



GENERAL PRICE LIST

These prices are effective as of December 15, 2018 and are subject to change without notice.

922 Brack Street
Kissimmee, FL 34744
407-518-1416 / 407-518-1242 Fax

www.CremationCareProviders.com

ABOUT US

Cremation Care Providers has become the trusted and preferred cremation provider in Central Florida for many reasons. We provide a low-cost, dependable and trustworthy alternative when the need for a simple cremation arises. Our staff offers fully licensed, professional service and dignified care for

your loved ones at affordable prices. The owners and employees of Cremation Care Providers collectively have over 100 years of experience serving families during their time of need. We serve all religions and have full-time staff available 24 hours-a-day, every day of the year.

• FAMILY OWNED

In a time when many death care businesses are owned by huge chains and multi-national conglomerates, we proudly remain independent. Cremation Care Providers of Central Florida and our staff believe that we are accountable to you, not far-away stockholders. We believe that the most valuable thing we own is our reputation. The owners and staff of Cremation Care Providers are your neighbors, and we are the ones who live and are active in your community.



• PRICE & VALUE

We understand that we have only one opportunity to serve you and your family sensitively and correctly, and we have always adhered to high standards. Our people provide consistently outstanding care to those we serve at the lowest prices in the region. We attract and retain the best professional, compassionate, and knowledgeable staff possible.



• WHY HAVING OUR OWN CREMATORY IS IMPORTANT

Cremation Care Providers of Central Florida owns and operates its own Crematory. This gives us the ability to control and oversee every aspect of the cremation process. As a result, we can ensure families' ultimate security and the most dignified handling of every cremation. You'll take comfort knowing that your loved one never leaves the shelter of our expert care. Our highly trained and certified personnel perform all cremations following a strict and secure process with our state-of-the-art equipment.

Have questions? Call us at 407-518-1416.

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• PRE-PLANNING

Our licensed Advisors provide complimentary assistance with pre-planning. Pre-planning ensures your wishes are carried out, prevents emotional overspending, locks in today's prices and relieves your family from the burden of making difficult decisions.

• ONLINE PLANNING

We uniquely offer families the ability to make and pay for secure arrangements online. This allows you to go at your pace, do your research and confidently make decisions all while in the privacy and convenience of your own home. This reduces the need for a large staff which helps lower your cost.



We provide compassionate, dependable and trustworthy care for your loved ones at affordable prices. We have created a few Packages to make the process easier.

CHOOSE YOUR PLAN

	SIMPLE \$695	VETERANS \$895 (VALUE \$1,255)
	Our Simple Cremation Package includes everything necessary for a direct cremation.	Veterans may select either the Simple or Veterans Package which includes additional merchandise at a substantial savings



Simple Cremation Package from \$695

Basic Professional Services of Funeral Director & Staff	✓	✓
Document Preparation / Permit Filing, etc.	✓	✓
Removal and Transfer of your Loved One into our Care (within a 35-mile radius)	✓	✓
Service Vehicle	✓	✓
Care and Refrigeration prior to Cremation (for up to 7 days)	✓	✓
Cremation Process Performed by our Certified Operators	✓	✓
Certified Death Certificate (1)	✓	✓
Medical Examiner Authorization	✓	✓
Notification to Social Security	✓	✓
Cremation Specialist 24/7	✓	✓
Obituary with Photo Listed on Our Website	✓	✓
Cremation Container (Cardboard Alternative Container)	✓	✓
Temporary Cardboard Urn (Temporary Container)	✓	

Additional Merchandise and Assistance For Honorably Discharged Veterans with DD Form 214

Carved Wood Urn with Military Emblem (\$165 Value)		✓
DVD Video Tribute (up to 50 photographs) (\$350 Value)		✓
Wood Flag Display Case (\$45 Value)		✓
Loved One Cremated with a Retired American Flag	✓	✓
Folded American Flag	✓	✓
Veterans National Cemetery Assistance	✓	✓
Military Honors Assistance	✓	✓
Presidential Certificates	✓	✓
Assistance with Federal Benefits	✓	✓



• OUR GUARANTEES

We offer a No Hidden Fees Guarantee, Satisfaction Guarantee and Best Price Guarantee. Our prices represent the greatest value in the area. We will match or beat any other prices in Central Florida for identical services and merchandise. If you are dissatisfied with any of our professional services, we will reduce or eliminate that charge.

