



GENERAL PRICE LIST

Effective October 3, 2022

The goods and services shown below are those we can provide for our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

This list does not include certain items you may ask us to buy for you, such as cemetery or cremation services, flowers, and newspaper notices. The prices for those items will be shown on your bill or the statement describing the funeral goods and services you selected. We charge you what we are charged for those items.

STATEMENT OF FUNERAL GOODS AND SERVICES SELECTED

Charges are only for those items that are used. If we are required by law or other regulations to use any items, we will explain the reasons in writing.

If you selected a funeral, which requires embalming, such as a funeral with viewing, you may have to pay for embalming. You do not have to pay for embalming you did not approve of if you selected arrangements such as direct cremation or immediate burial. If we charged for embalming, we will explain why in writing.

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2393 Hendersonville Road Arden, NC 28704 828-676-2730 phone 828-252-1622 fax
www.HighlandsCare.com



AVAILABLE PAYMENT OPTIONS

Highlands Cremation & Funeral Care is a family owned company. We do everything possible to keep expenses down while offering the highest quality funeral and cremation services available in the Asheville area. When comparing facilities, staff, and services, we believe you will find we offer the best value available in the region.

In order to help us treat each family equally and fairly, all funeral and cremation services are treated as cash transactions. As a small business, we are not in a position to provide financing; therefore financial arrangements must be secure when services are selected and before publication in any obituary.

In the event the decedent's estate must assume financial responsibility, we respectfully ask a family member to make the payment and file a claim for reimbursement from the estate.

Payment may be made by: Please initial your preference and sign below

- Cash or check _____
- A fully funded pre-paid plan. _____
- Visa, MasterCard, Discover Card, American Express _____

***While credit card and debit card payments offer convenience, there is a service fee of 3.5% associated with their usage. Highlands Cremation & Funeral Care will not receive any part of the service fee assessed by Pinnacle Bank. We will continue to offer other payment methods, including cash, and paper checks which carry no additional charge.*

(Signature of purchaser) _____ (Date) _____

(Signature of Funeral Director) _____ (Date) _____

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CREMATION PACKAGES

Online Cremation Service – *At Need Only*

No Visitation & No Ceremony **\$885.00**

- Simple cremation option with ***complete online arrangement required***
 - Safe and secure transfer of your loved one from a ***facility*** into Highlands Care (*within 20 miles*) ***Additional charges apply when death occurs at a residence***
 - Cremation process
 - Refrigeration (**additional charges may apply after 3 days @ \$25 per 24 hours**)
 - Preparation and filing authorizations, permits, death certificate, state and federal forms (*client is responsible for the accuracy of all information)
 - Host an online tribute wall for your loved one
 - Highlands staff and vehicle for document procurement
- Itemized Cost \$3,770 (Package Savings \$2,885)***

Cremation Service **\$1,495.00**

- Personalized cremation consultation with our experienced funeral directors
 - Safe and secure transfer of your loved one from a ***facility*** into Highlands Care (*within 20 miles*) ***Additional charges apply when death occurs at a residence***
 - Cremation process
 - Expediting the cremation process
 - Refrigeration (**additional charges may apply after 3 days @ \$25 per 24 hours**)
 - Preparation and filing authorizations, permits, death certificate, state and federal forms (*client is responsible for the accuracy of all information)
 - Host an online tribute wall for your loved one
 - Highlands staff and vehicle for expedited document procurement
 - Prepare and submit obituary notices to the newspaper (*charges incurred by the newspaper to be added*)
- Itemized Cost \$3,945 (Package Savings \$2,450)***

These package options reflect substantial discounts from the itemized General Price List and are ONLY applicable to services rendered Monday through Friday between the hours of 9am and 4pm. NO credits will be given for any items or services not used. Urn and Alternative Cremation Container will be added to the Cremation Package Pricing. Casket, Outer Burial Container and cemetery charges will be added to Burial Package Pricing.

