of Tonkin during the Viet Nam Era. Gordon was discharged from the navy with the rank of Lieutenant Commander.

Gordon has been the Broker/Owner of Gate City Real Estate Company, since 1982, and has been active in local youth programs, Boy Scouts of America, Rotary, and Junior Achievement. Tamra has been heavily involved in causes involving young women issues. Gordon and Tamra enjoy their opportunity in further serving their community in this important endeavor.
Gary and Louise Barnes, long time Marsh Valley residents, are joining the Wilks Funeral Home staff. Gary is a Marsh Valley High School graduate, attended Brigham Young University, and served a two year mission for his church to the Eastern States Mission. He was also enlisted in the U.S. Air Force Reserves, and was stationed at Hill Air Force Base. He married Louise Walton in June 1963. She is a Star Valley, Wyoming native that graduated from Cokeville High School. They are parents of seven children and grandparents to twenty three grand children.

Gary worked for 34 years for Idaho Transportation Department serving the Southeast Idaho area in Engineering. Following his retirement he worked for JUB Engineers for four years. Gary has been active in Boy Scouts of America, served on the Bannock Memorial and Marsh Valley Hospital Boards, as well as serving with his wife in Ghana Accra, Africa as missionaries.

Louise worked as City Clerk for the City of Downey for 36 years. She has worked with the 4-H Program and is a member of the Downey Study Club.

Gary and Louise enjoy spending time with their family, traveling, being in the outdoors and being together.

Berniece is a longtime Pocatello resident. Originally from Grace, Idaho, Berniece moved to Pocatello to attend Grimms School of Business. After graduation she obtained a job at the Allis Chalmers Tractor dealership. It was there that she met the love of her life, Verlon Jackson.

They were married in 1953 and together they farmed the Jackson Family Farm for over 35 years in the Tyhee area; harvesting sugar beets, hay and cattle. After retirement Verlon & Berniece found a rewarding opportunity working as Funeral Assistants. They spent over 20 years working together serving the community in that capacity, and it has been the most rewarding experience of their lives. After 62 years by each other’s side Verlon passed away in January of 2016.

Although still adjusting to her new life without her sweetheart, Berniece still enjoys serving the bereaved in her community as a funeral assistant. She also enjoys going on walks and keeping herself busy at home with chores.

Afton Meadows Crematory is our on-site cremation facility. We are one of only two funeral homes within the county that have an on-site crematory. Keeping everything under one roof, minimizes the anxiety of traveling to have this service performed out of the area. Our cremation facility ensures that the cremation portion of our services are carried out with the same standard of professionalism we utilize in every step of the funeral process.
**Public Relations**

We are available to speak to clubs, organizations and church and youth groups on a variety of topics pertaining to funeral service and pre-planning.

We also offer educational tours of our Funeral Home. Tours can be arranged by contacting our office at **(208) 238-8000**.

Tours of our Funeral Home can also include a short film presentation from the **Who I Am Makes A Difference™** program.

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**Internet Broadcasting**

When disability or distance make it difficult or impossible for family members to attend funeral or memorial services, we are offering live internet broadcasting for funeral or memorial services at no cost.

This allows family members to participate in memorial events, who otherwise would not have the opportunity.

When broadcasting, your memorial event remains private. The broadcast is by “invitation only” and information and instructions on accessing the broadcast is only sent to individuals you approve.

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**Online Memorials**

We offer online memorials as a way of connecting family, friends and the community to celebrate a person’s life and share remembrances and experiences.

Permanent online memorials feature obituary information in unique personalized themes with online photo albums and online guest books.

The memorials are updated with funeral or memorial service information, including dates and times of the service and driving directions to the location.

*You can view these memorial pages on our website at www.wilksfuneralhome.com*
The general price list is a detailed list of all goods and services the funeral home offers. The goods and services shown in the general price list are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Prices are effective as of February 1, 2020, but are subject to change without notice.
## Basic Services of Funeral Director and Staff

Our fee for the services of funeral director and staff includes, but is not limited to, staff to respond to initial request for services, arrangement conference with family or responsible party; arrangement of funeral; preparation and filing of necessary authorization and permits; recording vital statistics, preparation and placement of obituary notices; staff assistance prior to; during and following coordination with those providing other portions of the funeral, e.g. cemetery, crematory and others. Also included in these charges are overhead expenses relative to our facility such as insurance, maintenance, and utility expenses, secretarial and administrative costs, equipment and inventory costs. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving remains. These items are shown highlighted.

## Embalming

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements such as a funeral with a viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

## Other Preparation of the Body

Post embalming preparations which includes bathing, shampooing hair, cosmetics, dressing and placing body in a casket.

## Alternative Care

Refrigeration for 72 hours, bathing, disinfecting and other care with no embalming.

## Use of Facilities and Staff for Evening Viewing/Gathering

Either conducted at the funeral home or another location.

## Use of Facilities and Staff for Daytime Viewing/Gathering

Either conducted at the funeral home or another location.

## Use of Facilities and Staff for Funeral Ceremony

Either conducted at the funeral home or another location.

## Use of Facilities and Staff for Memorial Service

Either conducted at the funeral home or another location.

