

# HEALING SUPPORT SERVICES Guide and GENERAL PRICE LIST

*“Plan for Healing”*

## CHAPEL HILL MORTUARY Funeral Homes & Cemeteries

### FUNERAL PLANNING NOTES

---



---



---



---



---



---



---



---



---



---



---



---

LIFE OF: \_\_\_\_\_ DATE COMPLETED: \_\_\_\_\_

(636) 274-4100  
 Chapel Hill Mortuary  
 Chapel Hill Memorial Gardens  
 6300 Highway 30  
 Cedar Hill, MO 63016

(314) 965-8228  
 Chapel Hill Mortuary  
 Oak Hill Cemetery  
 10301 Big Bend Road  
 Kirkwood, MO 63122

(573) 358-2228  
 Chapel Hill Mortuary  
 St. Francois Memorial Park  
 6776 Vo-Tech Road  
 Bonne Terre, MO 63628

# HEALING SUPPORT SERVICES Guide and GENERAL PRICE LIST

## *“Plan for Healing”*

### CHAPEL HILL MORTUARY Funeral Homes & Cemeteries

Chapel Hill Mortuary  
Chapel Hill Memorial Gardens  
6300 Highway 30  
Cedar Hill, MO 63016  
(636) 274-4100

Chapel Hill Mortuary  
Oak Hill Cemetery  
10301 Big Bend Road  
Kirkwood, MO 63122  
(314) 965-8228

Chapel Hill Mortuary  
St. Francois Memorial Park  
6776 Vo-Tech Road  
Bonne Terre, MO 63628  
(573) 358-2228

**24-HOUR INFORMATION (855) 568-8228**  
**[www.stlfuneral.com](http://www.stlfuneral.com)**

# *“Plan for Healing”*

## **HOW YOU BEGIN HEALING WITH CHAPEL HILL**

### **WHY IS CHAPEL HILL THE BEST CHOICE FOR YOUR FAMILY?**

Losing someone you love is a life-changing experience. For most of us, a loss like this happens infrequently and with little or no warning. Even when we feel prepared, we can be surprised by the depth and power of the emotions that are stirred up by this type of acute loss. In the period of time following a loss, we also know there are other family members and friends who are struggling to understand and cope with the loss we are experiencing. On top of this, there are questions to be answered, forms to be completed and plans to be made – which can seem overwhelming.

We are here to help. Our Acute Loss Experts at Chapel Hill Mortuary are here to help your family begin healing. We understand the Acute Loss Period and walk with you through this experience. Our Healing Support Services equip you and your family to understand and attend to your emotional, relational and spiritual needs, all while preparing you to help your family members and friends to begin to heal. We cannot remove the pain caused by your loss, but we can help you put an intentional plan in place for healing. Learning how to embrace and survive the loss of a loved one can make all the difference in the world. Thank you for trusting us to help you and your family Begin Healing.



# *“Plan for Healing”*

## **CHAPEL HILL HEALING SUPPORT SERVICES**

**SAFETY | Connecting:** We are safe place where grief and healing are supported unconditionally. We will not “take away your grief” or sanitize your experience but, instead, acknowledge your tears, your pain and your broken heart and help you to say farewell.

**PARTICIPATION | Gathering:** From experience we know that through intentional funeral planning, with your thoughtful, careful, informed decision-making, funerals are healing, not hard – and provide hope and meaning to family and friends you love, allowing them to establish important habits and behaviors in their journey through grief.

**ACUTE LOSS PERIOD | Gathering:** What is the Acute Loss Period and why is it important? The Acute Loss Period is the time between the event of death and the onset of grief. We explain the Acute Loss Period to ensure that whatever decisions you make will address the needs of you and your family during this time and allow you to effectively cope with loss and begin the journey of grief and healing.

**ADULT LOSS CLASS | Gathering:** Have you ever wondered why we have funerals? Many people ask that question. Our Adult Loss Class prepares family and friends with an understanding of the Acute Loss Period and strengthens our ability to intentionally participate in meaningful ways during the loss experience.

**FAMILY FAREWELL | Seeing:** When we see our deceased loved one, their death is made real to us. For most, seeing our loved on is an important part of our grief and marks the beginning of our healing – when we address our emotional and relational needs. We are prepared to respond and actively care for each generation of your family during this time.

**FAMILY COACHING | Connecting:** The Family Farewell is typically followed by a public time of gathering with extended family and close friends who care about you and will stop their lives to be with you during this time. As these individuals arrive, you may feel emotionally vulnerable. We provide you and your family with special instruction and support to make this transition easier, including practical ways to confidently make connections and begin to reflect on the life of your loved one.

**COACHING AND GUIDING FRIENDS | Connecting:** People often ask, “What do I say to someone who has experienced loss? Family and friends who you invite into your experience by attending this public time of gathering will receive encouragement and instruction from our Care Team. We invite them to connect, reflect and celebrate with you and thank them for their most important gift – their presence.

**GATHERING POINTS | Connecting:** Unique memorabilia creates gathering points where family and friends are comfortable and encouraged to share stories and remember your loved one. Our Care Team displays these items to provide access, enjoyment and intimacy. The best way to invite others into your loss is to share a story about your loved one. Sharing your story give others permission to tell theirs.

**COMMUNITY FAREWELL NOTICE | Sharing & Connecting:** We create and help you produce a digital and/or printed obituary with memorial photo. Beyond just facts, this Community Farewell Notice captures details of the life lived and shared by your loved one along with information about you and your family which extended family and friends appreciate as they prepare to attend the Community Farewell.

# *“Plan for Healing”*

## **CHAPEL HILL HEALING SUPPORT SERVICES**

**GUESTBOOK REGISTRY** | Sharing: Family and friends will leave their names and messages in this online registry connected to the Community Farewell Notice. Our Care Team will gather these messages and prepare them for you following the Community Farewell.

