

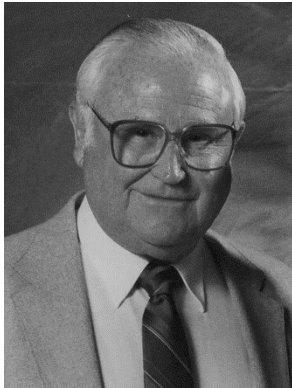


RODENBERGER-GRAY

-FUNERAL HOME-

Family Planning Guide

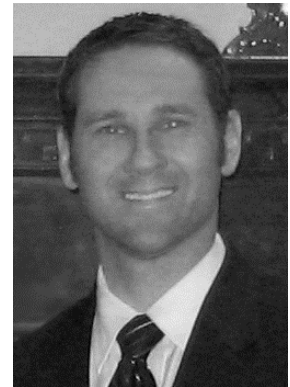
3 Generations serving you since 1948.....



C.C. "Bud" Rodenberger



Jerrie Rodenberger Gray



Brooke Gray

We sincerely appreciate the opportunity you have given us to help you at this most difficult time. In the next following pages you will find a list of topics that will help guide you in the funeral planning process, as well as our general price list. We have included some suggestions to help you in creating a ceremony that will honor your loved one and start the process of nurturing and healing.

Please consider the following when studying this guide.

**Our staff at Rodenberger-Gray understands that funeral is a lifetime in a day, not just a day in a lifetime. We are dedicated and focused to help you create your once in a lifetime tribute with the premier facilities and experts that are trained in ceremony and event planning.*

**Rodenberger-Gray remains owned and operated by the third generation of the Rodenberger Family – who pride themselves on guaranteeing your complete satisfaction with our recommended services. Simply stated, should we not meet your expectations in the course of serving your family, you will not be charged for that with which you were dissatisfied.*

These foundations of service to Henry County have earned us national recognition and the goodwill of many generations of families in our community.

Thank you again for the opportunity.

Yours in Service,

Brooke A. Gray

Funeral Home Price Comparison Considerations

1. Is the funeral provider's pricing easily accessible and understandable?
2. Does the staff listen and comprehend my needs, responding with warmth and **eagerness to assist**?
3. Does the firm's personnel have the knowledge and experience of various faith based and cultural traditions and able to facilitate well organized ceremonies?
4. Are the facilities, equipment, and technology up to date?
5. Will the firm go out of its way to accommodate special requests and demonstrate creativity in tailoring services, or is it a "one size fits all" approach?
6. Will adequate personnel be assigned to supervise the events and services you select?
7. Does the funeral home outsource key services, such as embalming and the transfer of your loved one to the funeral home? Does the removal staff live local and be able to respond in a timely fashion?
8. Can you have a consultation or meeting at the funeral home without feeling pressured or obligated to select certain merchandise or services?
9. Will the funeral home handle all the calls and arrangements for obituaries, flowers, organization of a church or event funeral, luncheon or meal, and handle all fee payments for these services?
10. Does the funeral home walk with you till the end, making sure every detail is complete: such as veteran services, monument or marker, insurance processing, or do they leave you to figure out those details on your own?



A tribute they'll never forget

Whether you are a spouse of 60 years or a child who has lost a parent.... Rodenberger-Gray is here for you. Knowing that life is important and each life is different, we will listen and help create a the perfect service from simple to ornate.

If your grandmother loved to quilt, imagine how special it could be to have her quilts displayed on quilt racks or if your father loved to fish, how special it would be to give out a fishing lure to each visitor as a keepsake. We want to help you honor that life. It could be setting up a table of memorabilia or creating a photo DVD with some of their favorite music. We are here to help.

Other options could include a Harley Davidson or horse drawn hearse, Dove or Balloon release, a live bagpiper, bugler, pianist, harpist, or guitarist. There are many options that we have to help you create that once in a lifetime event you will never forget.

There's more than one way to remember

Thumbies

Rodenberger-Gray has the technology to take your loved one's finger print and engrave it on silver and gold keepsake jewelry. A spouse of a who lost his wife to breast cancer gave thumbies to all the members of a survivor support group. Thumbies are a beautiful way to keep the memories of your loved one alive and close to your heart.



Handmade Flower Jewelry

Rodenberger-Gray can create beautiful beaded jewelry made out of the floral arrangements from your loved one's flowers.

Let us transform the flowers into a lifelong keepsake instead Of watching the flowers wither away. We can create Rosaries, Bracelets, Pendants, Tie Tacks, and Sun Catchers. (items can vary). Please ask your funeral director more about this lasting tribute.

Monuments and Markers

At Rodenberger-Gray, we want the arrangement process to be as seamless as possible. As part of our services we offer monuments and personal memorialization for your convenience. We have served well over a third of our families in creating memories in granite. Let us help you. Please inquire to see many of our designs.