## Use of Equipment and Staff for Graveside Service

Either conducted at the funeral home or another location.

## Use of Facilities and Staff for Reception Hall

Either conducted at the funeral home or another location.

## Transfer of Remains to Funeral Home

Within 60 mile radius of funeral home. $2.00 per mile one way beyond 60 miles.
**Lead Vehicle** ................................................................. 110
Within 60 mile radius of funeral home. $2.00 per mile one way beyond 60 miles.

**Hearse** ........................................................................ 289
Within 60 mile radius of funeral home. $2.00 per mile one way beyond 60 miles.

**Limousine** ..................................................................... 195
Within 60 mile radius of funeral home. $2.00 per mile one way beyond 60 miles.

**Service/Utility Vehicle** ................................................ 148
Within 60 mile radius of funeral home. $2.00 per mile one way beyond 60 miles.

**Transportation To/From Airport** ................................... 355
Transportation to and from Salt Lake City International Airport

**Weekend Fee** .................................................................. 355
For funeral or memorial services conducted on Saturday or Sunday.

**Holiday Fee** .................................................................. 750

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**These highlighted items already include a charge for Basic Services of Funeral Director and Staff**

**Forwarding Remains to Another Funeral Home** ...................... 2655
This charge includes removal of remains, necessary services of staff, embalming, necessary authorizations and local transportation to airport. This charge does not include visitation, rites, or ceremonies prior to transportation of decedent.

**Receiving Remains from Another Funeral Home** ...................... 1901
This charge includes necessary services and staff, temporary shelter of remains, and transportation of remains from airport. This charge does not include visitation, rites or ceremonies.
Immediate Burial ................................................................. 2125
Our charge for an immediate burial includes; local removal, care and shelter of remains, basic services of funeral director and staff, refrigeration for 72 hours, authorizations and hearse to local cemetery. This charge does not include visitation, rites, ceremonies, or casket.

Immediate Cremation ............................................................ 2125
Our charge for immediate cremation includes; local removal, care and shelter of remains, basic services of funeral director and staff, refrigeration for 72 hours, necessary authorizations and cremation.

State and local laws do not require a casket for immediate cremation. However, crematory requirements state that the body must be encased. If you want to arrange immediate cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials. The containers we provide are: corrugated fiberboard and hardboard.

Disinterment ................................................................. 750
This charge includes the filing of proper state authorizations for disinterment of remains, disinterment and relocation to another cemetery within a 25-mile radius, and licensed supervision for disinterment and relocation of remains. This charge does not include cemetery expenses of opening and closing the cemetery spaces. Additional mileage outside of 25-mile radius is $3.22 per mile.

Caskets ................................................................. Starting From 850
A complete list will be provided at our funeral home.

It was an easy decision to partner our firm with Matthews Aurora Casket Company. They are not just satisfied with providing a product for a consumer need, but they continue to invest in consumer research and innovation for the benefit of the customers and families that they serve. We also take great pride in the fact that these caskets are manufactured in The United States, supporting American workers and the American economy.
**Outer Burial Containers** .............................................................. **Starting from 1130**

A complete list will be provided at our funeral home.

A burial vault is a lined and sealed outer receptacle that houses the casket. It protects the casket from the weight of the earth and heavy maintenance equipment that will pass over the grave. It also helps resist water and preserves the beauty of the cemetery or memorial park by preventing the ground from settling. For this reason most cemeteries require the use of a burial vault. All burial vaults that we offer will fit the minimum cemetery requirements.

We are proud to offer Wilbert brand burial vaults. Wilbert is the industry leader in burial vaults, and offer the highest quality product available.

**WILBERT BRONZE**

[Image of Wilbert Bronze]

**CAMEO ROSE**

[Image of Cameo Rose]

**STAINLESS STEEL TRIUNE**

[Image of Stainless Steel Triune]

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**Cremation Caskets** ................................................................. **Starting from 315**

A complete list will be provided at our funeral home.

A common misconception is that a casket is not needed when a person decides to be cremated. And although a casket in the ornate sense is not necessary, the decedent does have to be placed in a secure structure to accommodate for the cremation process. We have a variety of cremation caskets available to fit your budget and preference.

**CLIVEDON**

[Image of Clivedon]

**SEBRING**

[Image of Sebring]

**BASIC I.D.**

[Image of Basic I.D.]
Cremation Urns, Keepsakes & Jewelry ......................... Starting from 50

A complete list will be provided at our funeral home.

Urn Vaults .......................................................... Starting from 280

A complete list will be provided at our funeral home.

A lined urn vault is made of high-strength concrete and reinforced with durable plastic or a combination of durable plastic and metal (bronze, copper, or stainless steel.)