**FAREWELL KEEPSAKE** | Seeing: We create mementos which may include a personalized design, prepared verse and perhaps a photo of your loved one. These memorial cards are kept by family and friends as an important keepsake from this experience.

**HEALING FAREWELL GUIDES** | Reflecting: Our Care Team is your host and prepared to attend to your every need during the public gathering time. We honor and maintain the sacredness of this experience you are engaged in with your family and friends and we are prepared to respond on a moment's notice to any situation which may distract from it. At the conclusion of the gathering, our Care Team completes a final list of details for the Community Farewell.

**THE CONNECTING CIRCLE** | Connecting & Reflecting: The Connecting Circle is the area immediately around the casket or memorial table. This is a space where few words, but much love, is generally shared. This area features quiet moments of reflection which begin to occur with your closest family and friends. Our Care Team recognizes the significance of this space and pays special attention, making certain connections there are as meaningful as possible.

**MEMORY NOTES** | Reflecting: We create notes for table tops throughout the gathering room which allow family and friends to write down a story or memory they wish to share with you. These notes are collected at the end of the gathering, referenced and returned to you after the Community Farewell.

**REFLECTION PHOTO DISPLAYS** | Reflecting: As we display your favorite photographs of your love one, you allow those who gather to remember and reflect on the things that matter most in life. Pictures are catalysts for reflective thinking which occurs at each Community Farewell.

**ONLINE REFLECTIONS** | Reflecting: When we share memories and photos, we begin to more fully understand the legacy of those we love. Our online memorial tribute is interactive, responsive and features the latest social media connectivity where family and friends leave messages, light candles, send floral remembrances and share photos and video – all from a single memorial page.

**CELEBRANT CONNECTION** | Reflecting: Our Care Team gathers messages and stories from the Online Guestbook, Memory Notes, Online Memorial Tributes and Farewell Memories Guide and provides this information to our Celebrant, Minister or Master of Ceremonies. This allows the Community Farewell to more meaningfully reflect the life of your loved one.

**FAREWELL TRIBUTE** | Celebrating: We know the saying, “A picture paints a thousand words” and understand that images can creatively tell a story. Using your favorite photos and background music we produce a video that spans the life of your loved one. In the midst of our loss, as we reflect on the meaning of their life, we are searching to be inspired and make room to be touched by joy.

# *“Plan for Healing”*

## **CHAPEL HILL HEALING SUPPORT SERVICES**

**CELEBRANT & MASTER OF CEREMONIES:** | Celebrating: Today, fewer people identify as religious, yet many identify as “spiritual” or get reconnected to their “faith” at a time of loss. We offer Celebrant services on-staff and by referral to make certain your Community Farewell is not simply organized, but created in way that is unique and inspiring to your audience and tells the story of your loved one in a way that is most fitting for their last good-bye. If you have not attended a Farewell with a Celebrant, make certain to explore this approach.

**COMMUNITY FAREWELL** | Celebrating: The Community Farewell is a unique, public ceremony which draws on aspects of all our Healing Support Services to provide hope and meaning to your family and friends. We are empowered and engaged to embrace the two faces of loss as we celebrate a life and nurture our healing.

**FLORAL REGISTRY** | Connecting: Our Care Team records details of the Community Farewell including the description of floral tributes received, matched with the sender. You are able to acknowledge family and friends who stopped their lives to be with you during this time and those who sent flowers.

**PRESENCE** | Connecting: We stand witness to your grief and are here, a personal contact and local, community resource on the journey to healing for you and your family.

**GRIEF SUPPORT** | Connecting: We are part of the emotional support team each of you will need in the weeks and months following the Community Farewell. These are your first days without your loved one. Grief is unavoidable, but a healthy grief experience is possible with planning that allows you to begin to establish a new normal.

**GRIEF SUPPORT GROUPS** | Connecting: We facilitate local Support Groups for Parents who have lost Children and Widows who have lost Spouses. We can also connect you with others. In these settings, individuals gather and connect with one another as they hear and share their stories and continue to nurture their emotional and relational needs.

**HOLIDAY MEMORIAL** | Connecting: Each year in November, we host “Holiday Memorial” events where we remember loved ones by hearing and sharing photos, names and stories of our loved ones, followed by lighting candles. At these events, family and friends continue to gather and connect over stories of their loved ones.

**MEMORIAL WALK** | Connecting: There are few losses as profound as the death of a child. We host a monthly Bereaved Parents Support Group, organize and sponsor a “Walk to Remember Children” in September of each year and are a host site for the “Worldwide Children’s Candle Lighting” in December of each year. At each of these gatherings, we make powerful connections as we hear and share stories that we never want to forget.

# *“Plan for Healing”* **FAREWELL MEMORIES**

Sharing memories helps us connect with family and friends.  
These memories are the catalyst for family and friends to tell stories  
and begin reflecting on the people and things that matter most.