We would like to thank you for extending to us the privilege to serve you.

Have any Questions?

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Cremation Care Providers has become the trusted, cremation specialists of Central Florida. We provide a low-cost, dependable and trustworthy alternative when the need for a simple cremation arises. Our staff offers fully licensed, professional service and dignified care for your loved ones at affordable prices. The owners and employees of Cremation Care Providers collectively have over 100 years of experience serving families during their time of need. We serve all religions and have full-time staff available 24 hours-a-day, every day of the year. The following are just a few of the ways that we are unique:

- **FAMILY OWNED AND OPERATED:** In a time when many death care businesses are owned by huge chains and multi-national conglomerates, we proudly remain independent. Cremation Care Providers of Central Florida and our staff believe that we are accountable to you, not far-away stockholders. We believe that the most valuable thing we own is our reputation. The owners and staff of Cremation Care Providers are your neighbors, and we are the ones who live and are active in your community.
- **PRICE AND VALUE:** We understand that we have only one opportunity to serve you and your family sensitively and correctly, and we have always adhered to high standards. Our people provide consistently outstanding care to those we serve at the lowest prices in the region. We attract and retain the best professional, compassionate, and knowledgeable staff possible.
- **WHY HAVING OUR OWN CREMATORY IS IMPORTANT:** Cremation Care Providers of Central Florida owns and operates its own Crematory. This gives us the ability to control and oversee every aspect of the cremation process. As a result, we can ensure families' ultimate security and the most dignified handling of every cremation. You'll take comfort knowing that your loved one never leaves the shelter of our expert care. Our highly trained and certified personnel perform all cremations following a strict and secure process with our state-of-the-art equipment.
- **ONLINE PLANNING:** We uniquely offer families the ability to make and pay for secure arrangements online. This allows you to go at your pace, do your research and confidently make decisions all while in the privacy and convenience of your own home. This reduces the need for a large staff which helps lower your cost.
- **PRE-PLANNING FOR YOUR FUTURE:** Our licensed Advisors provide complimentary assistance with pre-planning. Pre-planning ensures your wishes are carried out, prevents emotional overspending, locks in today's prices and relieves your family from the burden of making difficult decisions.
- **OUR GUARANTEE TO YOU:** We offer a No Hidden Fees Guarantee, Satisfaction Guarantee and Best Price Guarantee. Our prices represent the greatest value in the area. We will match or beat any other prices in Central Florida for identical services and merchandise. If you are dissatisfied with any of our professional services, we will reduce or eliminate that charge.

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These prices are effective as of December 15, 2018. They are subject to change without notice. The goods and services listed below are those we can provide to our families. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

DIRECT CREMATION (Includes Cardboard Alternative Container)\$695

Direct Cremation is the disposition of the body by cremation, without the added cost of embalming and formal viewing. This service is without any attendant, rites or ceremonies and includes the basic professional services of the funeral director and administrative staff for filing and obtaining legal documents and permits; removal of the deceased and transportation from the place of death to crematory (within a 35-mile radius); refrigeration, cremation process, alternative container, cremated remains returned in a temporary cardboard container, one Certified Death Certificate and the Medical Examiner Authorization fee. This service **does not** include embalming of the deceased; cosmetizing and hair care; viewing; merchandise selected such as cremation urn, register books or any other item which may be found on the General Price List. *If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials such as, fiberboard or composition materials (with or without an outside covering.) The containers we provide are cardboard, veneer wood, standard or select hardwoods.*

BASIC PROFESSIONAL SERVICES OF FUNERAL DIRECTOR AND STAFF.....\$395

This fee is for our basic services and overhead to be added to the total cost of the funeral arrangements you select. It includes, but is not limited to, availability of staff 24 hours a day, shelter of the deceased, consultation with the family or responsible party to determine the services desired and coordinating service plans with cemetery and/or other parties involved in the final disposition of the deceased. Also included in this charge are clerical and administrative services, filing of local death certificate with County Health Department, preparation and filing of necessary permits and a proportionate share of the taxes, licenses, utilities and business expenses necessary to serve the public in a professional manner. (This fee is already included in our charges for direct cremation.)

