

{THESE PRICES ARE EFFECTIVE JANUARY 1, 2020 BUT SUBJECT TO CHANGE WITHOUT NOTICE}

Clarendon

212 South Sully Street Clarendon, Texas 79226 (806) 874-3515 TFSC 866

Claude Chapel

109 West 3rd Street Claude, Texas 79019 (806) 226-2626

Memphis

514 North 10th Street Memphis, Texas 79245 (806) 259-3535 TFSC 4225

McLean

100 East 4th Street McLean, Texas 79057 (806) 779-2424 TFSC 3811

Shamrock

311 North Wall Street Shamrock, Texas 79079 (806) 256-2188 TFSC 3920

Wheeler

508 South Canadian Street Wheeler, Texas 79096 (806) 826-5214 TFSC 4357









The laws governing funeral services and practices imposed by the Texas Funeral Service Commission, and the Federal Trade Commission, require that we, the funeral home, provide you, the consumer, with a general price list prior to your discussing or making any funeral arrangements. This general price list is on the following pages.

We realize that there may be items, or areas, within this price list that you may not immediately fully understand; if so, we encourage you to discuss this with our professional funeral service counselors during the arrangement conference. They will be very happy to clarify anything you do not understand. You may, if you wish, bring this general price list with you to the arrangement conference, however, it is not required. Additional copies are available at the funeral home. During the funeral arrangement conference, the counselor will provide you with a detailed itemized list of any and all items purchased. You will then be asked to sign a receipt showing what you purchased. When the exact total of all items is known, you will be given multiple copies of a funeral purchase agreement / contract which you will be asked to sign.

If you have any questions about any area of our services or any charges, we encourage you to ask to have the item or items clarified.

Our goal is to provide you the highest quality service at the most reasonable cost possible.

Thank you for your trust in us and for allowing us to be of service to you and your family. We trust that everything we do will be to your complete satisfaction.

HOURS OF OPERATION

| Clarendon Office Hours: | Memphis Office Hours: | Shamrock Office Hours: | Wheeler Office Hours: |
|--------------------------------|-----------------------------|-----------------------------|-----------------------------|
| 8:00 AM - 4:00 PM {MonFri.} | 9:00 AM - 4:00 PM {MonFri.} | 9:00 AM - 4:00 PM {MonFri.} | 9:00 AM - 4:00 PM {MonFri.} |

Claude & McLean Office Hours:

Office Hours by Appointment Only

Viewing/Visitation Hours:

Open until 7:00 PM {Monday-Saturday} {Spring & Summer Hours}
Open until 6:00 PM {Monday-Saturday} {Fall & Winter Hours}
1:00 PM - 6:00 PM {Sunday}

Our Locations Mailing Addresses & Fax Numbers:

| Clarendon: | Memphis: | Shamrock: | Wheeler: |
|---------------------|---------------------|-----------------------|---------------------|
| PO Box 1090 | PO Box 65 | 311 North Wall Street | PO Box 99 |
| Clarendon, TX 79226 | Memphis, TX 79245 | Shamrock, TX 79079 | Wheeler, TX 79096 |
| Fax: (806) 874-3516 | Fax: (806) 259-2034 | Fax: (806) 256-2189 | Fax: (806) 826-3073 |

Claude & McLean:

Mail/Fax all correspondence to Clarendon

E-Mail:

info@robertsonfuneral.com or robertsonfuneral@amaonline.com



TO HELP YOU UNDERSTAND:

It is your right and our desire that you have as much information as possible regarding the cost of services that we offer. The most significant factors determining funeral cost are the time spent by our professional staff and the use of funeral home facilities. Personnel and facilities must be available 24 hours a day, every day of the year. Much of what we do is apparent, and some is not. Traditions, social customs, personal feeling, tastes, and a multitude of other factors affect each funeral. Our services must conform to each family's personal wishes; religious, emotional and financial needs. Our fixed overhead expenses are our monthly bills totaled for the year and divided by the number of services held that year and based on the type of service we provide. Our overhead expenses include taxes, employee salaries, building maintenance, vehicle operation and maintenance, capital improvements, stationary supplies, advertising and promotions, utilities, heat, telephone, electricity, yard maintenance, insurance-fire, theft, liability, auto, casualty and worker's compensation.

OUR SERVICES:

Meet with the family to secure vital statistical information, obtain physician's signature, file the death certificate with the registrar of vital statistics in the municipality where the death occurred, obtain permits for burial or cremation and secure as many certified copies of the death certificate as necessary to meet each family's needs. We obtain obituary information and provide said information to all newspapers requested by the family. We will complete all necessary forms such as: Veterans benefits forms, Social Security forms, and insurance claims.

We will make arrangements for and coordinate times for the following services as needed: clergy, cemetery, crematory, fraternal lodges or other organizations, military honors and others responsible for the final disposition of the deceased.

We oversee all aspects of each funeral including, conducting the funeral service according to the family's wishes, having staff available to supervise the funeral service, memorial and or visitation, give out funeral information to family, associates, florists and friends, use of our chapel or equipment for church service as needed, arranging and care of flowers for best appearance.

OUR WEBSITE & FACEBOOK PAGE:

www.RobertsonFuneral.com

Visit us online to learn more about the services we have to offer. Out of town family members and guests may view obituaries, find detailed service information, and leave personalized tributes to families of deceased on our online guest book. We also post your loved one's obituary link to our Facebook page (Robertson Funeral Directors) as well as other valuable information.



OUR PAYMENT POLICY

PAYMENT IN FULL MUST BE SECURED AT LEAST 24 HOURS PRIOR TO SCHEDULED SERVICE.

The following options are acceptable methods of payment:

1. Payment by Cash, Check, Cashier's Check, Money Order, All Major Credit Cards, or any combination of these equal to the amount of total funeral expenses.

*There will be a \$ 50.00 charge for any check returned and not honored by any financial institution. Checks that are returned without being honored will be filed on in the appropriate court of law for collection, including all fees and related expenses for collection.