Please write as much as you can and ask other family members to do the same.  
Remember to share these memories with the Celebrant, Minister or Master of Ceremonies

**WORDS DESCRIBING THIS LIFE:** \_\_\_\_\_

**FAVORITE STORIES:** \_\_\_\_\_

**FONDEST MEMORIES:** \_\_\_\_\_

**REMARKABLE ACCOMPLISHMENTS:** \_\_\_\_\_

**FAVORITE SAYINGS:** \_\_\_\_\_

**FAVORITE ACTIVITIES:** \_\_\_\_\_

**FAVORITE PLACE TO SPEND TIME:** \_\_\_\_\_

**FAVORITE IMAGE OF GOD:** \_\_\_\_\_

**WORDS DESCRIBING GOD’S MISSION:** \_\_\_\_\_

**FAVORITE BOOK OR READINGS:** \_\_\_\_\_

**FAVORITE SONGS OR MUSIC:** \_\_\_\_\_

**FAVORITE COLORS:** \_\_\_\_\_

**FAVORITE PETS:** \_\_\_\_\_

**OCCUPATION:** \_\_\_\_\_ **EMPLOYER:** \_\_\_\_\_ **RETIRED:** \_\_\_\_\_

**OTHER THOUGHTS:** \_\_\_\_\_

**LIFE OF:** \_\_\_\_\_ **DATE COMPLETED:** \_\_\_\_\_

# *“Plan for Healing”* **NOTIFICATIONS - PART ONE**

**LIFE OF:** \_\_\_\_\_ **DATE COMPLETED:** \_\_\_\_\_

**CURRENTLY MARRIED:** Begin with Surviving Spouse  
**NO SURVIVING SPOUSE:** Begin with All Surviving Children  
**NO SURVIVING CHILDREN:** Begin with Surviving Parents  
**NO SURVIVING PARENTS:** Begin with All Surviving Siblings

**1 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**1 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_

**2 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**2 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_

**3 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**3 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_

**4 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**4 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_

**5 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**5 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_

**6 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**6 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_

**7 - Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**7 - Email:** \_\_\_\_\_ **City & State:** \_\_\_\_\_



# “Plan for Healing” NOTIFICATIONS - PART TWO

**DO NOT SHOW SSN**

1 – LEGAL NAME: First, Middle, Last 2 – Social Security Number (Must Locate)

2 – PERMANENT RESIDENCE: Street Address, City, ST Zip 3 - County

4 – BIRTHDATE 5 – BIRTHPLACE: City & ST

6 – MOTHER’S NAME: Include Maiden Name 7 - FATHER’S NAME

8 – NATIONALITY: Ethnicity 9 - EDUCATION: Last Grade Completed

10 – MARITAL STATUS: Married,Widow,Never,Divorce 11 – MARRIAGE DATE: If Married,Widow

12 – SPOUSE NAME: If Married,Widow (Included Wife Maiden Name)

13 – OCCUPATION: Type of WORK, Type of INDUSTRY 14 – Employer: Retirement Date

15 – MILITARY SERVICE: Branch, Dates 16 – Discharge Documents (Please Locate)

17 – Church/Club/Organization: City & State: Phone

17 – Church/Club/Organization: City & State: Phone

17 – Church/Club/Organization: City & State: Phone

17 – Church/Club/Organization: City & State: Phone

17 – Church/Club/Organization: City & State: Phone

17 – Church/Club/Organization: City & State: Phone

17 – Church/Club/Organization: City & State: Phone

LIFE OF: \_\_\_\_\_ DATE COMPLETED: \_\_\_\_\_

# *“Plan for Healing”*

## **NOTIFY YOUR FAMILY ABOUT PRE-PLANNING**

Dear \_\_\_\_\_,

*This letter is to let you know that I have pre-planned my funeral arrangements with Chapel Hill Mortuary.*

*There is nothing for you to be alarmed about. Planning my funeral is an important part of getting my affairs in order. The important details regarding my farewell are on file with Chapel Hill Mortuary at the location shown below.*

*I have made the best decisions I can, at this time, in order for you to begin the process of healing when the time comes.*

*Chapel Hill Mortuary is prepared to teach you about the seven stages of acute loss which follow the loss of someone we love and support our emotional, relational and spiritual needs.*

*Please keep this letter in a safe place. If anything should happen to me, call Chapel Hill Mortuary at the phone number listed below.*

Love,

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Printed Name*

**(636) 274-4100**  
Chapel Hill Mortuary  
Chapel Hill Memorial Gardens  
6300 Highway 30  
Cedar Hill, MO 63016

**(314) 965-8228**  
Chapel Hill Mortuary  
Oak Hill Cemetery  
10301 Big Bend Road  
Kirkwood, MO 63122

**(573) 358-2228**  
Chapel Hill Mortuary  
St. Francois Memorial Park  
6776 Vo-Tech Road  
Bonne Terre, MO 63628

## *“Plan for Healing”* **FAREWELL SELECTIONS**

At Chapel Hill Mortuary we offer four distinct farewell experiences. With each experience we provide Healing Support Services that are focused on the emotional, relational and spiritual needs of your family and friends.

### **HEALING FAREWELL** **4,050 – 7,933**

The Healing Farewell includes 26 of our Healing Support Services during the Acute Loss Period as well as a Public Gathering and Community Farewell with the casket present.

### **FAITHFUL FAREWELL** **4,050 – 7,933**

The Faithful Farewell includes 26 of our Healing Support Services during the Acute Loss Period along with a Public Gathering and faith-based Community Farewell with the casket present, held at a church or place of worship.

### **SIMPLE FAREWELL** **3,730 – 7,504**

The Simple Farewell includes 26 Healing Support Services during the Acute Loss Period beginning with the Family Farewell. The Family Farewell is a private gathering providing your family a quiet moment of reflection and opportunity to say good-bye. This Family Farewell is followed by a Public Gathering and Community Farewell. A casket with preparation of the body is optional.

### **NATURAL FAREWELL** **2,350 – 5,671**

The Natural Farewell includes 13 Healing Support Services during the Acute Loss Period along with a Family Farewell. The Family Farewell is a private gathering providing your family a quiet moment of reflection and opportunity to say good-bye. A casket with preparation of the body is optional.