SERVICES:

- Refrigeration for up to 7 days.....\$95**
- Refrigeration Fee per day after 7 days.....\$85**
- Cremation / Crematory fee.....\$395**
- Additional Cremation /Crematory fee for deceased weighing over 300 pounds.....\$195**

TRANSPORTATION:

- All transportation charges apply to our service area (within a 35-mile radius from our office)
- Transportation from place of death to Crematory within our service area.....\$195**
- Transportation charge beyond our service area (per mile).....\$3**
- Additional transportation fee for deceased weighing over 300 pounds (Requires 2 people).....\$95**
- Transportation to another facility.....\$195**
- Personal Delivery of Cremated Remains after the cremation is complete.....\$125**

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MERCHANDISE

Cremation Casket / Container Prices	\$89 to \$3,789
(A complete price list is available on our website or at our office)	
Cremation Urn Prices	\$65 to \$395
(A complete price list is available on our website or at our office)	
Cremation Urn Vault Prices	From \$395
(A complete price list is available at our office)	
Alternative Container (Basic Cardboard)	\$89
Temporary Cardboard Container for Cremated Remains	\$25

OTHER MERCHANDISE AND SUPPLEMENTAL SERVICES

Acknowledgement / Thank you Cards (per box of 25)	From \$25
Laminated Prayer Cards (per 25)	From \$25
Guest Register Book	From \$50
Memorial Folders / Cards (per 25)	From \$20
Bookmarks (per 1)	From \$1
Memorial Packages	From \$95
Premium DVD Video Tribute (up to 50 photographs)	\$350
Standard DVD Video Tribute (up to 25 photographs)	\$300
Additional DVD's per copy	\$25
Online Obituary and Online Condolence's (www.CremationCareProviders.com)	\$25
Certified Death Certificate	\$10
Express shipping / mail (USPS) of cremated remains	\$95
Unattended Scattering Cremated remains at Sea	\$350
Keepsakes and Jewelry	From \$65
Rosary	\$10
Crucifix	\$15
Personal Planning Guide	\$50
Expedited Cremation/Rush Fee for families that request cremation to be done within 5 business days after all documents are secured	\$150
Pacemaker Removal	\$100
Peace of Mind Travel Protection Plan	\$449
Obituary Placement Fee (excludes the fee charged by the newspaper)	\$45
Engraving	From \$40
Insurance Handling Fee	\$200

DISCLAIMER OF WARRANTY:

The only warranty of any merchandise sold in connection with this service is the express written warranty, if any, granted by the manufacturer. Cremation Care Providers of Central Florida MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING AN IMPLIED OR WRITTEN WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

CASH ADVANCE ITEMS:

Cash advance items that are paid by Cremation Care Providers of Central Florida on behalf of the family will be added to the Statement of Goods and Services for immediate payment by the responsible party.

Payment Options

We sincerely appreciate the opportunity to serve your family during your time of need. At, Cremation Care Providers of Central Florida, it is our goal to assist every family, regardless of their financial resources. We have a range of payment options that can meet any family's needs. Please place your initials beside the appropriate payment option that best suits your financial situation with regard to the arrangement expenses. This will indicate the method you have selected to pay for the goods and services listed on the Statement of Goods and Services Selected.

_____ **Option 1:** Payment in the full amount by cash or check, by the day of the arrangement conference.

_____ **Option 2:** Payment in full by Major Credit Card (Visa, MasterCard, American Express or Discover) by the day of the arrangement conference or paid on our website if arrangements were made online. If the amount exceeds your credit line, you may use cards of several family members, have your credit line increased or pay the balance in cash or by check.

_____ **Option 3: Life Insurance Assignment:**

Most insurance companies allow the beneficiary of the policy to assign payment of the funeral expenses from the proceeds of the policy. For your convenience we accept insurance assignments. The insurance handling/assignment fee is \$200.00 and is non-refundable.

All insurance assignments will be verified by Cremation Care Providers of Central Florida, LLC and if it is deemed the insurance is not assignable, has lapsed or is invalid, an alternate method of payment (Options 1 or 2) will be necessary.

If the amounts of the insurance benefits are less than the expenses, choosing one of the other payment options for the remainder can satisfy the balance.

If the family chooses to collect the insurance themselves and then pay Cremation Care Providers of Central Florida, that is not an insurance assignment. In this case the family will have to choose an alternate method of payment (Options 1 or 2).

Estates:

Due to the complexity of Estates and the time involved, we do not accept payment from Estates. The responsible family member will need to pay the expenses and file a claim for reimbursement with the decedent's estate.