Prior to drafting any contract for goods or services, the responsible party or the decedent’s survivor who is handling the funeral arrangements is entitled to receive a copy of any pre-need agreement in the possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.

FOR MORE INFORMATION ON FUNERAL, CEMETERY AND CREMATION MATTERS, CONTACT: DEPARTMENT OF CONSUMER AFFAIRS, CEMETERY AND FUNERAL BUREAU, 1625 NORTH MARKET BOULEVARD, SUITE S-208, SACRAMENTO, CA 95834. TELEPHONE NUMBER: 916-574-7870
With a proud tradition of serving area families since 1909, Chapel of the Chimes Oakland is an architectural gem with great historical significance.
Our philosophy is based upon the very roots on which Chapel of the Chimes was established in 1909 — to provide care for those who had passed while bringing peace and comfort to the living.

This philosophy remains today as we provide options to our families. Whether your choice is a simple informal gathering of friends and loved ones, a traditional remembrance ceremony, or permanent memorialization that honors a life for generations to come, we are here to help guide you through the details, memories, and celebration of your loved one.

Whatever your choice may be, our commitment to you is to provide a place at Chapel of the Chimes where you can gather and honor those you love in a setting as unique as the life you choose to remember.

For more than 100 years, we’ve been right here beside you and we will be here for the next 100 as well. Everyone deserves to have their story told and passed on to those whose lives were touched and changed by that person. We help celebrate lives every day. How may we help you?

*The staff at Chapel of the Chimes is committed to your complete satisfaction. We take pride in the quality of our service and are dedicated to the families and communities we serve.*

Thank you for allowing us the opportunity to serve your family.

The goods and services shown in this document are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements require you to purchase items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and service you selected.
Package Plan Selections

Chapel of the Chimes is pleased to offer **Packaged Selections with both Burial and Cremation options.** These afford you substantial financial savings while offering you ease of selection during a difficult time.

The package plans contain all the goods and services necessary to accomplish commemorations. These range from a visitation and a full traditional funeral in our chapel, your church or at graveside, to our Simple Cremation Plans with gatherings, wakes or other ceremonies. Your funeral director will give you a full description of each to help you determine the appropriate choice that meets your family’s needs.

Packages do not include cemetery services or merchandise, state or local sales taxes or cash advance items such as newspaper obituary charges, certified copies of the death certificate, honorariums or any other items you ask us to purchase on your behalf.

Veterans’ Discounts & Services

Chapel of the Chimes has a long history of honoring our nation’s veterans. In addition to standard package savings, we offer all honorably discharged veterans a 10% discount off any casket, outer burial container, ceremonial unit or cremation casket. In addition to these significant financial savings, we will obtain your government-issued United States flag and coordinate the military funeral honors your loved one has rightfully earned by serving their country. As part of our Signature Services℠, veterans’ families may also receive a complimentary flag case to display the flag in their home.
Our gift to you—Signature Services™ are more than an addition to a funeral; they are a personal and meaningful element that brings a special touch to the day’s events. From a symbolic release of a white dove to the distant calls of a lone bagpipe, these selections add a powerful feeling that brings everyone together.
Framed Photo

Use your favorite photo to create a focal point in your service or create a collage using up to 4 photos. Make this a special and unique piece with your choice of a custom frame and many color and design options.
Signature Services™ - Tier 1

**Commemorative Flag Case**

Allow us to display your loved one’s folded American flag during your family’s gathering. This serves as a permanent memorial and can be displayed at home once the services are complete.

**Longevity Blankets**

These five longevity blankets give your family the opportunity to participate in the customary blanketing ceremony, with each blanket representing a generation or relationship in the family.

**Tribute Blankets**

Tribute blankets create a truly breathtaking experience when displayed at first viewings, visitations, and services. They go home with the family where they help the healing process, providing a comforting hug long after the service is over. You can use up to five photographs and multiple lines of custom text combined with any of our thousands of backgrounds to enhance the personalization. The woven blanket is generously sized at almost six feet by 4 ½ feet.
Memorial Tribute Slideshow

Turn your photos into a powerful video tribute slideshow. Using your family’s photos and video clips, let us create a lasting digital keepsake.

This package includes 2 DVDs and Digital Video delivery.

Chapel Service Live-Streaming

Give the opportunity for friends and family at home to view the funeral service in real time. Simply provide us with an email address and we will create a link that can be shared through social media, text, and email.

Memorial Stationery Package

White Register Book, 100 themed bi-fold Memorial Folders, 50 Acknowledgment Cards,
Signature Services™ - Tier 1

**Witness Cremation**

Many families choose to include the cremation as a part of their ceremony or private gathering.

**Urn Ark**

Allowing us to place your loved one’s urn in our beautiful dark-wood urn ark immediately creates a sense of ceremony for your family’s gathering.

**Memory Notes**

Allow your guests to share their memories during the service. These notes are a wonderful tribute to reflect on for years to come.

**Thumbies Fingerprint Pendant**

This custom jewelry transforms the fingerprints of your loved one into a personalized memorial keepsake. Includes the pendant and chain in Sterling Silver.
Dove Release

This touching tribute can convey a sense of freedom and release. Also called a “Going Home” ceremony, it symbolizes heading up to the sky and moving on from one’s earthly home. This Signature Service includes twenty doves and is considered a Premium Signature Service.
Signature Services™—Tier 2

Premiere Stationary Package

Premium black, burgundy, or ivory Register Book, 200 themed bi-fold Memorial Folders, 100 Acknowledgment Cards with photo

Pianist

The service of a professional piano player to soothe your guests for your service. Our pianist will play for up to 2 hours, performing the music you select.