<b>Chapel Hill Mortuary, Inc.</b> 6300 Highway 30 Cedar Hill, MO 63016 636.274.4100 MO Establishment #2002015634	<b>Oak Hill Funeral &amp; Cremation, LLC dba</b> <b>Chapel Hill Mortuary</b> 10301 Big Bend Road Kirkwood, MO 63122 314.965.8228 MO Establishment #2010032212	<b>St. Francois Funeral &amp; Cremation, LLC dba</b> <b>Chapel Hill Mortuary</b> 6776 Vo-Tech Road Bonne Terre, MO 63628 573.358.2228 MO Establishment #2016028701
--	--	---

## GENERAL PRICE LIST

(page 1 of 2)

Prices effective June 1, 2019 and subject to change without notice. The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

### Professional Services:

<b>Washing of Body</b> (Washing Body, Essential Oils, at Place of Death or Funeral Home, with or without Family)	90
<b>Dressing of Body</b> (Dressing Body, at Place of Death or Funeral Home, with or without Family)	90
<b>Cooling with Ice</b> (Ice as needed during Family Farewell)	90
<b>Cooling with Refrigeration</b> (Cooling as needed leading up to Family Farewell)	90
<b>Obit Placement on Chapel Hill Mortuary Website</b> (submitted and prepared by Clients engaging other Funeral Provider)	190
<b>Cremation - Timely</b> (Body delivered to Crematory by Chapel Hill Mortuary personnel, timely cremated, and returned)	190
<b>Cremation - Attended</b> (Cremation of body scheduled with Crematory & Attended by Chapel Hill Mortuary personnel)	390
<b>Embalming</b> (includes Washing and Dressing, as needed)	590

Embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial. Embalming slows the natural process of decomposition and provides time to gather and connect. You may choose healing experiences that include seeing the deceased which do not require embalming, like a Family Farewell, Natural Farewell and Graveside Service.

### Basic Services and Overhead

1,590

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. Within this fee, we recover costs related to arrangement conference, coordination with professionals, preparing and filing paperwork (death certificates, insurance, social security), preparation and placement of obituary notices, coordination with others providing services (crematory, cemetery, hospitals), care of deceased at funeral home. Also included in this charge are overhead expenses relative to our facilities, licensing, legal and accounting, insurance, building and utility expenses, parking lot and ground maintenance, lounge, taxes, record keeping & grief and outreach. (This fee is already included in our charges for direct cremation, immediate burial and forwarding or receiving of remains).

### Use of Facilities, Professional Staff & Equipment:

<b>Family Farewell</b> (Up to 15 Immediate Family Members up to 30 Minutes at our Funeral Home, Privately, Unannounced)*	90
<b>Scheduled &amp; Witnessed Cemetery Interment</b> (Up to 5 Attendees WITHOUT Celebrant/Minister)**	290
<b>Funeral Ceremony or Memorial Service</b> (Chapel Hill HSS scheduled at our Funeral Home)*	590
<b>Gathering or Visitation</b> (Chapel Hill HSS scheduled at our Funeral Home)	790
<b>Cemetery Graveside Committal Service</b> (Chapel Hill HSS scheduled at our Cemetery)**	790

\*add \$290 when scheduled Weekday after 3pm or on Saturday, Sunday or Holiday

\*\*additional late Weekday, Saturday, Sunday and Holiday Cemetery charges will apply (see schedule at Cemetery)

### Use of Professional Staff & Equipment:

<b>Funeral Ceremony or Memorial Service</b> (Chapel Hill HSS hosted off-site)***	590
<b>Witnessed Cremation</b> (Chapel Hill HSS hosted off-site at Crematory)***	590
<b>Gathering or Visitation</b> (Chapel Hill HSS hosted off-site)	790
<b>Cemetery Graveside Committal Service</b> (Chapel Hill HSS hosted off-site at Cemetery)****	790

\*\*\* add \$290 when scheduled Weekday after 3pm or on Saturday, Sunday or Holiday

\*\*\*\* additional late Weekday, Saturday, Sunday and Holiday Cemetery charges may also apply (see schedule at Cemetery)

### Automotive Equipment & Professional Staff

<b>Service Van</b> (typically for private transport of Deceased, Casket, Flowers or Funeral Equipment within 75 miles)	290
<b>Lead Car or Sedan</b> (4 Passenger – typically for Minister, escort & traffic control during procession within 75 miles)	390
<b>Transfer of Deceased to Funeral Home</b> (within 75 mile radius)	490
<b>Casket Coach or Hearse</b> (typically for public or private transport of Casket within 75 mile radius)	490
<b>Limousine</b> (6 Passenger up to 4 hours – additional \$190 per hour – typically for Immediate Family in procession)	590
<b>Additional Mileage</b> (each mile beyond first 75)	2.75 each

<b>Chapel Hill Mortuary, Inc.</b> 6300 Highway 30 Cedar Hill, MO 63016 636.274.4100 MO Establishment #2002015634	<b>Oak Hill Funeral &amp; Cremation, LLC dba</b> <b>Chapel Hill Mortuary</b> 10301 Big Bend Road Kirkwood, MO 63122 314.965.8228 MO Establishment #2010032212	<b>St. Francois Funeral &amp; Cremation, LLC dba</b> <b>Chapel Hill Mortuary</b> 6776 Vo-Tech Road Bonne Terre, MO 63628 573.358.2228 MO Establishment #2016028701
--	--	---

## GENERAL PRICE LIST

(page 2 of 2)

### Merchandise:

<i>Cremation Containers &amp; Caskets</i>	190 to 40,000 a complete price list will be provided at the funeral home
<i>Cremation Urns, Jewelry &amp; Keepsakes</i>	95 to 3,595 a complete price list will be provided at the funeral home
<i>Outer Burial Containers &amp; Urn Vaults</i>	390 to 5,995 a complete price list will be provided at the funeral home