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Cremation ~ Memorial Service

\$2,995.00

- Personalized cremation consultation with our experienced funeral directors
 - Safe and secure transfer of your loved one from a **facility** into Highlands Care *(within 20 miles) Additional charges apply when death occurs at a residence.*
 - Expedited Cremation process
 - Refrigeration **(additional charges may apply after 3 days @ \$25 per 24 hours)**
 - Preparation and filing authorizations, permits, death certificate, state and federal forms
 - Host an online tribute wall for your loved one
 - Highlands staff and vehicle for document procurement
 - Other preparation of the body *(for family farewell private viewing)*
 - Family farewell private viewing *(for up to 5 people for 1 hour)*
 - Obtain certified death certificates *(charges incurred by county Register of Deeds to be added)*
 - Prompt, professional local delivery of cremated remains
 - Prepare and submit obituary notices to newspaper *(charges incurred by newspaper to be added)*
 - Memorial Package – register book, memorial folders or prayer cards and thank you notes
 - Custom Life Tribute Video *(up to 50 photos)*
 - Memorial service using our spacious facility or at the location of your choice
 - Receiving of friends and family one hour prior to memorial service
- Itemized Cost \$5,945 (Package Savings \$2,950)***

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Cremation ~ Traditional Service

\$3,995.00

- Personalized cremation consultation with our experienced funeral directors
 - Safe and secure transfer of your loved one from a **facility** into Highlands Care *(within 20 miles) Additional charges apply when death occurs at a residence.*
 - Cremation process
 - Expedited cremation process after the funeral service
 - Refrigeration **(additional charges may apply after 3 days @ \$25 per 24 hours)**
 - Preparation and filing authorizations, permits, death certificate, state and federal forms
 - Host an online tribute wall for your loved one
 - Highlands staff and vehicle for expedited document procurement
 - Embalming of your loved one
 - Other Preparation of your loved one
 - Prompt, professional local delivery of cremated remains
 - Prepare and submit obituary notices to newspaper *(charges incurred by newspaper to be added)*
 - Memorial Package – register book, memorial folders or prayer cards and thank you notes
 - Custom Life Tribute Video *(up to 50 photos)*
 - Receiving of friends and family one hour prior to funeral service
 - Funeral service using our spacious facility or at the location of your choice
 - Use of funeral coach on the day of service
- Itemized Cost \$6,720 (Package Savings \$2,725)***

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FUNERAL PACKAGE

Traditional Church, Chapel or Graveside Service \$3,995.00

- Personalized consultation with our experienced funeral directors
 - Safe and secure transfer of your loved one from a **facility** into Highlands Care (*within 20 miles*) *Additional charges apply when death occurs at a residence.*
 - Preparation and filing authorizations, permits, death certificate, state and federal forms
 - Host an online tribute wall for your loved one
 - Highlands staff and vehicle for document procurement
 - Embalming of your loved one
 - Other Preparation of your loved one
 - Private family viewing
 - Prepare and submit obituary notices to newspaper (*charges incurred by newspaper to be added*)
 - Memorial Package – register book, memorial folders or prayer cards and thank you notes
 - Custom Life Tribute Video (*up to 50 photos*)
 - Funeral service using our spacious facility or at the location of your choice
 - Receiving of friends and family one hour prior to funeral service
 - Use of funeral coach on day of service
- Itemized cost \$5,670 (Package Savings \$1,475)***

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PROFESSIONAL SERVICES

STANDARD CHARGE FOR A TRADITIONAL FUNERAL SERVICE **\$5,045.00**

A. BASIC SERVICES FUNERAL DIRECTOR AND STAFF AND OVERHEAD **\$2,195.00**

- This includes, but is not limited to, consultation with family and clergy, arrangement of funeral; preparation and filing necessary notices, permits and certificates; and coordinating with those providing other portions of the funeral, e.g. the cemetery, crematory, etc. Also included in this charge are overhead expenses such as insurance, maintenance, utility and administrative costs. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

B. EMBALMING **\$350.00**

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement, such as direct cremation or immediate burial, that does not require you to pay for it.