Scattering Cremated Remains

Scatter your loved one’s cremated remains near the Golden Gate Bridge, off the coast of San Francisco, Marin County or Alameda County.
Signature Service™—Tier 3

Harpist

A Harpist can offer traditional background music to create a dignified and uplifting atmosphere during times of reflection and remembrance—One Hour.

Bagpiper

The heritage of bagpipes goes well beyond its Scottish origins. Their powerful sound resonates with everyone and sets a tone of honor. Add this classic addition to a regular or military service for a special tribute heard from miles around. This is consid-

Limousine

Having hassle free transportation on the day of the service can be supplied by family car that seats up to 7 people.
Services
Basic Services of Funeral Director and Staff
Care and Preparation of the Deceased, Including Embalming
Dressing, Casketing, Hairdressing, and Cosmetology
Use of Facilities — Services for Visitation (per day)
Transfer of Remains
Funeral Coach (e.g., Hearse)
Flower Allowance of $795.00
Choose one of the following:
- Use of Facilities and Staff for Funeral Service in Our Chapel
- Staff Services for Funeral Service at Religious Facility
- Equipment and Staff Services for Graveside Service

Recommended Caskets (choose one of the following)
- Tribune Bronze 48 oz
- Primrose Bronze 48 oz
- Premier Mahogany

Signature Services Choice of Five
Deluxe Memorial Package

Totals
- Total Plan Price $24,020.00
- Service Savings $2,520.00
- Plan Price with Savings $21,500.00
Optional Coverage: Safely Home Travel Protection Plan (for Pre-Arrangement Only) $495.00
Total $21,995.00*

*Does not include sales tax
Custom Burial

Services  Basic Services of Funeral Director and Staff
Care and Preparation of the Deceased Including Embalming
Dressing, Casketing, Hairdressing, and Cosmetology
Use of Facilities — Services for Visitation (per day)
Transfer of Remains
Funeral Coach (e.g., Hearse)
Flower Allowance of $695.00

Choose one of the following:
· Use of Facilities and Staff for Funeral Service in Our Chapel
· Staff Services for Funeral Service at Religious Facility
· Equipment and Staff Services for Graveside Service

Recommended Caskets (choose one of the following)
· Fawn Stainless Steel
· Silver Sapphire Stainless Steel

Signature Services  Choice of Four
Deluxe Memorial Package
Totals  Total Plan Price  $17,920.00
Service Savings  $2,120.00
Plan Price with Savings  $15,800.00
Optional Coverage: Safely Home Travel Protection Plan (for Pre-Arrangement Only)  $495.00
Total  $16,295.00*

*Does not include sales tax
Premium

Burial

Services

Basic Services of Funeral Director and Staff
Care and Preparation of the Deceased Including Embalming
Dressing, Casketing, Hairdressing, and Cosmetology
Use of Facilities — Services for Visitation (per day)
Transfer of Remains
Funeral Coach (e.g., Hearse)
Flower Allowance of $495.00
Choose one of the following:
- Use of Facilities and Staff for Funeral Service in Our Chapel
- Staff Services for Funeral Service at Religious Facility
- Equipment and Staff Services for Graveside Service

Recommended Caskets (choose one of the following)
- Woodhaven Pecan
- Pearson Cherry
- Golden Sand

Signature Services

Choice of Three

Deluxe Memorial Package

Totals

Total Plan Price
$14,970.00

Service Savings
$1,670.00

Plan Price with Savings
$13,300.00

Optional Coverage: Safely Home Travel Protection Plan (for Pre-Arrangement Only)
$495.00

Total
$13,795.00*

*Does not include sales tax
Services
Basic Services of Funeral Director and Staff
Care and Preparation of the Deceased Including Embalming
Dressing, Casketing, Hairdressing, and Cosmetology
Use of Facilities — Services for Visitation (per day)
Transfer of Remains
Funeral Coach (e.g., Hearse)
Flower Allowance of $395.00
Choose one of the following:
· Use of Facilities and Staff for Funeral Service in Our Chapel
· Staff Services for Funeral Service at Religious Facility
· Equipment and Staff Services for Graveside Service

Recommended Caskets (choose one of the following)
· Merlot 18-gauge Steel
· Virgo Blue 18-gauge Steel
· Virgo Silver 18-gauge Steel
· Virgo Copper 18-gauge Steel

Signature Services Choice of Two

Standard Memorial Package

Totals
Total Plan Price $12,120.00
Service Savings $1,220.00
Plan Price with Savings $10,900.00
Optional Coverage: Safely Home Travel Protection Plan (for Pre-Arrangement Only) $495.00
Total $11,395.00*

*Does not include sales tax
Services
Basic Services of Funeral Director and Staff
Care and Preparation of the Deceased Including Embalming
Dressing, Casketing, Hairdressing, and Cosmetology
Transfer of Remains
Funeral Coach (e.g., Hearse)
Flower Allowance of $295.00
Choose one of the following:
- Use of Facilities and Staff for Funeral Service in Our Chapel
- Staff Services for Funeral Service at Religious Facility
- Equipment and Staff Services for Graveside Service