### Cash Advances: (costs you may incur with others during the course of funeral planning)

Cemetery (property, gravesite preparation, tent & chairs)	Gratuities (Minister, Musician, Server, Hairdresser)
Monument (Purchase or Final Date Engraving)	State of Missouri (Death Certificate, Sales Tax on Merchandise)
Out-of-State (Air Fare, Embalming, Transport, Death Certificate)	Obituary (Newspaper, Radio, Website)

### FTC (Federal Trade Commission) Packages:

#### Direct Cremation Package:

<i>Transfer of Deceased to Funeral Home</i>	490
<i>Family Farewell (15 Family Members, 30 Minutes)</i>	90
<i>Service Van (to Crematory)</i>	290
<i>Cremation (Attended)</i>	390
<i>Basic Services &amp; Overhead</i>	<u>1,590</u>
<i>Sub-Total (Client Selects or Delivers Urn &amp; Container)</i>	<u>2,850</u>
<i>Add: Alternative Container (Starmark Safeway 800121)*</i>	190
<i>Add: Urn (Black Plastic)</i>	25
<i>Add: Sales Tax (estimate at CH rate)</i>	<u>15</u>
<i>Total (Timely, Unattended Cremation w/Black Plastic)</i>	3,080

#### Immediate Burial Package:

<i>Transfer of Deceased to Funeral Home</i>	490
<i>Family Farewell (15 Family Members, 30 Minutes)</i>	90
<i>Service Van (to Cemetery)</i>	290
<i>Basic Services &amp; Overhead</i>	<u>1,590</u>
<i>Sub-Total (Client Selects or Delivers Casket)</i>	<u>2,460</u>
<i>Add: Casket (Nelson170/20GaugeClip)</i>	1,795
<i>Add: Sales Tax (estimate at CH rate)</i>	<u>123</u>
<i>Total (Unattended Delivery to Cemetery)</i>	4,378

\*If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The container we provide is constructed of corrugated fiberboard (familiar as cardboard)

#### Forwarding to Another Funeral Home:

<i>Basic Services and Overhead</i>	1,590
<i>Transfer of Deceased to Funeral Home</i>	490
<i>Van (to Another Funeral Home within 75 Miles)</i>	<u>290</u>
<i>Total:</i>	2,370

#### Receiving from Another Funeral Home:

<i>Basic Services and Overhead</i>	<u>1,590</u>
<i>Total</i>	1,590

## SERVICE SATISFACTION GUARANTEE

We realize how important and challenging it can be to choose the right funeral home for you and your family, especially when deciding at a very emotional time. We are certain Chapel Hill Mortuary can provide an experience superior to any other funeral home. Therefore, we offer a SERVICE SATISFACTION GUARANTEE. If, for any reason, you are not satisfied with any portion of our service, we pledge to surrender that portion of our service fee.

Chapel Hill Mortuary does not provide any guarantees or warranties relative to any merchandise (caskets, vaults, urns, stationary, etc.) beyond the warranties which may or may not be provided by the manufacturers of this merchandise, in writing.

## PAYMENT POLICY

Chapel Hill Mortuary has a consistent payment policy in order to serve all families fairly and to prevent misunderstandings. Our payment policy requires that financial arrangements be completed prior to scheduling dates and times. Our payment policy requires that payment is due prior to service or merchandise being provided.

We accept the following methods of payment:

Pre-Funded Funeral Contracts verified as in-force and Payable to Chapel Hill Mortuary  
Cash, Personal Check (no Third Party), Cashiers Check, Money Order, these Credit Cards: Visa, Mastercard, Discover  
Life Insurance Policy verified as in-force and validly assigned through Funding Company to Chapel Hill (5% Fee Applies)

We are NOT able to wait on ESTATES to settle in order to satisfy funeral balances.