C. OTHER PREPARATION OF THE BODY **\$400.00**

- This service includes cosmetics and restoration, dressing and placement of the deceased in the casket. This fee may include bathing, topical disinfection and wrapping.

D. AUTOPSIED REMAINS **\$300.00**

- Surgical repair of autopsied / organ donor remains when embalming is not selected.
- Surgical repair of autopsied / organ donor remains additional when embalming is selected.

E. FACILITIES, STAFF & EQUIPMENT **\$800.00**

- Use of facilities and staff for funeral service, including graveside rites on the same day.
For equipment and staff services in coordinating and directing the funeral in our chapel or one's place of worship.
- Use of equipment and staff for graveside service **\$800.00**
For equipment and staff services in coordinating and directing the graveside ceremony.
This charge also would apply for memorial services before or after committal rites or graveside ceremonies on a separate day from the funeral.
- Use of facilities, equipment and staff for memorial service **\$800.00**
For equipment and staff services in coordinating and directing the memorial service in our chapel or one's place of worship.

Use of Stateroom and staff for reposing & reception **\$200.00**

For use of the reception room, equipment, and staff to receive visitors for one hour prior to or after the service. This fee also applies when reception is supervised off-premises. Anything over one hour will be charged at \$100 per hour.

F. TRANSPORTATION & MOTOR EQUIPMENT

- Initial transfer of remains from place of death to funeral home **\$600.00**
- Use of hearse for transportation to place of disposition **\$300.00**
- Use of utility/equipment vehicle **\$200.00**
- Additional mileage outside of 20 mile radius (per mile, one way) **\$ 4.00**

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G. CREMATIONS

- Direct cremations.....\$3,460.00 - \$5,990.00
Cremation is simply a process in the overall funeral experience and does not in any way limit your service choices at Highlands Cremation & Funeral Care. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The basic containers we provide are corrugated cardboard containers.
Our charge for direct cremation without ceremony includes transfer of the deceased, basic services of staff, one 24 hour period of refrigeration, cremation of human remains and processing/pulverizing of remains in accordance with North Carolina General Statutes.
- Basic cremation with a minimum alternative container \$3,660.00
- Basic cremation with cremation container and urn provided by purchaser \$3,460.00
- Basic cremation with cremation container or casket selected from funeral home (add cost of cremation container) \$3,460.00

H. IMMEDIATE BURIAL

- Immediate Burials.....\$3,395.00 - \$7,240.00
- Our charge for an immediate burial (without ceremony or embalming) includes transfer of the deceased, basic services of our staff, other preparation of the body, refrigeration (3 days), and transport to the cemetery.
- Immediate Burial with container provided by purchaser \$3,395.00
- Immediate Burial with casket selected (add cost of of the casket) \$3,395.00

ANATOMICAL GIFTS

- Body Donation \$1,550.00
- Abbreviated services of funeral director and staff
- Initial transfer of the deceased
- Mileage fees for mileage to medical school will be added
- We must have a written confirmation before death that the Medical School will accept the body at the time of death. This must be confirmed after January 1, 2010. Please consider: Medical Schools no longer make any payments for body donation.

J. FORWARDING REMAINS TO ANOTHER FUNERAL HOME

- Forwarding remains to another funeral home (no visitation or ceremony) \$4,205.00
- Includes transfer of deceased to funeral home (local only) and administrative support of funeral director and staff, embalming and other care of deceased, private family viewing in selected casket before transfer, shipping container, utility vehicle, and transportation to Greenville/Spartanburg Airport. Airline charges are not included.

K. RECEIVING REMAINS FROM ANOTHER FUNERAL HOME

- Receiving remains from another funeral home \$1,680.00
- This includes transportation from the airport to Highlands Cremation & Funeral Care, utility vehicle, basic services of the funeral director and staff, and hearse to the cemetery. It does not include visitation, church or chapel service.