2. Payment through the Assignment of insurance policy. All Policies must be currently in force, valid, and are assignable. Generally, policies that are less than 2 years old will not be accepted for assignment. We accept payment through C & J Financial, LLC for filing life insurance claim which has a 3.9% processing fee of assigned amount for this service. The family is responsible for this processing fee when using insurance as a payment option.

3. Payment in full through a Pre-Need funeral trust is acceptable.
In the event that it is not paid in full, we require payment from the methods above for the balance.

- 4. Payment by At-Need Consumer Financing through:
 - 1) Lending USA
 - 2) Funeralpayplan.com
 - 3) Fund the Funeral (Crowdfunding Option)

These companies listed above offer a huge range of options that would fit into any budget. budget.

No matter which payment option you select, you are responsible for the payment of the funeral expenses.

- I. In cases where the deceased's estate must stand in burden of paying the funeral expenses, we ask that a family member pay the funeral expenses by one of the methods listed above and then seek reimbursement from the deceased's estate.
- II. If you expect that other family members will contribute to the payment of funeral expenses, you are required to pay for the funeral and then collect from the other family members.
- III. We will pay Cash Advance Items to third parties on behalf of the family at no additional cost. We do not accept credit card payments for cash advance items, we ask they be paid by cash, check, cashier's check, money order, or life insurance assignment.
- IV. Any accounts lasting after 90 days, will be turned over to our collection agency, Hunter-Warfield.

We encourage our clients to openly discuss any questions or concerns relating to this payment policy with any of our staff at any time.

^{*}You may also consult with your bank about loan options.



OUR FUNERAL HOME POLICIES

Cremation

We always strive to accomplish the cremation as promptly as possible, but we cannot guarantee a time frame for completion due to different areas or regions that require additional documentation in order to cremate. If you are wanting the cremains shipped, they must be shipped through the United States Postal Service certified registered mail.

• Unembalmed Bodies

Embalming isn't required for private family viewing of the deceased prior to cremation or immediate burial. We will always handle the care of the deceased to the highest regard. If you do not want embalming, we will arrange for refrigeration which we have on site at our Clarendon location. However, we will handle the deceased as little as possible by the staff due to health concerns. *Only the immediate family will be allowed to view an unembalmed body and will have to sign documents in order to do so.* Immediate family viewing will be limited to one, one-hour session during normal business hours to limit the amount of handling of the deceased. We will dress the deceased if we are able to depending on the condition of the body as well as make the deceased presentable as possible for the private viewing. You may have a funeral service with an unembalmed body present, but under no circumstances whatsoever will we allow an open casket or public viewing of an unembalmed body.

*We do require embalming for viewing of an autopsied body and no viewing of an un-embalmed autopsied body will take place until embalming is complete.

• Personal Effects

If you would like the personal effects of the deceased from the time of death such as clothing, bedding, jewelry, etc. please ask for them. If not, within 48 hours, we reserve the right to dispose of them. If you are wanting personal effects placed on the deceased for viewing purposes, they will be buried or cremated unless specifically requested to be returned. If you are asking for the personal effects to be returned, we will provide a jewerly bag complimentary for the jewelry and smaller personal effects. Please make sure to consult with any of our staff about personal effects.

• Transferring Plans from Other Funeral Homes

Many people are unaware that they can transfer their existing pre-arrangements made at other funeral homes. We will honor any Pre-Paid Funeral or Cremation from another funeral home. Let us take care of all the paperwork. All you need to do is sign a few forms we fill out for you. We will honor your prearranged plan without added cost.

• Third-Party Caskets

Per the FTC, you are entitled to purchase your own casket from a third party. We have to accept the casket as well as not charge you a fee. However, due to the issues that we have experienced with third-party casket providers, we will not set a visitation/viewing time or service time until we have received delivery of the casket. You, the client, as well as our funeral home will have to inspect the casket and approve, in writing, the use of the delivered casket in the service you have engaged us to perform. Robertson Funeral Directors will not contact the third-party casket provider. It will be the responsibility from you the client to contact them. We require that the third-party casket be delivered during our normal business hours. Robertson Funeral Directors will be not responsible or liable for any damages or malfunctions of the third-party casket.



THESE PRICES ARE EFFECTIVE JANUARY 1, 2020 BUT SUBJECT TO CHANGE WITHOUT NOTICE * = INDICATES ITEMS NORMALLY USED / REQUIRED FOR TRADITIONAL FUNERAL SERVICES

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services [and overhead]. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