Recommended Caskets (choose one of the following)
- Argo 20-gauge Steel Sand
- Argo 20-gauge Steel Silver

Signature Services
Choice of One

Basic Memorial Package
Totals
Total Plan Price $9,720.00
Service Savings $720.00
Plan Price with Savings $9,000.00
Optional Coverage: Safely Home Travel Protection Plan (for Pre-Arrangement Only) $495.00
Total $9,495.00*

*Does not include sales tax
Basic Services of Funeral Director and Staff
Care and Preparation of the Deceased Including Embalming
Dressing, Casketing, Hairdressing, and Cosmetology
Transfer of Remains
Funeral Coach (e.g., Hearse)
Floral Allowance of $195.00
Choose one of the following:
- Use of Facilities and Staff for Funeral Service in Our Chapel
- Staff Services for Funeral Service at Religious Facility
- Equipment and Staff Services for Graveside Service

Recommended Casket
- Apollo 20-gauge Steel

Signature Services not included
Simplicity Memorial Package

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<tr>
<th>Totals</th>
<th>Total Plan Price</th>
<th>$7,720.00</th>
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<tr>
<td>Service Savings</td>
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<tr>
<td>Plan Price with Savings</td>
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<td>$7,500.00</td>
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</table>

Optional Coverage: Safely Home Travel Protection Plan (for Pre-Arrangement Only) $495.00

Total $7,995.00*

*Does not include sales tax
**Simple Ceremonial Cremation**

**Services**
Basic Services of Funeral Director and Staff  
Care and Preparation of the Deceased Including Embalming  
Dressing, Casketing, Hairdressing, and Cosmetology  
Use of Facilities for Visitation (per day) - **EXCLUDES BASIC PACKAGE**  
Transfer of Remains  
Crematory Fee  

*Choose one of the following:*  
- Use of Facilities and Staff for Funeral Service in Our Chapel, or Outside Facility  
- Staff Services for Funeral Service at Religious Facility

<table>
<thead>
<tr>
<th></th>
<th><strong>CUSTOM</strong></th>
<th><strong>PREMIUM</strong></th>
<th><strong>STANDARD</strong></th>
<th><strong>BASIC</strong></th>
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<td><strong>Casket</strong></td>
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<td>Dryden</td>
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<tr>
<td>Beckham</td>
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<tr>
<td>Brockton</td>
<td></td>
<td></td>
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<tr>
<td><strong>Signature Services</strong></td>
<td>(Select 4) $1,200.00</td>
<td>(Select 3) $900.00</td>
<td>(Select 2) $600.00</td>
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<td><strong>Plan Price with Savings</strong></td>
<td>$10,500.00</td>
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<td>$7,600.00</td>
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</tbody>
</table>

**Optional Coverage:**  
Safely Home Travel Protection  
Pre-arrangements only)  
Plan Price w/ TPP  

*Does not include sales tax*
Simple Memorial

Cremation Services

- Basic Services of Funeral Director and Staff
- Care and Preparation of the Deceased Including Refrigeration and Sanitary Care
- Use of Private Room for Private Family Viewing
- Transfer of Remains
- Crematory Fee

Choose one of the following:

- Use of Facilities and Staff for Funeral Service in Our Chapel
- Staff Services for Funeral Service at Religious Facility
- Equipment and Staff Services for Graveside Service

**Urn Allowance**
- **Premium**: $450.00
- **Standard**: $350.00
- **Basic**: $250.00

**Flower Allowance**
- **Premium**: $795.00
- **Standard**: $595.00
- **Basic**: $395.00

**Cremation Casket**
- **Premium**: $2,200.00
  - Hadley: $1,000.00
  - Emerson: $700.00
  - Harmony: $395.00
- **Standard**: $1,000.00
- **Basic**: $700.00

**Signature Services**
- **Premium**: (Select 3) $900.00
- **Standard**: (Select 2) $600.00
- **Basic**: (Select 1) $300.00

**Total Plan Price**
- **Premium**: $10,220.00
- **Standard**: $8,420.00
- **Basic**: $7,520.00

**Service Savings**
- **Premium**: $2,820.00
- **Standard**: $2,120.00
- **Basic**: $1,920.00

**Plan Price with Savings**
- **Premium**: $7,400.00
- **Standard**: $6,300.00
- **Basic**: $5,600.00

Optional Coverage:
Safely Home Travel Protection Pre-arrangements only)
- **Premium**: $495.00
- **Standard**: $495.00
- **Basic**: $495.00

Plan Price w/ TPP
- **Premium**: $7,695.00
- **Standard**: $6,795.00
- **Basic**: $6,095.00

*Does not include sales tax*
Non-Ceremonial Cremation

**Services**
- Basic Services of Funeral Director and Staff
- Care and Preparation of the Deceased Including Refrigeration and Sanitary Care
- Use of Private Room for Private Family Viewing
- Transfer of Remains
- Crematory Fee