- L. INTERNATIONAL DOCUMENT PREPARATION FEE \$500.00

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ADDITIONAL MERCHANDISE, SERVICES & ADMINISTRATIVE SUPPORT

Cremation procedure and processing (itemized charges)	\$750.00
Additional staff for special circumstances transfer	\$300.00
Weekend and Holiday surcharge (after 5PM Friday to 8AM Monday)	\$500.00
Expedited cremation process	\$200.00
Residential transfer of deceased (additional)	\$250.00
Local delivery of cremated remains	\$ 75.00
Refrigeration for 24 hour period or any part thereof	\$ 25.00
Initial container (in lieu of cremation urn)	\$ 35.00
*Standard urn engraving (Name and Dates)	\$Quoted by manufacturer
*Other standard design urn engraving	\$Quoted by manufacturer
*Shipping cremated remains via USPS Express	\$150.00
Urn storage after 30 days (per week charge)	\$100.00
Family farewell private viewing (for up to 5 people for 1 hour)	\$250.00
*Opening and closing of grave per cemetery requirements	Varies by cemetery
*Grave set up when outer burial container is purchased elsewhere	\$495.00
Combination shipping container or Air Tray for casketed remains	\$225.00
Live web streaming of visitation or chapel service	\$150.00
Memorial remembrance package (book, memorial folders, thank you cards)	\$100.00
Life Tributes Memorial DVD	\$100.00
Life Tributes Memorial DVD - extra copy	\$ 40.00
Guest register book (if sold separately)	\$ 65.00
Memorial folders (if sold separately)	\$ 45.00
Prayer cards (if sold separately)	\$ 45.00
Thank you cards (if sold separately)	\$ 25.00Per Box
Flag case (Walnut, Oak or Cherry finish)	\$125.00
Crucifix	\$ 15.00
Greek icon	\$ 15.00
7 day candle	\$ 15.00
Temporary grave marker	\$ 40.00
Jewish shroud	\$100.00
*Medical examiner's fee (in certain situations)	\$ 50.00
*Prepare and submit obituary notices (newspaper charges will be added)	\$100.00
*Courier for certified death certificates (local Registrar charges will be added)	\$ 75.00
*Permit for disinterment - reinterment	\$250.00

**Cash Advance Items- We charge you for our services in obtaining*

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Casket Price List

Kenton Veneer	\$1,695.00
Baron 85 Silver	\$1,795.00
Baron 85 Antique Copper	\$1,795.00
Bradford Black	\$1,795.00
Jessup Monarch Blue	\$2,395.00
Edson 1614 Dark/Gunmetal Gray	\$2,795.00
Edson 1614 Orchid	\$2,795.00
Edson 1614 Monarch Blue/Silver	\$2,795.00
Lakeview Poplar	\$2,395.00
Whitmire II Satin Walnut	\$2,895.00
1942 Cedartone	\$3,295.00
Augusta Satin Natural	\$3,295.00
1382 Potomac Ocean Blue	\$3,295.00
Sterling Antique White/Silver Rose	\$3,395.00
Jackson Oak	\$4,195.00

Please ask your funeral director for additional options.

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Outer Burial Container Price List

State or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

Wilbert Continental Vault	\$1,995.00
Wilbert Monticello Vault	\$1,795.00
Wilbert Graveliner non sealed cover	\$1,395.00

Cremation Container Price List

Corrugated Cardboard Alternative Container	\$ 200.00
Private View Cremation Container Corrugated Cardboard Satin Interior	\$ 250.00
Kenton Veneer	\$1,695.00
Even Tide Satin Medium Walnut	\$2,395.00

Urn Vault Price List - Does Not include Grave Set Up

Universal Marbelon	\$495.00
Salute/Basic Gray	\$495.00
Monticello	\$495.00
Venetian	\$595.00
Stainless Steel Triune	\$695.00
<ul style="list-style-type: none"> • Standard • Cameo Rose • Veteran 	
Bronze Triune	\$795.00
Copper Triune	\$895.00

**Grave set up, which includes safety grass, tent, chairs, and lowering devices, is \$495.00*

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