We are proud to offer Wilbert brand burial vaults. Wilbert is the industry leader in burial vaults and offers the highest quality product available.
## Funeral & Memorial Service Items

- Departing Roses per 6................................................................. 18
- 18x24 Canvas Print........................................................................ 150
- Crucifix...................................................................................... 150
- Casket Cap Panel (Standard)..................................................... 225
- Casket Cap Panel (Custom/Special Order)................................. 225
- Video Tribute (Licensed Music).................................................. 165
- Video Tribute (Custom Music).................................................... 350
- Audio Recording of Services w/ 5 CD copies.......................... 80
- Additional DVD Copies............................................................. 10
- Monarch Butterflies for Release................................................ 375
- Butterfly Mass Release Boxes..................................................... Pricing Available on Request

## Cemetery Items

- Temporary Marker...................................................................... 49
- Cemetery Set-up without Vault (Includes Tent and 6 Chairs)......... 350
- Cemetery Tent without Vault....................................................... 275
- Additional folding chairs for cemetery per chair up to 50.............. 2
- Vault Weekend Fee...................................................................... 375

## Stationary Products

- Basic Register Book................................................................. 35
- Personalized Register Book....................................................... 68
- Basic Memorial Folders
  - per 100 (small bi-fold)............................................................ 175
- Personalized Memorial Folders
  - per 100 (large bi-fold)............................................................ 195
- Custom Memorial Folders
  - per 100 (large tri-fold)........................................................... 225
- Personalized Thank You Cards per 50...................................... 75
- Prayer Cards per 100............................................................... 50

## Patriot & Veterans Products

- Flag Case - Walnut, Cherry or Oak.......................................... 95
- Flag Case Pedestal..................................................................... 75
- Veterans Frame......................................................................... 65
- Veterans Service Lapel Pin......................................................... 3
“Your impact transcends words and the momentum of your work carried our family to a place of healing.”

- Actual Testimonial

**Miscellaneous Merchandise & Services**

<table>
<thead>
<tr>
<th>Service</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailing Fee for Cremated Remains</td>
<td>$175</td>
</tr>
<tr>
<td>Alternative Cremation Container</td>
<td>$155</td>
</tr>
<tr>
<td>Cremation Fee</td>
<td>$332</td>
</tr>
<tr>
<td>Refrigeration per day (after initial 72 hours)</td>
<td>$95</td>
</tr>
<tr>
<td>Shipping Container—Air Tray</td>
<td>$250</td>
</tr>
<tr>
<td>Shipping Container—Combination Tray</td>
<td>$225</td>
</tr>
<tr>
<td>Additional Dining Room Seating</td>
<td>$130</td>
</tr>
<tr>
<td>Delayed Viewing per day (after initial 7 days)</td>
<td>$75</td>
</tr>
</tbody>
</table>

**Keepsakes**

<table>
<thead>
<tr>
<th>Keepsakes</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Dash, Hardcover Gift Book w/ DVD</td>
<td>$15</td>
</tr>
<tr>
<td>The Dash, Hardcover Gift Book w/ DVD &amp; Leather Gift Box</td>
<td>$25</td>
</tr>
<tr>
<td>Reunion Heart Silver Necklace</td>
<td>$49</td>
</tr>
<tr>
<td>Reunion Heart Ring Holder</td>
<td>$49</td>
</tr>
<tr>
<td>Reunion Heart Throw</td>
<td>$69</td>
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<tr>
<td>Laminated Obituary</td>
<td>$2</td>
</tr>
<tr>
<td>Eternal Reflections™ Casket Corner Memorial Plaque</td>
<td>$50</td>
</tr>
<tr>
<td>Merry Christmas From Heaven* Pewter Finish Ornament with Bookmark</td>
<td>$20</td>
</tr>
<tr>
<td>Merry Christmas From Heaven* Pewter Finish Ornament with Bookmark</td>
<td>$20</td>
</tr>
<tr>
<td>Merry Christmas From Heaven* 24Kt Gold Ornament with Bookmark</td>
<td>$25</td>
</tr>
<tr>
<td>Merry Christmas From Heaven* 24Kt Gold Ornament with Bookmark</td>
<td>$25</td>
</tr>
<tr>
<td>Merry Christmas From Heaven* Remembrance Picture Ornament</td>
<td>$30</td>
</tr>
<tr>
<td>Merry Christmas From Heaven* Remembrance Picture Ornament</td>
<td>$25</td>
</tr>
</tbody>
</table>

P29
**Thumbies®**

Touch is the first sense we learn and the last to leave us. Throughout life we experience much of the world through touch. Called Thumbies®, these elegant keepsakes replicate the prints of your loved one to capture the final touch of family members. Available in sterling silver, 14k white gold and yellow gold. Prices vary depending on material costs and a price list is available upon request.

- Charm
- Ring
- Earrings
- Pocket Knife
- Heart Charm
- Lapel Pin
- Bracelet
- Cuff Links

**Heirloom Candles**

*What can we do with the flowers?*

We can custom design candles using flowers from the your loved one’s service. Using refillable fuel cells, these candles can be lit, but will never burn away. They are also available as electric candle lights. Available in four different shapes; oval, square, round and hexagon and three different sizes; small (4 1/2” tall), medium (6 1/2” tall) and large (9 1/2” tall).