**CASKET PRICE LIST** (Effective July 10, 2019)

Monticello Walnut 71010418	Walnut	Round Urn	Velvet	29,750
Victoriaville Mahogany H48095	Mahogany	Round	Velvet	25,350
Parliament Mahogany 71006583	Mahogany	Round	Basketweave	16,950
Marshall Mahogany H48101	Mahogany	Round Urn	Velvet	13,750
Morgan Cherry H46250	Cherry	Round Urn	Velvet	11,250
Bracondale Mahogany H48099	Mahogany	Square	Velvet	9,850
Dover Oak 71085845	Oak	Square Custom	Velvet	6,295
Gatewood Cherry 71007695	Cherry	Round Custom	Velvet	5,495
Chesapeake Colonial Cherry 71085830	Cherry	Square	Basketweave	5,295
Mercer Maple 71085769	Maple	Square Custom	Crepe	5,295
Southern Pecan 71086639	Pecan	Square Custom	Velvet	4,995
Virginia Rose Maple 71085828	Maple	Square	Linwood	4,995
Golden Pine 70185751	Pine	Square	Basketweave	4,695
Faith Poplar 71209863	Poplar	Square Faith	Crepe	4,595
Magnolia Poplar 71085720	Poplar	Square	Eyelet	4,495
Lincoln Dark Poplar 71086401	Poplar	Square	Crepe	4,195
Akron Oak 71086039	Oak	Square	Basketweave	4,195
Bristol Poplar H41210	Poplar	Square Custom	Crepe	4,195
American Barnwood Oak 71083332	Barnwood Oak	Square	Cotton	4,195
Jackson Oak Veneer H43099	Oak Veneer	Square	Crepe	3,995
Madison Poplar Veneer H41150	Poplar Veneer	Square Custom	Crepe	3,895
Sebring Pecan 71085765	Pecan	Square	Crepe	3,695
23 <sup>rd</sup> Psalm Poplar 71085800	Poplar	Square	Basketweave	3,695
Dakota Poplar 71085784	Poplar	Square	Basketweave	3,695
Washington Poplar 71085766	Poplar	Square	Basketweave	3,695
Dayton Poplar 71085768	Poplar	Square	Basketweave	3,295
Weston-Glaston Poplar Veneer H40901	Poplar Veneer	Square	Crepe	2,595
Lonkay Poplar Veneer H40080	Poplar Veneer	Square	Crepe	2,195
Kenton Poplar Veneer H40235	Poplar Veneer	Square	Crepe	1,995
Lancaster Poplar Veneer H40230	Poplar Veneer	Square	Crepe	1,995
Majestic Brushed Bronze 2889/A28284	Bronze48	Round Urn	Velvet	39,650
Supra Brushed Bronze 71008003	Bronze48	Full Round Urn	Velvet	34,750
Dark Brushed Bronze 2889/71209751	Bronze48	Round Urn	Velvet	23,450
Trojan Gunmetal Bronze 2462/A24450	Bronze32	Square	Velvet	12,500
Majestic Brushed Stainless 3831/A38050	Stainless	Square Urn	Velvet	9,850
Princess Hyacinth 3851/A38315	Stainless	Square Urn	Velvet	4,795
Newport Brushed 3851/A38232	Stainless	Square Urn	Velvet	4,795
Silver Pearl Brushed 3851/A38312	Stainless	Square Urn	Velvet	4,795
Independence White 3960/71209771	Stainless	Square Custom	Basketweave	4,595
Sanctuary Blue Brushed 3946/71007856	Stainless	Square	Velvet	4,595
Newcastle Ebony 3946/71209775	Stainless	Square	Velvet	4,595
Silver Rose 5298/71209756	Steel18	Round	Velvet	4,395
Comfort Coral Mist 447/A07289	Steel18	Square	Cotton Quilt	4,095
Cardinal Red 71209601	Steel18	Square Urn	Basketweave	3,995
Conwell Black 5085/A50550	Steel18	Round	Basketweave	3,695
Midnight Blue 843/71209593	Steel18	Square Urn	Crepe	3,695
Patriot Ebony 887/A08467	Steel18	Square Urn	Twill	3,495
Freedom Blue 887/A08466	Steel18	Square Urn	Twill	3,495
Geneva Taupe 1382/A13996	Steel18	Square Covered	Velvet	3,295
Potomac Ocean Blue 1382/A13801	Steel18	Square Covered	Velvet	3,295
Coral Mist 572/71209735	Steel18	Square Covered	Velvet	2,895
Pacific Blue 573/71209736	Steel18	Square Covered	Velvet	2,895
Brighton Blue 515/71209600	Steel18	Square Covered	Crepe	2,595
Silver Dark Gun Metal 670/71209398	Steel20	Square Covered	Crepe	2,395
Russett Bronze 623/71203725	Steel20	Square Covered	Crepe	2,195
Bronzetone 670/71203732	Steel20	Square Covered	Crepe	1,995
Holloway Copper 1170/71085697	Steel20Clip	Square Covered	Crepe	1,895
Nelson Silver 170/71085669	Steel20Clip	Square Covered	Crepe	1,795

Chapel Hill Mortuary, Inc. 6300 Highway 30, Cedar Hill, MO 63016

Oak Hill Funeral &amp; Cremation, LLC dba Chapel Hill Mortuary 10310 Big Bend Road, Kirkwood, MO 63122

St. Francois Funeral &amp; Cremation, LLC dba Chapel Hill Mortuary 6776 Vo-Tech Road, Bonne Terre, MO 63628

**CASKETS for CREMATION and NATURAL BURIAL** (Effective July 10, 2019)

<b>Green Man Casket</b>	Woods	Square	Natural	3,795
<b>Dayton Poplar 71085768</b>	Poplar	Square	Basket	3,295
<b>Passages Willow Casket</b>	Willow	Square	Cotton	2,995
<b>Passages Bamboo Casket</b>	Bamboo	Square	Cotton	2,795
<b>Passages Seagrass Casket</b>	Seagrass	Square	Cotton	2,595
<b>Falcon Poplar H40301</b>	Poplar	Square	Crepe	2,395
<b>Lonkay Poplar Veneer H40080</b>	Poplar Veneer	Square	Crepe	2,195
<b>Kenton Poplar Veneer H40235</b>	Poplar Veneer	Square	Crepe	1,995
<b>Lancaster Poplar Veneer H40230</b>	Poplar Veneer	Square	Crepe	1,995
<b>Freeport Poplar Ceremonial K61575</b>	Poplar	Square	Crepe	1,790
<b>Starmark Emerson Blue</b>	Corrugated Cloth Covered	Casket Style, Hardware, Cap Attached	Crepe	1,290
<b>Starmark Harmony Deluxe Blue 800088</b>	Corrugated Cloth Covered	Casket Style, Hardware	Crepe	990
<b>Starmark "Nature's Way" Natural</b>	Corrugated Plain	Low Bottom with Cover	Cotton	690
<b>Starmark Transporter Brown 800059</b>	Corrugated Woodgrain	Low Bottom with Cover	Crepe	390
<b>Starmark Safeway 800121</b>	Corrugated Plain	Low Bottom with Cover	None	190