| * | BASIC SERVICES OF FUNERAL DIRECTOR & STAFF | \$ 2150 |
|---|---|---------|
| | Our fee for the services of funeral director and staff includes, but is not limited to: Staff available 24 hours every day to respond to initial request for services, arrangement conferences with family or other responsible party, arrangement of funeral, preparation and filing of necessary / required authorizations and permits for burial or cremation, recording vital statistics, preparation and placement of obituary notices, staff assistance prior to, during, and following the funeral, including coordination with those providing other portions of the funeral; {e.g. cemetery, crematory, and others}. | |
| | Also included in these charges are overhead expenses relative to our facility such as taxes, insurance, maintenance, required licensing fees, utility expenses, secretarial and administrative costs. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding and receiving remains. | |
| | SERVICES OF FUNERAL DIRECTOR & STAFF FOR DISINTERMENT | \$ 995 |
| | Limited Services of Funeral Director & Staff, preparation of papers, & securing permits for local disinterment. {PLEASE NOTE: THIS CHARGE DOES NOT INCLUDE CEMETERY FEES OR TRANSPORTATION COST} | |
| | PREPARATION OF THE BODY | |
| * | EMBALMING | \$ 775 |
| | {EMBALMING IS NOT REQUIRED BY LAW. IT MAY BE NECESSARY, HOWEVER, IF YOU SELECT CERTAIN FUNERAL ARRANGEMENTS SUCH AS A FUNERAL WITH VIEWING OR IF THE BODY MUST BE SHIPPED OVERLAND.} IF YOU DO NOT WANT EMBALMING, YOU USUALLY HAVE THE RIGHT TO CHOOSE AN ARRANGEMENT WHICH DOES NOT REQUIRE YOU TO PAY FOR IT, SUCH AS DIRECT CREMATION OR IMMEDIATE BURIAL. | |
| * | OTHER PREPARATION | \$ 250 |
| | INCLUDES, BUT IS NOT LIMITED TO COSMETOLOGY, DRESSING, CASKETING; WASHING & DISINFECTING OF UNEMBALMED REMAINS; OR PREPARATION FOR CREMATION. | ф. 200 |
| | REFRIGERATION {UP TO & INCLUDING 2 DAYS} {FULL OR PARTIAL DAY(s)} | \$ 200 |
| | EACH ADDITIONAL DAY OF REFRIGERATION {AFTER 2 DAYS} IT IS OUR POLICY TO REQUIRE REFRIGERATION OF UNEMBALMED REMAINS SHELTERED FOR MORE THAN 24 HOURS | \$ 75 |
| | ITEMS THAT ARE IN ADDITION TO EMBALMING, IF REQUIRED: | |
| | SPECIAL CARE OF STAFF FOR AUTOPSIED REMAINS OR BONE/TISSUE HARVEST DONOR | \$ 250 |
| | RESTORATIVE SPECIAL CARE BY OUR STAFF MINIMUM CHARGE OF 1 HOUR THEN \$50 PER HOUR | \$ 250 |
| | FACILITIES AND STAFF SERVICES | |
| * | USE OF STAFF & FACILITIES FOR VIEWING / VISITATION (UNLIMITED) (FULL OR PARTIAL DAY(S)) | \$ 395 |
| | USE OF STAFF & FACILITIES FOR VIEWING ON DAY OF SERVICE ONLY | \$ 195 |
| | AFTER HOURS CHARGE FOR VIEWING / VISITATION (AFTER POSTED HOURS, PER HOUR) | \$ 100 |
| * | STAFF & EQUIPMENT FOR CHURCH OR CHAPEL SERVICE (WITH COMMITAL, IMMEDIATELY BEFORE OR AFTER) | \$ 625 |
| | STAFF & EQUIPMENT FOR MEMORIAL SERVICE (WITHOUT REMAINS PRESENT OR WITH CREMAINS PRESENT) | \$ 625 |
| | STAFF & EQUIPMENT FOR GRAVESIDE SERVICE (BURIAL OR CREMATION) | \$ 425 |
| | STAFF & EQUIPMENT FOR ADDITIONAL OR EXTENDED SERVICE / ROSARY (EXTENDED SERVICE = A SERVICE LASTING MORE THAN 2 HOURS OR SERVICE THAT HAS SPLIT TIMES BETWEEN SERVICE AND COMMITAL) STAFF TO OFFICIA THE ANY SERVICE OR CEDEMONY. | \$ 250 |
| | STAFF TO OFFICIATE ANY SERVICE OR CEREMONY | \$ 150 |
| | ADDITIONAL CHARGE FOR SUNDAY OR HOLIDAY SERVICE (NOTED HOLIDAYS: ST. PATRICK'S DAY, MEMORIAL DAY, INDEPENDENCE DAY, LABOR DAY, VETERANS DAY, CHRISTMAS EVE & NEW YEARS DAY) (WE WILL NOT SCHEDULE A SERVICE ON EASTER, THANKSGIVING, OR CHRISTMAS) | \$ 625 |



TRANSPORTATION

| * | TRANSFER OF REMAINS TO FUNERAL HOME | \$ 300 |
|---|--|--------|
| * | [HOME REMOVAL OR SITUATION REQUIRING ADDITIONAL PERSONNEL, SUBJECT TO AN ADDED CHARGE OF \$ 50] FORMAL FUNERAL COACH | \$ 300 |
| * | SERVICE/UTILITY VEHICLE {INCLUDES, BUT ISN'T LIMITED TO ERRANDS, TRANSPORTING FLOWERS BEFORE, DURING, & AFTER SERVICE, MARKING/LOCATING GRAVESITE, TRANSPORTATION TO AMARILLO INTERNATIONAL AIRPORT OR CREMATORY, | \$ 225 |
| | OUT OF TOWN OVERNIGHT TRIP {BEYOND 250 MILES} {ABOVE CHARGES ARE WITHIN A 60 MILE RADIUS, BEYOND 60 MILES, ADD \$3.00 / MILE, PER VEHICLE ONE WAY} {PER MILE CHARGES ARE SUBJECT TO CHANGE WITHOUT NOTICE DEPENDING ON FUEL COST } | \$ 200 |
| | MISCELLANEOUS MERCHANDISE ITEMS | |
| * | MEMORIAL REGISTER BOOK | \$ 55 |
| * | ACKNOWLEDGEMENT CARDS {UNLIMITED} | \$ 30 |
| * | MEMORIAL FOLDERS {UNLIMITED} {INSIDE PRINT ONLY} | \$ 95 |
| | TEMPORARY METAL GRAVE MARKER | \$ 25 |
| | CUSTOM MEMORIAL FOLDERS / PROGRAMS { UNLIMITED} {FULL COLOR W/ PICTURE} | \$ 195 |
| | PREMIUM CHURCH BULLETIN MEMORIAL FOLDERS (FOR THE 1ST 100, THEN \$1.00 PER FOLDER FOLLOWING) | \$ 295 |
| | PRAYER CARDS / CATHOLIC {UNLIMITED} | \$ 75 |
| | CRUCIFIX / CATHOLIC | \$ 25 |
| | VIDEO TRIBUTES / SETUP FEE AND ONE DVD {FOR UP TO 75 PHOTOS} | \$ 150 |
| | {PHOTOS MUST BE RECEIVED 24 HOURS IN ADVANCE BEFORE SERVICE, IF NOT ADD DOUBLE} {FOR UP TO 100 PHOTOS} | \$ 200 |
| | VIDEO TRIBUTES / ADDITIONAL COPY | \$ 20 |
| | MEMORY BOARDS (INCLUDES ONE FOAM BOARD & USE OF STAND & FRAME) {STAND & FRAME NOT FOR SALE} | \$ 25 |
| | WOOD VETERANS FLAG DISPLAY CASE | \$ 95 |
| | LADIES DRESSES INCLUDING UNDERGARMENTS | \$ 200 |
| | MENS SUIT, SHIRT, TIE, AND UNDERGARMENTS | \$ 200 |
| | | |

*TRADITIONAL FUNERAL CHARGES = \$5200 CATHOLIC FUNERAL CHARGES = \$5550 (INCLUDES: ROSARY, CRUCIFIX, & PRAYER CARDS) * CHAPEL FUNERAL CHARGES = \$5200 GRAVESIDE FUNERAL CHARGES = \$5000

CASH ADVANCE ITEMS

The following items can be purchased on your behalf. If legal or other requirements mean you must buy an item you did not specifically ask for or there is a charge for obtaining these items, we will explain them in writing on the statement of funeral goods and services you selected.