<table>
<thead>
<tr>
<th>Fuel Cell Candles</th>
<th>Electric Light Candles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Square Petite</td>
<td>Square Petite</td>
</tr>
<tr>
<td>Small Candles</td>
<td>Small Candles</td>
</tr>
<tr>
<td>Medium Candles</td>
<td>Medium Candles</td>
</tr>
<tr>
<td>Large Candle</td>
<td>Large Candles</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>62</td>
<td>125</td>
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<tr>
<td>72</td>
<td>135</td>
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<td>91</td>
<td>152</td>
</tr>
<tr>
<td>120</td>
<td>180</td>
</tr>
<tr>
<td>154</td>
<td>212</td>
</tr>
</tbody>
</table>

**Butterfly Release**

A symbol of rebirth and freedom from previous limits, a butterfly release can be the perfect conclusion to a fitting tribute for your loved one.

Butterflies can come individually packaged or in a decorative box for a mass release. Choose from the large traditional monarch butterfly or the smaller more economic painted lady.

*Pricing is available upon request.*
These Memorial Tribute Plans have been designed to offer you some of the most popular stationary and memorial products we offer in package pricing.

### Traditional Tribute
**Save 20%**

- Choice of Custom, Personalized or Basic memorial folders (Up to 150)
- Video Tribute (Licensed Music)
- Audio Recording of Service (Includes 5 CD copies)
- Personalized Register Book
- Personalized Acknowledgement Cards
- 18x24 Canvas Print
- Memorial Candle

**$844**

### Select Tribute
**Save 15%**

- Choice of Custom, Personalized or Basic memorial folders (Up to 150)
- Video Tribute (Licensed Music)
- Audio Recording of Service (Includes 5 CD copies)
- Personalized Register Book
- Personalized Acknowledgement Cards

**$581**

### Basic Tribute
**Save 10%**

- Basic Memorial Folders (Up to 100)
- Audio Recording of Service (Includes 5 CD copies)
- Basic Register Book

**$298**
Wilks Funeral Home is pleased to offer a variety of burial plans. These easy to understand plans are designed to provide you with some of our most common services at a discounted price. Each plan will allow you to create a unique, personal and meaningful tribute based on your preferences.

These plans are a packaging of only our service fees and do not include related costs such as merchandise (e.g. casket or vault), cemetery expenses, auto usage greater than a 60-mile radius, newspaper notices, death certificates or other cash advance items.

The prices below represent a package price. Substitutions or deletions, other than noted, are not allowed. Must purchase merchandise (e.g. casket and vault) to be eligible for package pricing.

<table>
<thead>
<tr>
<th>Burial Plans</th>
<th>Save</th>
<th>Price</th>
<th>Services</th>
</tr>
</thead>
</table>
| **Traditional Burial Plan** | $600  | $4983  | • Professional Services  
• Care & Preparation of the Deceased  
• Transfer of the Deceased  
• Evening Viewing (up to 2 hours)  
• Day of Service Viewing  
• Funeral Service  
(at funeral home or other location)  
• Graveside Service  
• Hearse  
• Limo  
• Utility Vehicle  
• Lead Vehicle  
• Use of Reception Hall |
| **Basic Burial Plan** | $500  | $4546  | • Professional Services  
• Care & Preparation of the Deceased  
• Transfer of the Deceased  
• Day of Service Viewing  
• Funeral Service  
(at funeral home or other location)  
• Graveside Service  
• Hearse  
• Utility Vehicle  
• Lead Vehicle  
• Use of Reception Hall |

P32
Graveside Plan

Save $400

$4316

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Evening Viewing (up to 2 hours)
- Graveside Service
- Hearse
- Utility Vehicle
- Use of Reception Hall

Simple Graveside without Viewing

Save $300

$3442

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Graveside Service
- Hearse
- Utility Vehicle
- Use of Reception Hall
Wilks Funeral Home is pleased to offer a variety of cremation plans that include placing the urn in a cemetery. These easy to understand plans are designed to provide you with some of our most common services at a discounted price. Each plan will allow you to create a unique, personal and meaningful tribute based on your preferences.

These plans are a packaging of only our service fees and do not include related costs such as merchandise (e.g. urn or vault), cemetery expenses, auto usage greater than a 60-mile radius, newspaper notices, death certificates or other cash advance items.

The prices below represent a package price. Substitutions or deletions, other than noted, are not allowed. Must purchase merchandise (e.g. cremation casket and urn) to be eligible for package pricing.

<table>
<thead>
<tr>
<th>Plan Description</th>
<th>Save</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Traditional Cremation Plan W/ Viewing</strong></td>
<td></td>
<td>$5315</td>
</tr>
<tr>
<td>• Professional Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Care &amp; Preparation of the Deceased</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Transfer of the Deceased</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Evening Viewing (up to 2 hours)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Day of Service Viewing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Funeral Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Graveside Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Hearse</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Limo</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Utility Vehicle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lead Vehicle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Use of Reception Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Cremation performed at On-Site Crematory</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Plan Description</th>
<th>Save</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Classic Cremation Plan W/ Viewing</strong></td>
<td></td>
<td>$4878</td>
</tr>
<tr>
<td>• Professional Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Care &amp; Preparation of the Deceased</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Transfer of the Deceased</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Day of Service Viewing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Funeral Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Graveside Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Hearse</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Utility Vehicle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Lead Vehicle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Use of Reception Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Cremation performed at On-Site Crematory</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Cremation Plans with Cemetery Placement