<table>
<thead>
<tr>
<th></th>
<th>Premium</th>
<th>Standard</th>
<th>Basic</th>
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</thead>
<tbody>
<tr>
<td>Urn Allowance</td>
<td>$450.00</td>
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<td>$250.00</td>
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<tr>
<td>Container</td>
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<td>· Emerson</td>
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<td>Minimum</td>
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<tr>
<td>· Harmony</td>
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<td>Cardboard</td>
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<tr>
<td><strong>Signature Services</strong></td>
<td><strong>(Select 1) $300.00</strong></td>
<td><strong>(Select 1) $300.00</strong></td>
<td><strong>(Select 1) $300.00</strong></td>
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<td>Service Savings</td>
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<td>Plan Price with Savings*</td>
<td><strong>$4,800.00</strong></td>
<td><strong>$4,400.00</strong></td>
<td><strong>$3,700.00</strong></td>
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</tbody>
</table>

**Optional Coverage:**
- Safely Home Travel Protection Pre-arrangements only)

<table>
<thead>
<tr>
<th></th>
<th>Premium</th>
<th>Standard</th>
<th>Basic</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$495.00</td>
<td>$495.00</td>
<td>$495.00</td>
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<tr>
<td>Plan Price w/ TPP</td>
<td>$5,295.00</td>
<td>$4,895.00</td>
<td>$4,195.00</td>
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</tbody>
</table>

*Does not include sales tax*
The goods and services shown below are those we can provide to our customers. You may choose only items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

**BASIC SERVICES AND OVERHEAD OF THE FUNERAL DIRECTOR AND STAFF:**

This fee is for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.) This fee includes the following:

- Personnel available 24 hours a day, 365 days a year to respond to initial call
- Arrangement conference and follow-up visits
- Coordinating service plans with cemetery, crematory, and/or other parties involved in the final disposition of the deceased
- Clerical assistance in the completion of various forms and permits associated with a funeral
- Also covers overhead, including facility maintenance, equipment and inventory costs, insurance and administration expenses, and governmental compliance

**CARE AND PREPARATION SERVICES**

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

<table>
<thead>
<tr>
<th>Service</th>
<th>Cost</th>
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</thead>
<tbody>
<tr>
<td>Embalming</td>
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<tr>
<td>Sanitary Care of un-embalmed remains</td>
<td>$300.00</td>
</tr>
<tr>
<td>Other Preparation of the body:</td>
<td></td>
</tr>
<tr>
<td>Dressing, cosmetics, hair styling, and casketing of the deceased</td>
<td>$400.00</td>
</tr>
<tr>
<td>Refrigeration / storage of the deceased (per 5 days)</td>
<td>$250.00</td>
</tr>
<tr>
<td>Refrigeration / storage of the deceased after 5th day of use</td>
<td>$250.00</td>
</tr>
</tbody>
</table>
USE OF FACILITIES AND STAFF:

Visitation (Up to 4 hours) $500.00
Funeral Ceremony in Funeral Home Chapel or Service Room $800.00
Memorial Service in Funeral Home Chapel or Service Room $800.00
Additional Charge for Saturday or Sunday Service $600.00
Additional Charge for Holiday Service $1,000.00
Use of Facility for Private Family Identification (up to 20 minutes — six attendees max.) $300.00
Use of Preparation Room for Family Dressing and/or Washing $500.00
Disinterment Care and/or Re-Casketing $600.00

USE OF EQUIPMENT AND STAFF:

Graveside or Inurnment Service $800.00
Funeral Ceremony in Church or Outside Facility $800.00
Memorial Service in Church or Outside Facility $800.00

TRANSPORTATION:

Transfer of deceased from place of death to funeral home (within a 30-mile radius) $700.00
Additional distance will be charged at $2.00 per mile
Transfer of deceased for anatomical donation to or from funeral home (within a 30-mile radius) $700.00
Additional distance will be charged at $2.00 per mile
Transfer of deceased for autopsy to or from funeral home (within a 30-mile radius) $700.00
Additional distance will be charged at $2.00 per mile
Funeral vehicle (e.g., Hearse) (outside of location—within a 30-mile radius) $500.00
Additional distance will be charged at $2.00 per mile
Funeral vehicle (e.g., Hearse) (inside of location) $250.00
Family Car (Limosine) — (within a 30-mile radius & limited to four hours) $900.00
Additional distance and time as quoted
Flower Van / Utility Vehicle (within a 30-mile radius) $200.00
Additional distance will be charged at $2.00 per mile
Pickup/delivery of deceased to or from local airport (within a 30-mile radius) $700.00
Additional distance will be charged at $2.00 per mile
FORWARDING REMAINS TO ANOTHER FUNERAL HOME:

This charge includes basic services of staff, transfer of remains to our funeral home (within 30-mile radius), securing necessary permits, embalming, other preparation and care of the remains, and transportation to a local airport or other shipping destination within a 30-mile radius. This charge does not include casket, visitation, rites or ceremonies, shipping charges and/or shipping containers.

With casket selected from our funeral home $4,130.00 plus casket and combination shipping container

With combination shipping container $4,580.00

With air tray shipping container $4,480.00

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME:

This charge includes basic services of staff, pickup from local airport or other shipping destination within a 30-mile radius, securing necessary permits, temporary shelter and care of remains and transportation of remains to cemetery or crematory. This charge does not include casket, visitation or rites and ceremonies.

DIRECT CREMATION:

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials such as fiberboard or composition materials (with or without an outside covering). The containers we provide include containers made of wood, containers made of fiberboard, and containers composed of other composite materials. See descriptions below. We also offer a selection of cremation oriented caskets.