**CASKETS with ENHANCED DIMENSIONS** (Effective July 10, 2019)

<b>32Biltmore Silver 71086660</b>	18Steel	32"InsideCasket/34"OBC	Crepe	4,495
<b>27Imperial Poplar H41230</b>	Poplar	27"InsideCasket/30"OBCStandard	Crepe	4,295
<b>29Overland Diamond Blue 71086649</b>	18Steel	29"InsideCasket/30"OBCStandard	Crepe	3,895
<b>29Carolina White 71086696</b>	18Steel	29"InsideCasket/30"OBCStandard	Crepe	3,895
<b>27Dakota Poplar 71085788</b>	Poplar	27"InsideCasket/30"OBCStandard	Crepe	3,795
<b>27Columbia Silver A19710/1959</b>	18Steel	27"InsideCasket/30"OBCStandard	Velvet	3,795
<b>27Marvel Ash H43090</b>	Ash Veneer	27"InsideCasket/30"OBCStandard	Crepe	3,695
<b>27Merlot A19150/1942</b>	18Steel	27"InsideCasket/30"OBCStandard	Crepe	3,495
<b>27Cedartone 1942/A19263</b>	18Steel	27"InsideCasket/30"OBCStandard	Crepe	3,495
<b>27Augusta Diamond Blue 71086682</b>	18Steel	27"InsideCasket/29"OBCStandard	Crepe	3,295
<b>27Augusta Light Orchid 71086687</b>	18Steel	27"InsideCasket/29"OBCStandard	Crepe	3,295
<b>27Silver Dark Gunmetal 71203737</b>	20Steel	27"InsideCasket/30"OBCStandard	Crepe	2,995
<b>29Empire Silver 71086657</b>	20Steel	29"InsideCasket/30"OBCStandard	Crepe	2,795
<b>29Empire White 86658</b>	20Steel	29"InsideCasket/30"OBCStandard	Crepe	2,795
<b>29Empire Monarch Blue 71086659</b>	20Steel	29"InsideCasket/30"OBCStandard	Crepe	2,795
<b>28Majestic Sunset Gold 7103429</b>	20SteelClip	28"InsideCasket/30"OBCStandard	Crepe	2,495
<b>28Majestic Monarch Blue 7103430</b>	20SteelClip	28"InsideCasket/30"OBCStandard	Crepe	2,495
<b>28Majestic Silver 71013431</b>	20SteelClip	28"InsideCasket/30"OBCStandard	Crepe	2,495
<b>27Falcon Poplar H40301</b>	Poplar	27"InsideCasket/34"OBC	Crepe	2,395

**OUTER BURIAL CONTAINER PRICE LIST** (Effective July 10, 2019)

<b>Doric Olympian Bronze</b>	Concrete Base & Reinforced Cover	Base Lined & Cover Wrapped in Bronze	26,350
<b>Doric Olympian Stainless</b>	Concrete Base & Reinforced Cover	Base Lined & Cover Wrapped in Stainless	23,950
<b>Trigard Reflection Bronze</b>	Concrete Base & Reinforced Cover	Dual Polymer & Bronze Liner & Carapace	5,950
<b>Trigard Reflection Copper</b>	Concrete Base & Reinforced Cover	Dual Polymer & Copper Liner & Carapace	4,950
<b>Trigard Reflection Stainless</b>	Concrete Base & Reinforced Cover	Dual Polymer & Stainless Liner & Carapace	3,950
<b>Trigard Healing Tree Vault</b>	Concrete Base & Reinforced Cover	Dual Polymer Liner & Carapace	3,450
<b>Trigard Aegean Vault</b>	Concrete Base & Reinforced Cover	Dual Polymer Liner & Carapace	3,250
<b>Trigard Trilogy Stone Vault</b>	Concrete Joined Base & Cover	Interior Polymer Liner & Carapace	2,350
<b>Trigard Trilogy Vault</b>	Concrete Joined Base & Cover	Interior Polymer Liner	1,995
<b>Trigard Estate Vault</b>	Concrete Joined Base & Cover	Interior Polymer Liner	1,495
<b>Graveliner</b>	Concrete Base	Loose Cover	995
<b>Natural Graveliner</b>	Bottomless Concrete Base	Loose Cover	995
<b>Clark Copper Urn Vault</b>	Copper12Gauge (Pennyvein)	Dome Cover with Base	1,495
<b>Doric Bronze Urn Vault</b>	Concrete Base & Reinforced Cover	Polymer & Bronze Liner & Carapace	1,295
<b>Doric Lydian Urn Vault</b>	Concrete Base & Reinforced Cover	Polymer & Copper Liner & Carapace	1,195
<b>Doric Athenian Urn Vault</b>	Concrete Base & Reinforced Cover	Polymer & Stainless Liner & Carapace	995
<b>Clark Stainless Urn Vault</b>	StainlessSteel12Gauge (Blue)	Dome Cover with Base	995
<b>Clark Galvanized Urn Vault</b>	GalvanizedSteel12Gauge (Silver Slate)	Dome Cover with Base	895
<b>Clark Aluminum Urn Vault</b>	Aluminum12Gauge (Brownstone)	Dome Cover with Base	695
<b>Doric Patrician Urn Vault</b>	Concrete Base & Reinforced Cover	Polymer Liner & Carapace	695
<b>Clark Steel Urn Vault</b>	Steel12Gauge (Burnished Bronze)	Dome Cover with Base	595
<b>Doric Tiara Urn Vault</b>	Concrete Base & Reinforced Cover	Polymer Liner	595

Chapel Hill Mortuary, Inc. 6300 Highway 30, Cedar Hill, MO 63016

Oak Hill Funeral &amp; Cremation, LLC dba Chapel Hill Mortuary 10310 Big Bend Road, Kirkwood, MO 63122

St. Francois Funeral &amp; Cremation, LLC dba Chapel Hill Mortuary 6776 Vo-Tech Road, Bonne Terre, MO 63628

<b>Chapel Hill Memorial Gardens, Inc.</b> CHMG 6300 Highway 30 Cedar Hill, MO 63016 636.274.4100	<b>Oak Hill Cemetery Properties, LLC dba</b> Oak Hill Cemetery OHC 10301 Big Bend Road Kirkwood, MO 63122 314.965.8228	<b>St. Francois Cemetery Properties, LLC dba</b> St. Francois Memorial Park SFMP 6776 Vo-Tech Road Bonne Terre, MO 63628 573.358.2228
--	---	--

### CEMETERY PRICE LIST

Prices effective July 10, 2019 and subject to change without notice.