<table>
<thead>
<tr>
<th>Classic Cremation Plan</th>
<th>Graveside Cremation Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>without Viewing</strong></td>
<td><strong>without Viewing</strong></td>
</tr>
<tr>
<td><strong>Save $400</strong></td>
<td><strong>Save $300</strong></td>
</tr>
<tr>
<td><strong>$4346</strong></td>
<td><strong>$3774</strong></td>
</tr>
</tbody>
</table>

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Day of Service Gathering
- Memorial Service
  (at funeral home or other location)
- Graveside Service
- Hearse
- Utility Vehicle
- Lead Vehicle
- Use of Reception Hall
- Cremation performed at On-Site Crematory

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Graveside Service
- Hearse
- Utility Vehicle
- Use of Reception Hall
- Cremation performed at On-Site Crematory
Wilks Funeral Home is pleased to offer a variety of cremation plans. These easy to understand plans are designed to provide you with some of our most common services at a discounted price. Each plan will allow you to create a unique, personal and meaningful tribute based on your preferences.

These plans are a packaging of only our service fees and do not include related costs such as merchandise (e.g. urn or cremation container), cemetery expenses, auto usage greater than a 60-mile radius, newspaper notices, death certificates or other cash advance items.

The prices below represent a package price. Substitutions or deletions, other than noted, are not allowed. Must purchase merchandise (e.g. urn and cremation container) to be eligible for package pricing.

---

**Essential Cremation Plan with Viewing**

- **Save $500**

- $4577

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Evening Viewing (up to 2 hours)
- Day of Service Viewing
- Funeral Service
  (at funeral home or other location)
- Utility Vehicle
- Use of Reception Hall
- Cremation performed at On-Site Crematory

---

**Basic Cremation Plan with Viewing**

- **Save $400**

- $4335

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Day of Service Viewing
- Funeral Service
  (at funeral home or other location)
- Utility Vehicle
- Use of Reception Hall
- Cremation performed at On-Site Crematory
Basic Cremation Plan without Viewing

Save $300

$3803

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Day of Service Gathering
- Memorial Service (at funeral home or other location)
- Utility Vehicle
- Use of Reception Hall
- Cremation performed at On-Site Crematory

Simple Cremation Plan without Viewing

Save $200

$3720

- Professional Services
- Care & Preparation of the Deceased
- Transfer of the Deceased
- Memorial Service (at funeral home or other location)
- Utility Vehicle
- Use of Reception Hall
- Cremation performed at On-Site Crematory
Wilks Funeral Home is pleased to offer a variety of Immediate Cremation plans. These plans were designed to be easy to understand and to accommodate for your preferences.

These plans are a packaging of only our service fees and do not include related costs such as merchandise (e.g., urn or cremation container), cemetery expenses, auto usage greater than a 60-mile radius, newspaper notices, death certificates or other cash advance items.

<table>
<thead>
<tr>
<th>Immediate Cremation</th>
<th>Immediate Cremation</th>
<th>Immediate Cremation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>w/Viewing</strong></td>
<td><strong>w/Identification</strong></td>
<td><strong>w/Identification</strong></td>
</tr>
<tr>
<td>$3414</td>
<td>$2682</td>
<td>$2125</td>
</tr>
<tr>
<td>- Cremation performed at our On-Site Crematory</td>
<td>- Cremation performed at our On-Site Crematory</td>
<td>- Cremation performed at our On-Site Crematory</td>
</tr>
<tr>
<td>- Transfer of the Deceased</td>
<td>- Transfer of the Deceased</td>
<td>- Transfer of the Deceased</td>
</tr>
<tr>
<td>- Care &amp; Preparation of the Deceased</td>
<td>- Care &amp; Preparation of the Deceased</td>
<td>- Care &amp; Preparation of the Deceased</td>
</tr>
<tr>
<td>- Daytime One Hour Viewing (Monday through Friday 9:00AM to 4:00PM)</td>
<td>- Identification Period for next of kin (Monday through Friday 9:00AM to 4:00PM)</td>
<td>- Identification Period for next of kin (Monday through Friday 9:00AM to 4:00PM)</td>
</tr>
</tbody>
</table>
As long as we live, they too shall live, for they are a part of us, as we remember them.
A person’s life is filled with so many memories: a favorite place, a special event, a hobby, occupation or belief. There is no better way to pay tribute to your loved one than by personalizing a granite memorial. Each stone becomes a unique work of art by professional craftsmen. **We offer a full selection of monuments and headstones. Receive a 5% discount off a monument when selecting one of our Tribute Packages.**

- Custom Designs
- Flower Vases
- Laser Etching
- Bronze Monuments
- Porcelain Photos
Flower Arrangements

We offer a full selection of flower arrangements

A full flower arrangement catalogue and price list are available at the funeral home. Prices are standard to those offered by florist shops. All our arrangements are designed by professional florists.

- Standing Easel Sprays
- Casket Floral Sprays
- Sympathy Sprays
- Plants
- Boutonnieres
- Basket Sprays
Financial Options

During the arrangement conference, many important decisions are made regarding services and merchandise. Full payment for these selections is due prior to the funeral or memorial service. Should you foresee difficulty in making payment in full prior to services please indicate that to your funeral director.