{PLEASE NOTE: THESE ITEMS ARE NOT INCLUDED IN OUR REGULAR SERVICE FEES}

Additional items that may be required or requested include:

Cemetery Charges

Crematory Charges

Flowers

Death Certificates

Gratuities for Minister(s)

Sunday or Holiday Charges from Vault &/or Cemetery

Outside Funeral Director Fees

Police Escorts

Miscellaneous Items

Overland Transportation

Gratuities for Minister(s)
Gratuities for Musician(s)
Newspaper Obituaries
Overland Transportatio
Hairdresser/Beautician
Monument Work



MERCHANDISE RANGES

BURIAL:

CASKETS: \$ 5795 TO \$ 1495 OUTER BURIAL CONTAINERS: \$ 3995 TO \$ 995

CREMATION:

CONTAINERS &CASKETS: \$ 3195 TO \$100 URNS: \$ 1195 TO \$ 250 URN VAULTS: \$ 1995 TO \$ 695

NOTE: A COMPLETE LIST OF ALL CASKETS, OUTER BURIAL CONTAINERS, & URNS ARE ALWAYS PROVIDED AT THE FUNERAL HOME

DIRECT CREMATION AND IMMEDIATE BURIAL SERVICES

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of composition materials (with or without a covering). The alternative containers we provide are made of cardboard. ALL DIRECT CREMATIONS AND IMMEDIATE BURIALS REQUIRED TO BE COMPLETED WITHIN 24 HOURS. AFTER 24 HOURS, WE REQUIRE THAT THE BODY BE EMBALMED OR REFRIGATED AT A COST. ANY OTHER ADDITIONAL CHARGES MAY APPLY. The following service charges do include the limited basic services of the Funeral Director and Staff, however they do not include: embalming, refrigeration, funeral services, viewing/visitation, cemetery charges, any miscellaneous merchandise, or any other cash advance items.

DIRECT CREMATION \$ 2395 TO \$ 5590

Limited services of Funeral Director & Staff, transfer remains to the funeral home within a 60 mile radius, preparation for cremation, refrigeration, crematory fees, & utility vehicle for transportation to and from the crematory

| With Merchandise Provided By Consumer | <i>\$ 2395</i> |
|--|----------------|
| With Merchandise Provided By Funeral Home | |
| With Minimum Cremation Container Provided By Funeral Home {\$100} | <i>\$ 2495</i> |
| With Cloth Covered Grey Doeskin Casket Provided By Funeral Home {\$1495} | \$ 3890 |
| {PLEASE NOTE: CREMATORY FEES ARE INCLUDED FOR UP TO 300 LBS, OVER 300 LBS. WILL BE AN ADDITIONAL C | HARGE.} |
| {DOES NOT INCLUDE ANY URN}{FOR DIFFERENT CREMATION SERVICE OPTIONS, SEE CREMATION TRIBUTES | PAGE |

IMMEDIATE BURIAL \$ 2925 TO \$ 8720

Basic services of Funeral Director & Staff, transfer remains to the funeral home within a 60 mile radius, other preparation, & utility vehicle for transportation to a local cemetery

| preparation, & utility venicle for transportation to a local cemetery | |
|--|----------------|
| With Merchandise Provided By Consumer | \$ 2925 |
| With Merchandise Provided By Funeral Home | |
| • With Alternative Container {\$100} | \$ 3025 |
| • With Minimum 20 ga Metal Casket {\$1495} | <i>\$ 4420</i> |
| (PLEASE NOTE: SOME CEMETERIES REQUIRE THE USE OF AN OUTER BURIAL CONTAINER & DOES NOT INCLUDE CEMETERIES.) | ΓERY FEES} |
| (BURIAL WILL BE AT A CONVENIENT TIME TO FUNERAL HOME) | |

FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME

Basic Services Of Funeral Director & Staff, embalming, other preparation, transfer remains to the funeral home within a 60 mile radius, filing of death certificate and obtaining/securing necessary permits

TOTAL \$ 3475

RECEIVING OF REMAINS TO ANOTHER FUNERAL HOME

Basic Services Of Funeral Director & Staff, temporary shelter of remains for 24 hours, & hearse for transportation to a local cemetery

TOTAL \$ 2450

{PLEASE NOTE: NO SHIPPING CONTAINER, TRANSPORTATION TO AIRPORT, MERCHANDISE, FUNERAL SERVICES, VIEWING/VISITATION, CEMETERY FEES, OVERLAND AND/OR COMMERICAL TRANSPORTATION ARE NOT INCLUDED IN FORWARDING/BODY DONATION/RECEIVING CHARGES.