Our charges for direct cremation include basic service of staff, transfer of remains to funeral home, securing necessary permits, other preparation and care of the body, sanitary care (refrigeration), and crematory fee.

1. Direct cremation with container provided by the purchaser. $2,900.00
   (All such containers must meet any applicable state or crematory requirements)

2. Direct cremation with cardboard cremation container $3,000.00

3. Direct cremation with casket selected from our funeral home $2,900.00
   Plus Casket
IMMEDIATE BURIAL

Our charges for immediate burial include basic services of staff, local transfer of remains to funeral home, other preparation and care of remains, refrigeration, securing necessary permits, and local transportation to the cemetery.

This charge does not include casket, visitation, rites or ceremonies.

1. Immediate burial with container provided by the purchaser (All such containers must meet any applicable state or cemetery requirements) $4,725.00
2. Immediate burial with minimum casket from our facility $6,025.00
3. Immediate burial with casket selected from our facility (in addition to cost of casket—see Casket Price List for casket prices) $4,725.00

OUTSIDE CHAPEL RENTAL:

This charge includes basic services of staff and the use of a Chapel. $2,500.00
This charge does not include reception room or catering.

OTHER SERVICES:

Disinterment Oversight by Licensed Funeral Director $1,000.00
Note: Does not include transportation, re-casketing or permits

Crematory Fee $600.00
Witness Cremation Fee $300.00
Cremation Expediting Fee $400.00
Expedited Mailing of documents $100.00
Mailing of Cremated Remains (Excluding cost of Mailing Container) $250.00
Mailing of Keepsake Urn $100.00
Department of Consumer Affair Fee (DCA) $11.50
International Ship Out Processing Fee $500.00
Foreign Consulate/International Processing Fee Starting at $500.00
Consulate Surcharge for trips to Sacramento (if required) Starting at $200.00
Notary Service (per notarized signature) $15.00

Scattering Cremated Remains (considered cash advances):

Golden Gate Bridge, Marin County Coastline, Stinson Beach $600.00
Bodega Bay, Point Reyes (all locations in Northern California) $600.00
Lake Tahoe, Sierra Mountains, Reno (all locations in Nevada) $900.00
Honolulu, Waikiki Beach, Diamond Head, Hawaii (all locations in Pacific) $1,300.00
## MEMORIAL MERCHANDISE:

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Price</th>
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<tbody>
<tr>
<td><strong>Stationary Package - Deluxe</strong></td>
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<tr>
<td><em>Premium black, burgundy, or ivory Installation Book, 200 themed bi-fold Memorial Folders, 100 Acknowledgment Cards with photo</em></td>
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</tr>
<tr>
<td><strong>Stationary Package - Standard</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><em>Standard black or white (uncustomized) Installation Book, 100 themed bi-fold Memorial Folders, 50 Acknowledgment Cards</em></td>
<td></td>
</tr>
<tr>
<td><strong>Register Book - Premium</strong> (Black, burgundy, or ivory)</td>
<td>$100.00</td>
</tr>
<tr>
<td><strong>Register Book - Standard</strong> (Black or White)</td>
<td>$75.00</td>
</tr>
<tr>
<td><strong>Prayer Cards</strong> - Personalized with photograph (per 100)</td>
<td>$125.00</td>
</tr>
<tr>
<td><strong>Acknowledgment Cards</strong> - Personalized with photograph (per 25)</td>
<td>$50.00</td>
</tr>
<tr>
<td><strong>Acknowledgment Cards</strong> - Standard pre-printed (per 25)</td>
<td>$40.00</td>
</tr>
<tr>
<td><strong>Themed Memorial Folders</strong> (per 100)</td>
<td>$175.00</td>
</tr>
<tr>
<td><strong>Additional copy of DVD</strong></td>
<td>$30.00</td>
</tr>
</tbody>
</table>

## ALTERNATIVE MEMORIALIZATION OPTION:

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Parting Stone—Solidified Cremated Remains</strong></td>
<td>$2100.00</td>
</tr>
<tr>
<td><em>Includes mailing to and from Parting Stone</em></td>
<td></td>
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</tbody>
</table>

## SIGNATURE SERVICE OPTIONS:

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>16” x 20” Framed Memorial Portrait</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Celebrate a Life Video Slideshow</strong> (saved onto personalized DVD)</td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Longevity Blankets</strong> (five blankets)</td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Memory Notes</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Standard Stationary Package</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Use of Urn Ark</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Victory Flag Case</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Tribute Blanket</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Webcasting Service</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Witness Cremation</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Thumbie Pendant Necklace</strong></td>
<td>$300.00</td>
</tr>
<tr>
<td><strong>Pianist</strong></td>
<td>$600.00</td>
</tr>
<tr>
<td><strong>Premium Stationary Package</strong></td>
<td>$600.00</td>
</tr>
<tr>
<td><strong>Dove Release</strong></td>
<td>$600.00</td>
</tr>
<tr>
<td><strong>Harpist</strong></td>
<td>$900.00</td>
</tr>
<tr>
<td><strong>Limousine</strong> (7 passengers)</td>
<td>$900.00</td>
</tr>
<tr>
<td><strong>Bag Piper</strong></td>
<td>$900.00</td>
</tr>
</tbody>
</table>
CHILDREN’S GENERAL PRICE LIST