If you wish, as a convenience to you, we will advance cash on your behalf for services you request, such as death certificates, honorariums, necessary government permits, cemetery costs, etc. **CASH ADVANCED ON YOUR BEHALF IS SUBJECT TO A 10% PROCESSING FEE.**

In order to provide you financial flexibility, we extend to our families the following payment options to satisfy the financial obligations prior to services.

(Due to the complexity and time involved we are unable to accept payments from estates)

- PREPAID FUNERAL ARRANGEMENTS
- CASH
- CHECK
- CREDIT CARD
- INSURANCE ASSIGNMENTS (MAY BE SUBJECT TO PROCESSING FEES)
One of our goals at wilks funeral home is to create a relationship of trust with those we serve so that they feel comfortable asking any question, and we make a commitment to answer any and all questions with honesty. Here we have compiled a few of the common questions we receive.

If you have a question that you would like to receive a personal and professional response to, please e-mail it to us at info@wilksfuneralhome.com
How much does a funeral cost?

A funeral, like any other life event, can have a range of prices. It is similar to asking “How much does a wedding cost?” Funeral costs are divided into two categories: services, as provided by the funeral director and funeral home staff; and merchandise, such as caskets, outer burial containers, urns, etc. The price will vary greatly depending on your location, the company that is serving you and the type of funeral you choose.

It is a Federal Trade Commission regulation that all funeral-related charges be itemized, printed on a general price list and made available to the public by phone, mail or in person. Therefore it is easy to comparison shop and prearrange your own funeral, taking advantage of competitive pricing by providers.

Why are funerals so expensive?

There is a great range in prices for services and merchandise from your local funeral directors, depending on the type of funeral you purchase and each company’s price structure. The perception that funerals are too expensive usually can be attributed to a lack of familiarity with the normal price range. If you find that the price for certain services and merchandise does not fit your budget, you should check into different types of funerals until you find the price that fits your budget.

Obviously, it is difficult to comparison shop in an at-death situation. Therefore, it is important to speak with your local funeral director ahead of time. By preplanning, you can find a provider whose services and merchandise fit your budget.

May I make the necessary arrangements in advance?

Yes, usually all arrangements may be made in advance. When you plan ahead, you will be able to consider the many options available. You will have the opportunity to make an informed decision about your funeral and cemetery arrangements, and the form of memorial you prefer. You will be able to make choices that are meaningful to both you and your family, and you will gain peace of mind knowing your family and friends will be relieved of the emotional and financial burden often associated with making arrangements when a death occurs. By prearranging your funeral and cemetery arrangements, you benefit by purchasing at today’s prices, free from inflationary pressures in the future.

Does the price I receive from the funeral home include everything?

The Funeral Director is responsible for explaining all the charges that pertain to the funeral home’s services and merchandise stated on its general price list. Any additional charges may fall under the category of cash advances. These additional charges might be for opening and closing the grave, clergy honorarium, newspaper notices, flowers, organist, church sexton, etc.

What purpose does a funeral serve?

The funeral and the ceremony that accompanies it are indeed very important. For those who are left behind, a funeral provides a place for
family and friends to gather for support and to reminisce; an opportunity to celebrate the life and accomplishments of a loved one; a chance to say goodbye; and the focal point from which the healing process can begin. The funeral identifies that a person’s life has been lived, not that a death has occurred. It is also important to notify the community that this person has died. There are people beyond the immediate family who have the right to grieve a death.

What do Funeral Directors do?

They arrange and provide an orderly series of events that finalize the funeral, the final disposition, and legal paperwork so the family can move forward. They care and safeguard the deceased person until final disposition, including embalming and restorative work. They also provide the physical establishment in which all of this can be accomplished.

Is a funeral or memorial service always held in a funeral home or place of worship?

A service can usually be held at any location that family and friends feel would be comfortable and appropriate. Your funeral director can assist with arranging a meaningful service.

Can a function less formal than a funeral or memorial service be arranged?

Yes. A Gathering of Friends is a less formal event. It allows family and friends to share their loss and treasured memories of the deceased. A Gathering of Friends may include light refreshments and can be held at any appropriate location, including an accommodating funeral home, a park, a restaurant, or the home of a family member or friend.

Will life insurance pay for funerals?

Yes, as a convenient method of payment, most funeral homes will allow for an insurance assignment. This assignment transaction is processed by the funeral home, releasing only the funeral expenses to the funeral service provider, and with any remaining balance going directly to the beneficiary. The insurance assignment is an effective, convenient means in which to cover funeral expenses.

Do clergy always officiate at a funeral service?

In conjunction with, or sometimes in place of a clergy person, family or friends may share personal thoughts, memories and feelings about the deceased as part of the service. Officiating funerals is also a task that the funeral director could perform if the family so desired.

How can I personalize a Funeral service?

One way is to bring personal items into the funeral home to be displayed in or near the casket. Example: an avid golfer might have a favorite putter placed in the casket. An avid hunter or fisherman might have some of their personal effects or trophies displayed on a memory table. A person who quilted could have the casket draped with a quilt they made. An artist could have their work displayed. A person’s favorite rocking chair could be brought to the funeral home and placed next to the casket.

How can I best shop and compare funeral costs?