CASH ADVANCE ITEMS THAT MAY BE REQUESTED/NECESSARY/REQUIRED WILL BE ADDED TO ABOVE.}
(SEE BOTTOM OF PREVIOUS PAGE FOR EXAMPLES OF THESE CASH ADVANCE ITEMS)



CASKET PRICE LIST

{THESE PRICES ARE EFFECTIVE JANUARY 1, 2020 BUT SUBJECT TO CHANGE WITHOUT NOTICE}

| | PREMIUM METAL | - GASKETED | |
|---|--|-------------------------------|-----------------|
| PREMIUM STAINLESS | GREYSON | SILVER VELVET | \$ 5795 |
| BASIC STAINLESS | TAPESTRY ROSE | MOSS PINK VELVET | \$ 4995 |
| | STANDARD METAL | | |
| 18 GA STEEL | AUBURN SUNSET | CHAMPAIGNE VELVET | \$ 3795 |
| 18 GA STEEL | ONYX | SILVER VELVET | \$ 3795 |
| 18 GA STEEL | CLARET | WOVEN IVORY | \$ 3595 |
| 18 GA STEEL | TUSCANY | MOSS PINK SIERRA | \$ 3595 |
| 18 GA STEEL | ROYAL PLUM | WOVEN IVORY | \$ 3595 |
| 20 GA STEEL | JEWEL MINT | ROSETAN CREPE – CHARPENTE | \$ 3395 |
| 20 GA STEEL | CARNATION BLUSH | IVORY EYELET | \$ 2995 |
| 20 GA STEEL | NEOPOLITAN BLUE | IVORY LINWOOD – CHARPENTE | \$ 2995 |
| 20 GA STEEL | IVORY | IVORY CREPE | \$ 2795 |
| 20 GA STEEL | REVERE SILVER | SILVER CREPE | \$ 2595 |
| 20 GA STEEL | MANDARIN | ROSETAN CREPE | \$ 2195 |
| | <u>HARDWOOD – NON</u> | | |
| SYCAMORE | PROMINENCE | CHAMPAIGNE VELVET - CHARPENTE | \$ 5295 |
| PINE | COLONIAL PINE | CHAMPAGNE LINWOOD | \$ 4495 |
| OAK | BARNETT BARNWOOD | OATMEAL DUCKCLOTH | \$ 4295 |
| CEDAR | CLINTON | ALMOND VELVET | \$ 4095 |
| HARDWOOD | RILEY | IVORY LINWOOD | \$ 3695 |
| HARDWOOD | CLIFTON | ROSETAN CREPE | \$ 3195 |
| HARDWOOD | LIBRA | ROSETAN CREPE | \$ 2995 |
| HARDWOOD | LYRA | ROSETAN CREPE | \$ 2795 |
| 20 G L GENTLY | NON-GASKETEI | | h 4 40 F |
| 20 GA STEEL | APOLLO BLACK | ROSETAN CREPE | \$ 1495 |
| SPEC | CIALTY CASKETS / ALTER | RNATIVE CONTAINERS | |
| | BURIAL | | |
| 18 GA STEEL % | MERLOT 28 | CHAMPAIGNE SIERRA | \$ 3995 |
| 20 GA STEEL % | ANTIQUE BLUE 28 | LIGHT BLUE CREPE | \$ 3395 |
| 20 GA STEEL % | PRIMROSE 28 | MOSS PINK CREPE | \$ 3395 |
| 20 GA STEEL % | SILVER 28 | IVORY CREPE | \$ 2995 |
| 20 GA STEEL % | ORCHID 28 | MOSS PINK CREPE | \$ 2995 |
| | <u>CREMATI</u> | <u>ON</u> | |
| HARDWOOD ^ | CLIFTON | ROSETAN CREPE | \$ 3195 |
| HARDWOOD ^ | LIBRA | ROSETAN CREPE | \$ 2995 |
| HARDWOOD ^ | LYRA | ROSETAN CREPE | \$ 2795 |
| CLOTH COVERED ^ | GREY DOESKIN | IVOY CREPE | \$ 1495 |
| ALT. CONTAINER ^ | MINIMUM | PLYWOOD & CARDBOARD | \$ 100 |
| | <u>SHIPPIN</u> | <u>''G</u> | |
| ALT. CONTAINER * | AIR TRAY OR COMBO | PLYWOOD, & CARDBOARD | \$ 300 |
| {+REQ | UIRES OVERSIZED VAULT (% OVERSIZED) Personalization | | |
| Personalization Options CASKET PANEL INSERT – SINGLE USE \$ 175 | | | |
| CASKET PANEL INSERT - SIN | | | \$ 173 \$ 50 |
| NOTE: (LIFESYMBOLS CASKET CORNERS &/or LIFESTORIES MEDALLIONS INCLUDED IN PRICE OF CASKET FREE OF CHARGE) | | | |

NOTE: {LIFESYMBOLS CASKET CORNERS &/or LIFESTORIES MEDALLIONS INCLUDED IN PRICE OF CASKET FREE OF CHARGE} {WHEN YOU PURCHASE THE BARNWOOD OR CEDAR CASKET, 1 ROCKING CHAIR IS INCLUDED IN PRICE OF CASKET FREE OF CHARGE}

WARRANTIES: Robertson Funeral Directors, Inc Makes No Representations Or Warranties Regarding The Caskets Listed Above. The Only Warranties, Expressed Or Implied, Granted In Connection With The Caskets Sold Are The Express Written Warranties, If Any, Extended By The Manufacturers Thereof. Robertson Funeral Directors, Inc. Hereby Expressly Disclaims All Warranties, Expressed Or Implied, Relating To The Caskets, Including But Not Limited To The Implied Warranties Of Merchantability And Fitness For A Particular Purpose.

AVAILABILITY: While We Attempt To Maintain A Complete Inventory Of All Caskets Listed Above, Any Casket Or Caskets Are Subject To Availability Due To Delivery Constraints And / Or Prior Sale. If We Are Unable To Supply A Particular Casket, We Reserve The Right To Substitute Another Casket Of Equal Or Better Quality At The Same Price, Or Less. While All Caskets May Not Be On Display, They Are Normally Available Within 24 Hours And Are Subject To Availability From The Manufacturer. If A Specific Casket Is Requested And Is Not Offered By Robertson Funeral Directors, We May Be Able To Obtain One Within 48 Hours.