Cremation (Fetus) $500.00
Cremation (Infant) $550.00
Cremation (Child) $650.00

- Includes Cardboard Cremation Container and Standard Temporary Urn

Burial Services - 0-4 yrs. old 75% off GPL (excluding merchandise)
Burial Services - 5-10 yrs. old 50% off GPL (excluding merchandise)
Burial Services - 11-15 yrs. old 25% off GPL (excluding merchandise)

*Cash Advance Items not discounted

URNS

Urn price range: $35 - $11,500

CASKET PRICE LIST

DISCLAIMER OF WARRANTIES:

CHAPEL OF THE CHIMES MAKES NO REPRESENTATIONS OR WARRANTIES ABOUT THE PROTECTIVE VALUE OF THE CASKETS LISTED HEREIN OTHER THAN THOSE EXPRESSLY EXTENDED BY THE MANUFACTURERS. THE ONLY WARRANTIES, EXPRESSED OR IMPLIED, GRANTED IN CONNECTION WITH THE CASKETS SOLD ARE THE EXPRESS WRITTEN WARRANTIES, IF ANY, EXTENDED BY THE MANUFACTURERS THEREOF. CHAPEL OF THE CHIMES HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, RELATED TO THE CASKETS, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Caskets Regularly Offered for Sale $1,300 - $34,000
Cremation Containers Regularly Offered for Sale $700 - $4,550
Rental Caskets Regularly Offered for Sale $1,300 - 1,800
Alternative Containers Regularly Offered for Sale $125 - $450
Child/Infant Caskets Regularly Offered for Sale $450 - $2,350

NOTE: THERE IS NO EVIDENCE THAT ANY CASKET REPRESENTED AS HAVING PROTECTIVE FEATURES, WHICH MAY INCLUDE A GASKET, WILL PRESERVE HUMAN REMAINS.