It is similar to asking “How much does a wedding cost?”
service providers?
The best method to shop and compare different funeral service providers is to go out and visit the different providers in your area. Getting a feel for the funeral home and the different services that they provide will help you determine where you are most comfortable. To a much lesser degree, you can also gain some experience from randomly contacting various firms by telephone. Talking with friends who have used the services of a funeral home or your personal experience from attending funeral services of friends or relatives at a variety of funeral homes are excellent methods of comparison. You can call one of the national funeral trade associations or state associations, which have standards of ethics, to see whether your local funeral homes are members.

Will the funeral home help with social security and veterans death benefits?
Quality service firms will not only assist with securing these death benefits, they will most likely complete all the paperwork for you.

Why are some casket prices more than others?
It depends upon the materials with which the casket is made. Obviously, a casket made of bronze would be priced higher than one made of steel. A casket made of solid mahogany would be more costly to manufacture than one of soft pine wood. A casket with crepe interior materials would be priced less than an interior of velvet because of the cost of the material. It depends upon what materials the casket shell is made of, the interior materials and any other features included in that particular model.

Must an obituary be published in a newspaper?
The publication of an obituary notice is a matter of your personal choice. While most newspapers control the editorial format, you have the right to limit the amount of information, if any, provided to them.

Does veterans administration pay for veteran’s funerals?
Although the Veterans Administration does not pay for complete funerals, under certain situations it can provide certain reimbursements. Your local VA office can provide you with a variety of benefits available.

Why would I need to Purchase certified copies of a Death certificate?
Certified copies are used as proof of death for the transfer of stocks and bonds, banking transactions and life insurance. Your funeral provider can help you determine how many you may need to settle an estate and also secure them for you.

What are burial vaults and grave liners?
These are the outside containers into which the casket is placed. Burial vaults are made of a variety or combination of materials including concrete, stainless steel, galvanized steel, cooper, bronze, plastic or fiberglass. A grave liner is a lightweight version of a vault which simply keeps the grave surface from sinking in.

Must I purchase a burial vault?
In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the ground will not sink. Either a grave liner or a burial vault will satisfy these requirements.
Funeral Processions

When participating in a funeral procession

• Headlights must be illuminated and turn signals flashing

• All vehicles participating shall follow the preceding vehicle as closely as is practicable and safe (laws requiring sufficient space between vehicles are not applicable during the procession).

• All vehicles may follow the lead vehicle through intersections regardless of traffic control devices or right-of-way provisions.

• Motorists in a funeral procession may not travel faster than 55 mph on highways or interstates.

• On other roads motorists may not travel faster than 5 mph below the posted speed limit (example: if the speed limit is 35mph, vehicles in the procession may not travel faster than 30mph).

When encountering a funeral procession

• Pedestrians and motorists must yield the right-of-way to any vehicle in the procession regardless of traffic control devices

• You may not drive between vehicles in the procession (unless authorized by a police officer)

• You may not join the procession to secure right-of-way

• You may not pass a funeral procession on the right (unless the procession is in the farthest left lane)

• You may not enter an intersection (even on a green light) which is occupied by vehicles involved in the procession.

• Any person in violation of these provisions shall be guilty of a misdemeanor and upon conviction, punished by a fine up to $100

Taken from Title 49 Chapter 27 of the Idaho Statutes
### LOCAL CEMETERIES

We are able to travel to any cemetery, but for convenience here is a list of the four closest cemeteries. We also have on file contact and pricing information for over 100 local cemeteries.

<table>
<thead>
<tr>
<th>Cemetery</th>
<th>Address</th>
<th>Phone</th>
<th>Distance</th>
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</thead>
<tbody>
<tr>
<td>MOUNTAIN VIEW CEMETERY</td>
<td>1520 S. 5th Avenue</td>
<td>(208) 234-6195</td>
<td>8.4 Miles South</td>
</tr>
<tr>
<td></td>
<td>Pocatello, ID 83201</td>
<td></td>
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<tr>
<td>INKOM CEMETERY</td>
<td>480 East Jackson Creek</td>
<td>(208) 775-3712</td>
<td>19 Miles South</td>
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<td>Inkom, ID 83245</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RESTLAWN MEMORIAL GARDENS</td>
<td>2864 S. 5th Avenue</td>
<td>(208) 234-6195</td>
<td>7.5 Miles South East</td>
</tr>
<tr>
<td></td>
<td>Pocatello, ID 83201</td>
<td></td>
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</tr>
<tr>
<td>NORTON CEMETERY</td>
<td>8787 S. Old Highway 91</td>
<td>(208) 254-3104</td>
<td>31.4 Miles South</td>
</tr>
<tr>
<td></td>
<td>McCammon, ID 83250</td>
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### FLORISTS