OUTER BURIAL CONTAINER PRICE LIST

{THESE PRICES ARE EFFECTIVE JANUARY 1, 2020 BUT SUBJECT TO CHANGE WITHOUT NOTICE}

WILBERT VAULTS

{Protective}

| {Protective} | |
|--|---------|
| Bronze Triune / Concrete-Trilon II-Bronze | \$ 3995 |
| Copper Triune / Concrete-Trilon II-Copper | \$ 3595 |
| SST Stainless Steel Triune / Concrete-Trilon II-Stainless Steel | \$ 2995 |
| Veteran Triune / Concrete-Trilon II-Stainless Steel | \$ 2995 |
| Cameo Rose Triune / Concrete-Trilon II-Stainless Steel | \$ 2995 |
| Venetian / Concrete-Trilon II Marbelon | \$ 2195 |
| Continental / Concrete-Strentex | \$ 1795 |
| Monticello / Concrete-Strentex | \$ 1495 |
| Salute / Concrete-Strentex | \$ 1495 |
| <u>WALLACE MONUMENT CO.</u> Wallace Concrete Vault With Surface Grave Cover and Nameplate {Protective} {PRICE LISTED FOR THE STANDARD COLOR #21, DIFFERENT COLORS PRICED HIGHER} | \$ 2995 |
| CONCRETE GRAVE LINER | |
| {Minimum Requirement by most Cemeteries} | |

ADDITIONAL CHARGES TO ABOVE ENCLOSURES: In Some Instances, Additional Charges Will Apply For Sundays, Holidays, Non-Local, Mileage Beyond Local Service Area, Oversized Caskets, Etc. Wallace Vaults that are already preset will have a charge for Open/Reseal of Vault.

{NOTE: If Such Charges Apply, We Will Advise You During The Arrangement Conference For Your Approval.}

Square Shaped 2 piece Concrete Grave Liner {Non-Protective}

REQUIREMENTS: In Most Areas Of The Country, No State Or Local Law Requires That You Buy A Container To Surround The Casket In The Grave; However, Many Cemeteries Ask Or Require That You Use Such A Container So That The Grave Will Not Sink In. Either A Grave Liner Or A Vault Will Satisfy These Requirements In Most Cases.

WARRANTIES: The Only Warranties, Expressed Or Implied, Granted In Connection With Goods Sold With This Funeral Service Are The Express Written Warranties, If Any, Extended By The Manufacturers Thereof. No Other Warranties And No Warranties Of Merchantability Or Fitness For A Particular Purpose Are Extended By Robertson Funeral Directors, Inc.

AVAILABILITY: Not All Of The Above Enclosures Are Available In All Locations; Therefore, It May Be Necessary To Select An Alternate Outer Enclosure Other Than Those Listed. Even When Available At A Distant Location, Price May Vary By Location, Supplier, Or Manufacturer, In Which Case You Will Be Advised In Advance For Your Approval.

\$ 995



URN PRICE LIST

{THESE PRICES ARE EFFECTIVE JANUARY 1, 2020 BUT SUBJECT TO CHANGE WITHOUT NOTICE}

| Cast Bronze Urns | | | Marble Urns | | |
|---|---------------|--------------------------------|-----------------|--------------------------------|----------------------|
| MILAN | \$ 1195 | | CAMEO BELL | \$ 595 | (KEEPSAKE AVAILABLE) |
| | | | TEAK BELL | \$ 595 | (KEEPSAKE AVAILABLE) |
| Sheet Bronze Urns | | | EBONY | \$ 595 | (KEEPSAKE AVAILABLE) |
| FLORAL ROSE CHEST | \$ 595 | | ANTIQUE WHITE | \$ 450 | |
| MIDNIGHT BLUE CHEST | \$ 595 | | CASHMERE GRAY | \$ 450 | |
| POLO GREEN SHEST | \$ 595 | | | | |
| HORIZONTAL BRUSHED | \$ 550 | | Metal Urns | | |
| VERTICAL BRUSHED | \$ 550 | | ASHEN PEWTER | \$ 395 | (KEEPSAKE AVAILABLE) |
| HORIZONTAL SAND | \$ 550 | | CHESTNUT BRONZE | \$ 395 | (KEEPSAKE AVAILABLE) |
| VERTICAL SAND | \$ 550 | | CRIMSON DELPHIA | \$ 425 | (KEEPSAKE AVAILABLE) |
| HORIONTAL PEWTER | \$ 550 | | BLUE DELPHIA | \$ 425 | (KEEPSAKE AVAILABLE) |
| VERTICLE PEWER | \$ 550 | | DELPHIA WINGS | \$ 425 | (KEEPSAKE AVAILABLE) |
| | | | IVORY MARCELO | \$ 395 | (KEEPSAKE AVAILABLE) |
| Hardwood Urns | | | TWO-TONE | \$ 395 | (KEEPSAKE AVAILABLE) |
| JEFFERSON MAHOGANY | \$ 1195 | (KEEPSAKE AVAILABLE) | GRANITE | \$ 395 | (KEEPSAKE AVAILABLE) |
| SOLARIS | \$ 495 | (KEEPSAKE AVAILABLE) | | | |
| TRADITIONAL | \$ 495 | | Cloisonne Urns | | |
| WALNUT MEMENTO | \$ 475 | | IVORY PEARL | \$ 475 | (KEEPSAKE AVAILABLE) |
| FRANKLIN CHERRY | \$ 475 | | BLUE BUTTERFLY | \$ 475 | (KEEPSAKE AVAILABLE) |
| HOLTON MEMENTO | \$ 425 | | AMBER BUTTERFLY | \$ 475 | (KEEPSAKE AVAILABLE) |
| SHADED OAK | \$ 395 | | MELROSE PINK | \$ 475 | (KEEPSAKE AVAILABLE) |
| ELLISON | \$ 395 | (KEEPSAKE AVAILABLE) | MIDNIGHT SWIRL | \$ 475 | (KEEPSAKE AVAILABLE) |
| TOWNSLEY | \$ 395 | (KEEPSAKE AVAILABLE) | RED ROSETTE | \$ 475 | (KEEPSAKE AVAILABLE) |
| CEDAR | \$ 325 | (NO PERSONALIZATION AVAILABLE) | | | |
| BENNINGTON RUSTIC | \$ 325 | (NO PERSONALIZATION AVAILABLE) | | | |
| HONEY BROWN / BRAXTON | \$ 250 | | | | |
| Cultured Marble Urns | | | | | |
| ALPINE WHITE | \$ 395 | | | | |
| RIVERSTONE GRAY | \$ 395 | | | | |
| MEADOW GREEN | \$ 395 | | | | |
| CHARCOAL | \$ 395 | | | | |
| NAVY | \$ 395 | | | | |
| ROSE | \$ 395 | | | | |
| Personalization Options | | | | | |
| ENGRAVED NAMES, DATES, T | \$ 100 | | | | |
| CUSTOM ENGRAVED DESIGNS | RNS \$ 200 | | | | |
| APPLIQUÉS &/OR MEDALLIO | \$ 50 | | | | |
| TRIGARD/HEARTAPPLIQUÉS FOR URNS | | | {ASK FOR PR | {ASK FOR PRICES, AS THEY VARY} | |
| KEEPSAKE URNS & COMPANI | {ASK FOR PR | ICES, AS T | HEY VARY} | | |
| CREMATION JEWELRY, HOME DÉCOR, & GARDEN DÉCOR | | | {ASK FOR PR | {ASK FOR PRICES, AS THEY VARY} | |