*Represents a casket that contains a gasket (pages 33 and 34)
<table>
<thead>
<tr>
<th>Casket Name</th>
<th>Finish</th>
<th>Exterior</th>
<th>Interior</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Montrachet</td>
<td>Solid Mahogany</td>
<td>Mahogany</td>
<td>Champagne Velvet</td>
<td>$34,000.00</td>
</tr>
<tr>
<td>Classic Gold</td>
<td>Black Brushed</td>
<td>48 oz Bronze</td>
<td>Champagne Velvet</td>
<td>$23,000.00</td>
</tr>
<tr>
<td>Venetian</td>
<td>Brown Brushed</td>
<td>48 oz Bronze</td>
<td>Champagne Velvet</td>
<td>$18,500.00</td>
</tr>
<tr>
<td>Premier</td>
<td>Solid Mahogany</td>
<td>Mahogany</td>
<td>Champagne Velvet</td>
<td>$15,000.00</td>
</tr>
<tr>
<td>Chancellor</td>
<td>Solid Walnut</td>
<td>Walnut</td>
<td>Champagne Velvet</td>
<td>$14,000.00</td>
</tr>
<tr>
<td>Aegean Copper</td>
<td>Brown Brushed</td>
<td>32 oz Copper</td>
<td>Champagne Velvet</td>
<td>$11,500.00</td>
</tr>
<tr>
<td>Tapestry Rose</td>
<td>Violet Brushed</td>
<td>32 oz Copper</td>
<td>Moss Pink Velvet</td>
<td>$11,500.00</td>
</tr>
<tr>
<td>Imperial</td>
<td>Solid Mahogany</td>
<td>Mahogany</td>
<td>Champagne Velvet</td>
<td>$11,500.00</td>
</tr>
<tr>
<td>Pembroke</td>
<td>Solid Cherry</td>
<td>Cherry</td>
<td>Champagne Velvet</td>
<td>$11,500.00</td>
</tr>
<tr>
<td>Fawn</td>
<td>Gold Stainless Steel</td>
<td>Stainless Steel</td>
<td>Champagne Velvet</td>
<td>$9,300.00</td>
</tr>
<tr>
<td>Silver Sapphire</td>
<td>Blue Stainless Steel</td>
<td>Stainless Steel</td>
<td>Silver Velvet</td>
<td>$9,300.00</td>
</tr>
<tr>
<td>Embassy</td>
<td>Solid Cherry</td>
<td>Cherry</td>
<td>Champagne Velvet</td>
<td>$9,200.00</td>
</tr>
<tr>
<td>Langdon</td>
<td>Dark</td>
<td>Cherry</td>
<td>Champagne Velvet</td>
<td>$9,200.00</td>
</tr>
<tr>
<td>Barkley</td>
<td>Solid Oak</td>
<td>Light</td>
<td>Champagne Velvet</td>
<td>$7,300.00</td>
</tr>
<tr>
<td>Monroe</td>
<td>Light Maple</td>
<td>Maple</td>
<td>Champagne Velvet</td>
<td>$6,995.00</td>
</tr>
<tr>
<td>Golden Sand</td>
<td>Gold Stainless Steel</td>
<td>Stainless Steel</td>
<td>Champagne Velvet</td>
<td>$6,850.00</td>
</tr>
<tr>
<td>Pearson Cherry</td>
<td>Dark</td>
<td>Cherry</td>
<td>Champagne Velvet</td>
<td>$6,850.00</td>
</tr>
<tr>
<td>Woodhaven</td>
<td>Medium Pecan Veneer</td>
<td>Pecan Veneer</td>
<td>Champagne Velvet</td>
<td>$6,850.00</td>
</tr>
<tr>
<td>Silver Platinum</td>
<td>Silver Stainless Steel</td>
<td>Stainless Steel</td>
<td>Ivory Velvet</td>
<td>$6,800.00</td>
</tr>
<tr>
<td>Blue Mist</td>
<td>Blue Stainless Steel</td>
<td>Stainless Steel</td>
<td>Light blue Velvet</td>
<td>$6,800.00</td>
</tr>
<tr>
<td>Tapestry Rose</td>
<td>Violet Stainless Steel</td>
<td>Stainless Steel</td>
<td>Moss Pink Velvet</td>
<td>$6,400.00</td>
</tr>
<tr>
<td>White Rose</td>
<td>White</td>
<td>18 ga Steel</td>
<td>Moss Pink Velvet</td>
<td>$5,800.00</td>
</tr>
<tr>
<td>Midnight-Gold</td>
<td>Black</td>
<td>18 ga Steel</td>
<td>Black Velvet</td>
<td>$5,700.00</td>
</tr>
<tr>
<td>Neopolitan-Silver</td>
<td>Blue</td>
<td>18 ga Steel</td>
<td>Blue Velvet</td>
<td>$5,700.00</td>
</tr>
<tr>
<td>Weston</td>
<td>Dark</td>
<td>Hardwood Veneer</td>
<td>Rosetan Crepe</td>
<td>$5,700.00</td>
</tr>
<tr>
<td>Neopolitan Blue</td>
<td>Blue</td>
<td>18 ga Steel</td>
<td>Light Blue Crepe</td>
<td>$5,500.00</td>
</tr>
<tr>
<td>Amethyst</td>
<td>Violet</td>
<td>18 ga steel</td>
<td>Moss Pink Crepe</td>
<td>$5,500.00</td>
</tr>
<tr>
<td>Platinum</td>
<td>Silver</td>
<td>18 ga Steel</td>
<td>Ivory Velvet</td>
<td>$4,800.00</td>
</tr>
<tr>
<td>Merlot</td>
<td>Burgundy</td>
<td>18 ga Steel</td>
<td>Champagne Velvet</td>
<td>$4,650.00</td>
</tr>
<tr>
<td>Merlot</td>
<td>Burgundy</td>
<td>18 ga Steel</td>
<td>Rosetan Crepe</td>
<td>$4,400.00</td>
</tr>
<tr>
<td>Virgo Blue</td>
<td>Blue</td>
<td>18 ga Steel</td>
<td>Light Blue Crepe</td>
<td>$4,400.00</td>
</tr>
<tr>
<td>Virgo Copper</td>
<td>Brown</td>
<td>18 ga Steel</td>
<td>Rosetan Crepe</td>
<td>$4,400.00</td>
</tr>
<tr>
<td>Virgo Silver</td>
<td>Silver</td>
<td>18 ga Steel</td>
<td>Ivory Crepe</td>
<td>$4,400.00</td>
</tr>
<tr>
<td>Casket</td>
<td>Finish</td>
<td>Exterior</td>
<td>Interior</td>
<td>Price</td>
</tr>
<tr>
<td>--------------</td>
<td>--------</td>
<td>------------</td>
<td>---------------</td>
<td>---------</td>
</tr>
<tr>
<td>Ivory 255453</td>
<td>White</td>
<td>18 ga Steel</td>
<td>Ivory Velvet</td>
<td>$4,000.00</td>
</tr>
<tr>
<td>Pegasus 147839</td>
<td>Brown</td>
<td>18 ga Steel</td>
<td>Rosetan Crepe</td>
<td>$3,850.00</td>
</tr>
<tr>
<td>Athena 147836</td>
<td>White</td>
<td>18 ga Steel</td>
<td>Moss Pink Crepe</td>
<td>$3,850.00</td>
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<tr>
<td>Libra Harvest 241727</td>
<td>Brown</td>