<table>
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<tr>
<th>Florist</th>
<th>Address</th>
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<tbody>
<tr>
<td>A &amp; J FLORAL DESIGNS</td>
<td>2025 Flandro Drive</td>
<td>(208) 238-0144</td>
<td>1.5 Miles SE</td>
</tr>
<tr>
<td></td>
<td>Pocatello, ID 83201</td>
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<tr>
<td>FLOWERS BY LD</td>
<td>715 N. Main St.</td>
<td>(208) 232-5476</td>
<td>4.5 Miles S</td>
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<td>Pocatello, ID 83201</td>
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<tr>
<td>BUDS &amp; BLOOMERS</td>
<td>210 N. 4th Avenue</td>
<td>(208) 234-7673</td>
<td>4.6 Miles SE</td>
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<td>Pocatello, ID 83201</td>
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<tr>
<td>PINEHURST FLORAL &amp; GREENHOUSE</td>
<td>4099 Pole Line Rd.</td>
<td>(208) 237-6522</td>
<td>1.1 Miles S</td>
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<td>Pocatello, ID 83201</td>
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<tr>
<td>CHRISTINE’S FLORAL</td>
<td>157 Jefferson</td>
<td>(800) 430-9464</td>
<td>4.4 Miles SE</td>
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<td>Pocatello, ID 83201</td>
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<tr>
<td>DELLART/ATKIN FLORAL CENTER</td>
<td>400 E. Center St.</td>
<td>(208) 232-4559</td>
<td>5.9 Miles S</td>
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<td>Pocatello, ID 83201</td>
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Obituary Form

This page can be used as a guide to assist you in writing an obituary for your loved one. When writing an obituary, there is no right or wrong as to what information you include in the final obituary. You can include as much or as little information as seems appropriate to you and your family. One factor to keep in mind is that some newspapers determine obituary costs by line, by inch, or by word count. The majority of local newspapers charge a flat daily fee for obituaries, however, they may charge additional for obituaries over a certain word count. You will be notified of the daily obituary rates and if the obituary is subject to additional fees.

EARLY LIFE, RESIDENTIAL HISTORY, EDUCATION

MARITAL INFORMATION

INTEREST & HOBBIES

MEMBERSHIPS; RELIGIOUS, CLUBS, ORGANIZATIONS

SPECIAL MENTIONS; THANK YOU’S OR DONATIONS
### SURVIVORS

<table>
<thead>
<tr>
<th>NAME</th>
<th>RELATIONSHIP</th>
<th>RESIDENCE CITY &amp; STATE</th>
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<th>GRAND CHILDREN</th>
<th>GREAT-GRANDCHILDREN</th>
<th>GREAT-GREAT GRANDCHILDREN</th>
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**PRECEDED IN DEATH BY**

__________________________

**WHICH NEWSPAPERS**

__________________________
Vitals for Death Certificate

This is the information necessary for filing and obtaining certified copies of the death certificate. In most cases, once we have this information it is just a matter of days before we have the death certificates ready for you.

<table>
<thead>
<tr>
<th>FULL NAME:</th>
<th>AGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOCIAL SECURITY:</td>
<td>DOB</td>
</tr>
<tr>
<td>BIRTHPLACE</td>
<td></td>
</tr>
</tbody>
</table>

**RESIDENCE (at time of death)**

| STREET & NUMBER: |
| CITY: |
| STATE: |
| ZIP CODE: |

**MARITAL STATUS:**

- WIDOW
- DIVORCED
- MARRIED
- NEVER MARRIED

**SURVIVING SPOUSE’S FULL NAME** *(if wife, give maiden name):*

| DOB |

**FATHER’S FULL NAME:**

**FATHER’S BIRTHPLACE:**

**MOTHER’S FULL MAIDEN NAME:**

**MOTHER’S BIRTHPLACE:**

**INFORMANT’S NAME** *(individual providing this information)*

**RELATIONSHIP**

**INFORMANT’S MAILING ADDRESS:**

| STREET & NUMBER: |
| CITY: |
| STATE: |
| ZIP CODE: |

**DECEDENT’S USUAL OCCUPATION** *(Indicate type of work during majority of working life):*

| INDUSTRY: |

**LEVEL OF EDUCATION OBTAINED:**

| RACE |

**VETERAN?**

| YES | NO | HOW MANY CERTIFIED COPIES |
Below is a service outline form. This form is meant to be a help as you plan a personalized funeral or memorial service for your loved one. Due to many factors, including religious and personal preference, no funeral service is alike. The outline below shows items that could be included in a funeral or memorial to give you ideas as to what your preferences might be. Any of the items could be excluded or included according to your families preferences.

<table>
<thead>
<tr>
<th>PERSON OFFICIATING/CONDUCTING</th>
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<tbody>
<tr>
<td>FAMILY PRAYER</td>
</tr>
<tr>
<td>PRELUDE MUSIC</td>
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<tr>
<td>OPENING PRAYER</td>
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<tr>
<td>MUSICAL SELECTION</td>
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<tr>
<td>LIFE SKETCH/EULOGY</td>
</tr>
<tr>
<td>SPEAKER</td>
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<tr>
<td>MUSICAL SELECTION</td>
</tr>
<tr>
<td>CLOSING PRAYER</td>
</tr>
<tr>
<td>GRAVE DEDICATION</td>
</tr>
</tbody>
</table>

**CASKET BEARERS**

6-8 CASKET BEARERS

**HONARARY BEARERS**
Contact Us

Call or Text:
(208) 238-8000

Fax:
(208) 237-0186

Email:
info@wilksfuneralhome.com

Website:
www.wilksfuneralhome.com

Mail:
211 W. Chubbuck Road
Chubbuck, Idaho 83202