AVAILABILITY: All Urns Are Subject To Availability Due To Delivery Constraints And / Or Prior Sale. While All Urns May Not Be On Display, They Are Normally Available Within 24 Hours And Are Subject To Availability From The Manufacturer.

NOTE: Cremation Has Many Options Available To You And Your Family, Please Ask Any Professional Funeral Director About The Different Options We Can Offer You. Also See Our Cremation Tribute Page For The Different Types Of Cremation Services We Offer.

WE ALSO ARE A DEALER FOR LIFE GEM AND LEGACY TOUCH ASK ONE OF OUR PROFESSIONALS FOR MORE DETAILS



URN VAULT PRICE LIST

{THESE PRICES ARE EFFECTIVE JANUARY 1, 2020 BUT SUBJECT TO CHANGE WITHOUT NOTICE}

WILBERT VAULTS

| Bronze Triune / Concrete-ABS Trilon-Bronze | \$ 1995 |
|--|---------|
| Copper Triune / Concrete-ABS Trilon-Copper | \$ 1795 |
| SST Stainless Steel Triune / Concrete-ABS Trilon-Stainless Steel | \$ 1495 |
| Veteran Triune/ Concrete-ABS Trilon-Stainless Steel | \$ 1495 |
| Cameo Rose Triune/ Concrete-ABS Trilon-Stainless Steel | \$ 1495 |
| Venetian / Concrete-ABS Marbelon | \$ 1195 |
| Monticello / Concrete-Strentex | \$ 995 |

BATESVILLE VAULTS

Pebblecove / Composite \$ 695

REQUIREMENTS: In Most Areas Of The Country, No State Or Local Law Requires That You Buy A Container To Surround The Urn In The Grave; However, Many Cemeteries Ask Or Require That You Use Such A Container So That The Grave Will Not Sink In. An Urn Vault Will Satisfy These Requirements In Most Cases.

WARRANTIES: The Only Warranties, Expressed Or Implied, Granted In Connection With Goods Sold With This Funeral Service Are The Express Written Warranties, If Any, Extended By The Manufacturers Thereof. No Other Warranties And No Warranties Of Merchantability Or Fitness For A Particular Purpose Are Extended By Robertson Funeral Directors, Inc.

AVAILABILITY: Not All Of The Above Enclosures Are Available In All Locations; Therefore, It May Be Necessary To Select An Alternate Outer Enclosure Other Than Those Listed. Even When Available At A Distant Location, Price May Vary By Location, Supplier, Or Manufacturer, In Which Case You Will Be Advised In Advance For Your Approval.



CREMATION TRIBUTE PACKAGES

<u>Cremation Offering With Viewing/Visitation & Ceremony (Traditional Service)</u>

Our services include, Basic services of Funeral Directors and staff, Embalming, cosmetics, dressing and casketing, Staff and Facilities for Community viewing/visitation and receiving of family and friends, Staff and Equipment for Service (Mon.-Sat.) at location of your choosing: our Chapel, local Church of choice & Graveside after cremation has been performed; Transfer of deceased into our care, Crematory Fees, Use of Motor Vehicles, Stationary Package including Register Book, Acknowledgement Cards, and Transportation to & from crematory. This offering also includes one of the cremation caskets listed below.

Offering including Clifton Casket \$8,195 Offering including Libra Casket \$7,995 Offering including Lyra Casket \$7,795 Offering including Cloth Covered Casket \$6,495

Cremation Offering With Memorial Service (Without Deceased Present For Service)

Our services include, Basic services of Funeral directors and staff, Preparation for Cremation, Refrigeration, Crematory Fees, Staff and Equipment for Memorial Service (Mon.-Sat.) at location of your choosing: our Chapel, local Church of choice &/or Graveside; Transfer of Deceased into our care, Use of Motor Vehicles, Stationary Package including Register Book, Acknowledgement Cards, and Memorial Folders; and Transportation to & from crematory. This offering also includes one of the cremation containers listed below.

Offering including Minimum Alternative Container \$3,300

Cremation Offering With No Ceremony & No Viewing

Our services include, Basic services of funeral director and staff, Transfer of Deceased into our care, Preparation for cremation, Refrigeration, Crematory Fees, and Transportation to & from crematory. This offering also includes one of the cremation containers listed below.