#### Property Purchase:

**Property** (based upon Cemetery, Location, Availability – deed providing Interment Rights when Paid-in-Full) starting at \$900

#### Funeral Home scheduling & hosting O&C for Casket/Cremation Inter/Entomb at Cemetery:

<b>OHC</b> (Casket Inter/Entomb with T&C Scheduled & Hosted by Funeral Home Tues-Fri prior to 3:00pm)	\$1,445
<b>CHMG</b> (Casket Inter/Entomb with T&C Scheduled & Hosted by Funeral Home Tues-Fri prior to 3:00pm)	\$1,190
<b>SFMP</b> (Casket Inter/Entomb with T&C Scheduled & Hosted by Funeral Home Tues-Fri prior to 3:00pm)	\$975
<b>OHC</b> (Cremation Inter/Entomb with T&C Scheduled & Hosted by Funeral Home Tues-Fri prior to 3:00pm)	\$1,245
<b>CHMG</b> (Cremation Inter/Entomb with T&C Scheduled & Hosted by Funeral Home Tues-Fri prior to 3:00pm)	\$590
<b>SFMP</b> (Cremation Inter/Entomb with T&C Scheduled & Hosted by Funeral Home Tues-Fri prior to 3:00pm)	\$590

**Funeral Home schedules 15 Minute Committal in Chapel instead of Graveside** (add to O&C above) \$0

**Funeral Home schedules Funeral Ceremony or Memorial Service in Chapel** (add to O&C above) \$590

**Funeral Home schedules Gathering or Visitation in Chapel prior to Service** (add to O&C above) \$790

#### Consumer scheduling O&C for Cremation Inter/Entomb including Graveside Service at Cemetery:

<b>OHC</b> (Cremation Inter/Entomb Graveside with T&C by Consumer at Cemetery Tues-Fri prior to 3:00pm)	\$2,035
<b>CHMG</b> (Cremation Inter/Entomb Graveside with T&C by Consumer at Cemetery Tues-Fri prior to 3:00pm)	\$1,380
<b>SFMP</b> (Cremation Inter/Entomb Graveside with T&C by Consumer at Cemetery Tues-Fri prior to 3:00pm)	\$1,380

**Consumer schedules 15 Minute Committal in Chapel instead of Graveside** (add to Graveside with O&C above) \$0

**Consumer schedules Funeral Ceremony or Memorial Service in Chapel** (add to Graveside with O&C above) \$0

**Consumer schedules Gathering or Visitation in Chapel prior to Service** (add BSC to Graveside with O&C above) \$1,590

**Consumer schedules Attended Inter/Entomb with No Minister** (subtract from Graveside with O&C above) (\$500)

**Consumer delivers cremation to Cemetery for Unattended Inter/Entomb** (subtract from Graveside with O&C above) (\$790)

#### Additional Times & Services:

<b>Scheduled arrival after 3:00 pm</b> (add to O&C above)	\$290
<b>Scheduled arrival on Saturday or Monday</b> (add to O&C above)	\$290
<b>Scheduled arrival on Sunday or Holiday</b> (add to O&C above)	\$490

**Extra-Deep Interment Preparation** (add to O&C above - time & equipment to prepare ground burial extra-deep) \$690

**Disinterment - Casketed** (from single-deep ground burial space or any mausoleum crypt Tues-Thurs) \$1,900

**Disinterment - Casketed** (from extra-deep ground burial space Tues-Thurs) \$2,900

**Disinterment - Cremation** (from single-deep ground burial space or any mausoleum niche Tues-Thurs) \$900

**Disinterment - Cremation** (from extra-deep ground burial space) \$1,900

#### Merchandise:

**Caskets, Vaults, Monuments, Final Year Dates** (based on design, material, craftsmanship, warranty) starting at \$290

### SERVICE SATISFACTION GUARANTEE

We realize how important and challenging it can be to choose the right cemetery for you and your family, especially when deciding at a very emotional time. We are certain we can provide an experience superior to any other cemetery. Therefore, we offer a SERVICE SATISFACTION GUARANTEE. If, you are not satisfied with any portion of our service, we pledge to surrender that portion of our service fee. We do not provide any guarantees or warranties relative to any merchandise (caskets, vaults, urns, monuments, etc.) beyond warranties which may or may not be provided by the manufacturers of this merchandise, in writing.

### PAYMENT POLICY

We have a consistent payment policy in order to serve all families fairly and to prevent misunderstandings.

Our payment policy requires financial arrangements be completed prior to scheduling dates and times and prior to service or merchandise being provided. We accept the following methods of payment:

Pre-Funded Funeral Contracts verified as in-force and Payable to our cemetery.

Cash, Personal Check (no Third Party), Cashiers Check, Money Order, these Credit Cards: Visa, Mastercard, Discover Life Insurance Policy verified as in-force and validly assigned through Funding Company to our cemetery (5% Fee Applies)

We are NOT able to wait on ESTATES to settle in order to satisfy funeral balances.

<b>Chapel Hill Memorial Gardens, Inc.</b> CHMG 6300 Highway 30 Cedar Hill, MO 63016 636.274.4100	<b>Oak Hill Cemetery Properties, LLC dba</b> Oak Hill Cemetery OHC 10301 Big Bend Road Kirkwood, MO 63122 314.965.8228	<b>St. Francois Cemetery Properties, LLC dba</b> St. Francois Memorial Park SFMP 6776 Vo-Tech Road Bonne Terre, MO 63628 573.358.2228
--	---	--