General Price List (effective January 2019)

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must purchase items you did not specifically ask for, we will list and explain the reason in writing on the final statement provided to you.

SERVICE OPTIONS

Basic services and overhead..... \$2,350.00

- Consultation with family and clergy
- Securing and filing the death certificate and burial permit
- Preparation and submitting newspaper obituaries
- 24-hour telephone service
- Typical business overhead

This fee is for our basic services and overhead will be added to the total cost of funeral arrangements you select. (This fee is already included in our package funeral offerings, full service direct cremation, immediate burials, and forwarding and receiving of remains.

Care of Body..... See pricing below

- Transfer of remains to funeral home..... \$450.00
(transfer or remains outside of 30-mile radius will be charged \$3.00 per mile)
- Embalming (Not required by law, but may be necessary if you chose public visitation) \$795.00
- Other preparation of the body (Washing, Disinfecting, Dressing, Cosmetics.....) \$350.00
- Public Visitation-use of facilities and staff at funeral home or other location..... \$695.00

Ceremonial Service..... See pricing below

- Public Visitation..... \$695.00
- Additional visitation per hour..... \$200.00
- Evening Service fee (after 5 pm) \$150.00
- Funeral Service (Anywhere) or Memorial Service at our facility..... \$695.00
- Memorial Service (other facility) \$550.00
- Graveside service..... \$425.00

Other Service Charges..... See pricing below

- Ceremony design and implementation (When disposition was at another funeral home) \$695.00
- Special care of autopsied remains..... \$295.00
- Refrigeration of remains..... \$100.00
- Expedited/Weekend death certificate fee (less than 48 hours) \$250.00
- Waiting for luncheon between events..... \$150.00
- Services requested more than 4 days after death or on a holiday..... \$395.00
- Tent and chair set up at cemetery..... \$425.00
- Disinterment (Does not include cemetery or vault company) \$395.00

Automotive Options..... See pricing below

- Funeral coach (Hearse)..... \$395.00
- Limousine (8 Passenger) \$450.00
- Lead Car (Clergy)..... \$195.00

Merchandise options..... See Pricing Below

A complete list of caskets, outer burial containers, cremation containers, and permanent cremation urns will be provided to you at the funeral home.

- Casket price range..... \$695.00-\$16,000.00
- Outer Burial Containers..... \$1325.00-\$7,950.00
- Cremation Containers and Caskets..... \$195.00-\$3,500.00
- Use of Ceremonial Casket..... \$1350.00
- Permanent Cremation Urns..... \$75.00-\$1,995.00
- Air Tray for Airline Transportation..... \$195.00
- Guest Book Options: \$275 – Basic \$350 – Deluxe \$450 – Photo
Package includes: unlimited memorial folders, prayer cards, and acknowledgement cards.
- Custom Video Tribute (up to 250 photos with your choice of music) 1 DVD copy \$100.00
 - Additional copies \$15 per DVD

SERVICE BUNDLES (does not include merchandise or cash advance costs).**Traditional Funeral (\$655 package savings) \$5695.00**

- Basic services and overhead, embalming, transfer of remains (50-mile radius), other preparation, one day visitation (6hrs max), second visitation (1hr) and funeral service, hearse, and utility vehicle.

Same Day Funeral (\$735 package savings) \$4895.00

- Basic services and overhead, embalming, transfer of remains (50-mile radius), other preparation, Visitation (2 hrs max) and funeral service in the same day, hearse, and utility vehicle.

Cremation Following Visitation \$4350.00

- Basic services and overhead, embalming, transfer of remains (50-mile radius), other preparation, one day visitation (6hrs max), cremation fee. (Alternative container included).

Direct Cremation..... \$1550.00

- Transfer of remains (50-mile radius), cremation, filing death certificate, photo identification and Verification, refrigeration. (Alternative container included).

Full Service Cremation..... \$2195.00

- Basic services of funeral director and staff, transfer of remains (50-mile radius), basic preparation of the deceased, 1 hour family private viewing and identification, obituary preparation, refrigeration. (Alternative container included).

Anatomical Body Donation..... \$1050.00

- Basic Services, transfer of remains to UTMC for anatomical research. Obituary preparation, death certificate filing. (Fees may vary depending on location of anatomical location).

Immediate Burial without ceremony..... \$2495.00

- Basic services of funeral director and staff, transfer of remains (50-mile radius), obituary preparation, Other preparation of body, refrigeration. (Casket or Outer Burial Container NOT included)

Forwarding of remains..... \$2950.00**Receiving of remains..... \$2595.00****CHILDREN'S SERVICES**

Because we care..... Professional services and staff for infants under one year of age are provided to the family at No additional charge. This includes transfer of the remains, facilitate graveside service in local cemetery. Merchandise is not included. Infant cremation fee is \$395.00. Services for children 1-10 are provided at a discounted rate depending on the age of the child.