Offering including Minimum Alternative Container \$2,495

Offering with Ceremony (Without Deceased Present & Without Initial Care of Deceased)

Our discounted services include, Basic services of Funeral directors and staff, Staff and Equipment for Memorial Service (Mon.-Sat.) at location of your choosing: our Chapel, local Church of choice &/or Graveside, and Use of Service/Utilty Vehicle. This package applies when Robertson Funeral Directors is not involved in initial care of deceased. \$1,495

BENEFITS OF OUR CREMATION SERVICES:

- We offer full service options for cremation that is available with your loved one present for visitation and memorial services.
- Personnel available 24-hours-a-day for the dignified removal of your loved one from the place of death to the funeral home.
- Coordination of an arrangement conference with our experienced funeral directors to discuss service plans and authorizations.
- We include Crematory Fees on all options. No hidden fees. \$300 value
- Preparation of the unembalmed body for viewing/identification.
- One-hour private family visitation during normal business hours.
- Necessary transport to the crematory and return of your loved one's cremated remains to the funeral home.
- Partner with Legacy Touch for Keepsake Jewelry as well as Life Gem and Batesville for Cremation Jewelry
- Full Obituary on our Website, Facebook Page, and placement of obituary in newspapers of choice
- Aftercare

NOTES:

- Deletions to our packages are not permitted due to significant discounts.
- Packages do not include urns, keepsakes, jewelry or personalization i.e. engraving, appliques, or medallions.
- No cemetery charges or cash advance items are included in our packages.
- For staff to officate any service please add \$150 as listed in our general price list
- For sunday or holiday service please add \$575 as listed in our general price list
- Transfer of deceased into our care is within our 60 mile radius, {home removal or situation requiring additional personnel, subject to an additional charge of \$50}
- Crematory fees are included for up to 300 lbs., over 300 lbs. Will be an additional charge as listed in our general price list



ADDITIONAL SERVICES INFANTS & CHILDREN

CHILDREN CASKETS ARE AVAILABLE IN VARIOUS SIZES & VARIOUS COSTS. CASH ADVANCE ITEMS ARE NOT INCLUDED IN PACKAGES LISTED BELOW

A. Infant Services (Still Born -1 Year Old) - The death of an infant is often sudden and extremely traumatic. In order to alleviate any financial obligations for funeral expenses, Robertson Funeral Directors will provide <u>at no charge</u> the following services and funeral merchandise for an infant service:

- Basic services of Funeral Director & Staff
- Embalming
- Other Preparation
- Viewing/Visitation
- Graveside Service, {Church/Chapel Service will be an additional cost \$575}
- Transfer into our Care from Place of Death
- Use of Motor Vehicles
- Stationary Package

Trigard Serenity 18 or 24 Casket/Vault Combo is \$495. BEYOND THE 18 OR 24 CHILDREN CASKETS ARE AVAILABLE IN VARIOUS SIZES & VARIOUS COSTS.

{PLEASE NOTE: THIS ABOVE IS WITHIN A 60 MILE RADIUS. IF DEATH OCCURS OUTSIDE 60 MILES OR ERVICE IS OUTSIDE OUR 60 MILE RADIUS, AN ADDITIONAL CHARGE OF \$3.00 PER LOADED MILE WILL BE ADDED, PER VEHICLE.}

B. Toddler/Youth Services (1 Year Old – 17 Years Old) - Youth and children's funeral services also present difficult and emotional funeral arrangements. Robertson Funeral Directors will discount all services from the General Price List from the different age ranges specified below:

- 1 Year 3 Years Old
 - 20% Of the Traditional Funeral or Graveside Service Fee = 80% Discount
- 4 Years 7 Years Old
 - 40% Of the Traditional Funeral or Graveside Service Fee = 60% Discount
- 8 Years 12 Years Old
 - 60% Of the Traditional Funeral or Graveside Service Fee = 40% Discount
- 12 Years -17 Years Old
 - 80% Of the Traditional Funeral or Graveside Service Fee = 20% Discount

CREMATION

- Still Born 1 Year Old
 - 20% Of the Direct Cremation or Cremation with Memorial Service Fee = 80% Discount
- 1 Year Old 3 Years Old
 - 40% Of the Direct Cremation or Cremation with Memorial Service Fee = 60% Discount
- 3 Years Old 12 Years Old
 - 60% Of the Direct Cremation or Cremation with Memorial Service Fee = 40% Discount
- 12 Years Old 17 Years Old
 - 80% Of the Direct Cremation or Cremation with Memorial Service Fee = 20% Discount



BODY DONATION TO SCIENCE

\$ 2150

This service includes:

- Basic Services Of Funeral Director & Staff,
- Transfer remains to the funeral home within a 60 mile radius,
- Filing of death certificate and obtaining/securing necessary permits
- Embalming (if necessary), add \$775
- Other preparation (if necessary), add \$250
- Refrigeration (if necessary), add \$200

This charge does not include visitation, services or cash advance items.

We will coordinate with Texas Tech Willed Body Program or any other medical school that you have elected to be donated to. After the donation, usually the body is cremated, and cremains can be shipped for a charge. Contact your medical school donation facility for more information.

GREEN / NATURAL BURIAL OPTIONS

\$ 2900

This service includes:

- Basic Services Of Funeral Director & Staff
- Refrigeration
- Other preparation
- Transfer remains to the funeral home within a 60 mile radius

This charge **does** include a one hour viewing/visitation.

*Please refer to the unembalmed bodies policy from the Our Funeral Home Policies page in our price list.

• Offering including Alternative Container {\$100}

\$ 3000 \$ 4395

• Offering including Seagrass, Willow, or Bamboo Casket {\$1495}

The caskets are weight tested to 350 lbs. and available in 5'9" and 6'5" sizes.

3/4 viewing lids are available for all designs of caskets.

This charge <u>does not</u> include services, vehicles, cemetery fees, or cash advance items.

Please note: Some cemeteries require the use of an outer burial container.

NOTES:



WORKSHEET FOR YOUR CONVENIENCE FOR SELECTED ITEMS

| SERVICES | \$ |
|------------------|-----------|
| | |
| CASKET / URN | \$ |
| | |
| ENCLOSURE | \$ |
| CEMETERY | \$ |
| CEMETERY | D |
| CASH ADVANCE | \$ |
| | |
| TOTAL | \$ |

*Customary Gratuities

Third party participants should receive gratuities for the service they provide. The amounts shown below are suggested ranges to what is normally given.

Officiant or Priest \$100-\$250 & Up
Musicians \$50-\$150 & Up
Bagpiper \$150-\$250 & Up
Hairdresser/Beautician \$50 & Up