<td>Wood Veneer</td>
<td>Rosetan Crepe</td>
<td>$3,850.00</td>
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<tr>
<td>Libra Light 248177</td>
<td>Light brown</td>
<td>Wood Veneer</td>
<td>Rosetan Crepe</td>
<td>$3,400.00</td>
</tr>
<tr>
<td>Ivory Gold 148039</td>
<td>White</td>
<td>20 ga Steel</td>
<td>Ivory Crepe</td>
<td>$3,150.00</td>
</tr>
<tr>
<td>Churchill Blue 148030</td>
<td>Clue</td>
<td>20 ga Steel</td>
<td>Light Blue Crepe</td>
<td>$3,000.00</td>
</tr>
<tr>
<td>Antique Gold 148048</td>
<td>Gold</td>
<td>20 ga Steel</td>
<td>Rosetan Crepe</td>
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<tr>
<td>Argo Sand 278921</td>
<td>Gold</td>
<td>20 ga Steel</td>
<td>Rosetan Crepe</td>
<td>$2,900.00</td>
</tr>
<tr>
<td>Argo Silver 278920</td>
<td>Silver</td>
<td>20 ga Steel</td>
<td>Ivory Crepe</td>
<td>$2,900.00</td>
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<tr>
<td>Revere Silver 148029</td>
<td>Silver</td>
<td>20 ga Steel</td>
<td>Silver Crepe</td>
<td>$2,800.00</td>
</tr>
<tr>
<td>Aries Copper 234320</td>
<td>Brown</td>
<td>20 ga Steel</td>
<td>Rosetan Crepe</td>
<td>$2,800.00</td>
</tr>
<tr>
<td>Unfinished 148097</td>
<td>Light</td>
<td>Solid hardwood</td>
<td>Ivory Crepe</td>
<td>$2,700.00</td>
</tr>
<tr>
<td>Pine Square 148099</td>
<td>Unfinished</td>
<td>Pine</td>
<td>Unlined</td>
<td>$1,650.00</td>
</tr>
<tr>
<td>Apollo Copper 221504</td>
<td>Copper</td>
<td>20 ga Steel</td>
<td>Rosetan Crepe</td>
<td>$1,300.00</td>
</tr>
<tr>
<td>Apollo Silver 221502</td>
<td>Silver</td>
<td>20 ga Steel</td>
<td>Ivory Crepe</td>
<td>$1,300.00</td>
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<table>
<thead>
<tr>
<th>Cremation Casket</th>
<th>Finish</th>
<th>Exterior</th>
<th>Interior</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dryden 278271</td>
<td>Medium</td>
<td>Select Hardwood</td>
<td>Rosetan Crepe</td>
<td>$4,550.00</td>
</tr>
<tr>
<td>Clifton 263630</td>
<td>Dark</td>
<td>Select Hardwood</td>
<td>Rosetan Crepe</td>
<td>$3,150.00</td>
</tr>
<tr>
<td>Lyra Brown 269152</td>
<td>Dark</td>
<td>Veneer</td>
<td>Rosetan Crepe</td>
<td>$3,500.00</td>
</tr>
<tr>
<td>Hadley 279185</td>
<td>Dark</td>
<td>Composite</td>
<td>Ivory Crepe</td>
<td>$2,200.00</td>
</tr>
<tr>
<td>Grey Doeskin 147972</td>
<td>Grey</td>
<td>Composite</td>
<td>Ivory Crepe</td>
<td>$1,345.00</td>
</tr>
<tr>
<td>Emerson</td>
<td>Flannel Grey</td>
<td>Cloth</td>
<td>White Crepe Pillow</td>
<td>$1,000.00</td>
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<tr>
<td>Harmony</td>
<td>Blue</td>
<td>Cloth</td>
<td>White Crepe</td>
<td>$700.00</td>
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<table>
<thead>
<tr>
<th>Rental Casket</th>
<th>Finish</th>
<th>Exterior</th>
<th>Interior</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beckham</td>
<td>Solid Cherry</td>
<td>Cherry</td>
<td>Ivory Velvet</td>
<td>$1,800.00</td>
</tr>
<tr>
<td>Brockton</td>
<td>Solid Oak</td>
<td>Oak</td>
<td>Rosetan Crepe</td>
<td>$1,300.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Alternative Container</th>
<th>Finish</th>
<th>Exterior</th>
<th>Interior</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combination Shipping Container</td>
<td>Plywood &amp; Cardboard</td>
<td>N/A</td>
<td>N/A</td>
<td>$450.00</td>
</tr>
<tr>
<td>Shipping Tray</td>
<td>Plywood &amp; Cardboard</td>
<td>N/A</td>
<td>N/A</td>
<td>$350.00</td>
</tr>
<tr>
<td>Basic Cardboard Box</td>
<td>Plain Finish</td>
<td>Cardboard</td>
<td>No Interior</td>
<td>$125.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Child/Infant Casket Name</th>
<th>Finish</th>
<th>Exterior</th>
<th>Interior</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ashley 4/6* 7105845</td>
<td>White Shaded Powder Gold</td>
<td>20 ga Steel</td>
<td>Ivory Crepe</td>
<td>$2,350.00</td>
</tr>
<tr>
<td>Ashley 3/6* 7105843</td>
<td>White Shaded Powder Gold</td>
<td>20 ga Steel</td>
<td>Ivory Crepe</td>
<td>$2,200.00</td>
</tr>
<tr>
<td>Ashley 2/6* 7105841</td>
<td>White Shaded Powder Gold</td>
<td>20 ga Steel</td>
<td>Ivory Crepe</td>
<td>$2,100.00</td>
</tr>
<tr>
<td>Angelic-WCS4 7000095</td>
<td>Deluxe White</td>
<td>Fiberboard Cloth Covered</td>
<td>Ivory Crepe</td>
<td>$1,100.00</td>
</tr>
<tr>
<td>Angelic-WC30 70000725</td>
<td>Deluxe White</td>
<td>Fiberboard Cloth Covered</td>
<td>Ivory Crepe</td>
<td>$750.00</td>
</tr>
<tr>
<td>Angelic-WC24 70000724</td>
<td>Deluxe White</td>
<td>Fiberboard Cloth Covered</td>
<td>Ivory Crepe</td>
<td>$550.00</td>
</tr>
<tr>
<td>Angelic-EC20M 70000723</td>
<td>Deluxe White</td>
<td>Fiberboard Cloth Covered</td>
<td>Ivory Crepe</td>
<td>$450.00</td>
</tr>
</tbody>
</table>

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